WHY TEAMS CHOOSE LDA

Proof you can check before you call us.

5.0 ★
average from 21 reviews on Salesforce AgentExchange

25
Salesforce certifications across the team

MVP
led by a Salesforce MVP and Certified Application Architect

48h
from a signed project to kickoff

> **Their Salesforce Nonprofit Cloud expertise helped AMC build a solid CRM foundation.**
>
> AMC · verified project review on AgentExchange

Trusted by

Minority Veterans of America · AmCham Health · mywage · Etherainsky · Mediguard · Organizata Kreo · Leaders on Tour · OSA · Hitjob · RYZ · TOKA

Industries we deliver in

Nonprofit · Healthcare & Life Sciences · Retail · Travel & Hospitality · Professional Services · Education

Nonprofits, associations, professional services firms and growing companies across the US, Europe and the Gulf.

GET IN TOUCH

Start with a free discovery call.

We review your Salesforce org with you and tell you plainly what to fix first. No obligation.

Scan to book your call
Opens our contact page on your phone.
ldasolution.com/contact

info@ldasolution.com

+1 (201) 374-0222

linkedin.com/company/ldadsolutions

Read our reviews on **Salesforce AgentExchange**

Offices

Washington, DC (HQ)
1100 13th Street NW, Suite 800
Washington, DC 20005, USA

Tirana
Albania

Tallinn
Estonia

Gllogoc
Kosovo

LDA Digital Solutions · Salesforce Consulting Partner and Managed Services Provider · Pledge 1% member · © 2026

LDA Digital Solutions

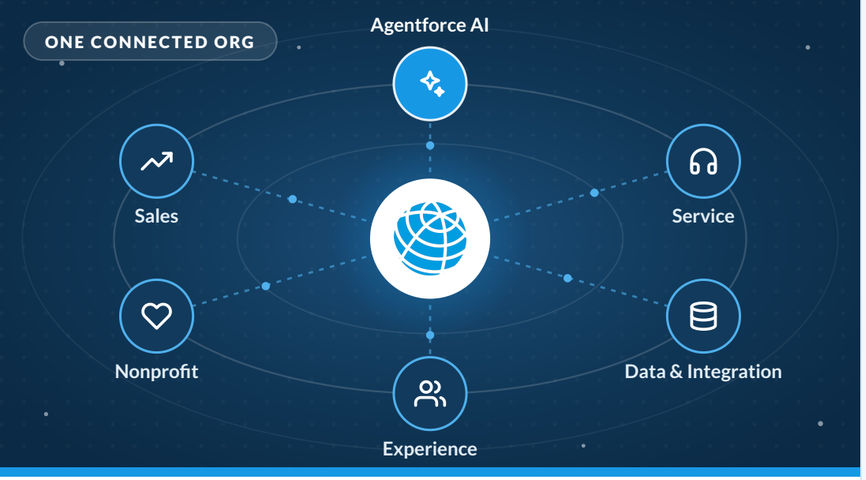
SALESFORCE CONSULTING PARTNER & MSP

Make Salesforce the system your team actually trusts.

Implementation, Nonprofit Cloud, Agentforce and managed services for nonprofits, associations and growing companies.

5.0 from 21 reviews · Salesforce MVP-led · EN · IT · AL

salesforce.org CONSULTING PARTNER · salesforce PARTNER MSP · PLEDGE 1% pledge1percent.org PROUD MEMBER



01 WHO WE ARE

Salesforce that works for the people using it.

An Authorized Salesforce Consulting Partner and Managed Services Provider, founded in 2022 in Washington, DC, with teams in Albania, Estonia and Kosovo. Senior consultants run every project, and we stay on after go-live if you want us to.

What we fix

An org nobody trusts
We audit it, clean the data and rebuild what's broken.

Work stuck in spreadsheets and email
We move it into Salesforce with Flow automation and approvals.

Customer data scattered across tools
We connect your systems so everyone works from one record.

Marketing cut off from sales
We link Account Engagement to your pipeline and reporting.

Pledge 1% member. We give pro bono Salesforce support to nonprofits.

02 WHAT WE DO

One partner, from first build to long-term support.

BUILD

Implementation & optimization
Sales Cloud, Service Cloud, Nonprofit Cloud and Experience Cloud, set up or fixed.

Agentforce & AI
AI agents built on clean, well-governed data, with guardrails and testing.

Custom development
Flow, Apex and Lightning Web Components, tested and documented.

CONNECT

Integration & migration
APIs, NetSuite and QuickBooks links, and moves off legacy CRMs.

Marketing automation
Account Engagement (formerly Pardot) tied to your sales pipeline.

RUN

Training & adoption
Role-based training, user guides and certification prep.

Managed services & staffing
Admin support, enhancements, health checks and skilled Salesforce staff.

03 RESULTS

What clients got out of it.

35% faster case resolution for a public-sector agency

50+ hrs saved every month by a nonprofit with audit-ready grant workflows

1 CRM for candidates and clients at a recruitment firm, in two languages

IMPACT STORY · MINORITY VETERANS OF AMERICA

Four months of donated work, valued at **$22,852** by Catchafire, became the organization's national outreach marketing setup.

HOW WE WORK

1. **Discover.** Free discovery call and a review of your org.
2. **Design.** A clear scope and a plan in plain language.
3. **Build & test.** Sandbox first, documented before go-live.
4. **Train & support.** User training, then managed services.

Book your free discovery call
ldasolution.com/contact · info@ldasolution.com