

Your ideal Salesforce partner

Agility and
empathy of a

**Niche
company**



Quality and
expertise of a

**Large
company**



Cost effective
solutions with

**Global
presence**



SUMMIT partner

15+ years of experience in
delivering Salesforce solutions



Customer satisfaction

4.9/5 customer feedback score
on Salesforce AppExchange



Proven experience

800+ consultants with 2500+
Salesforce certifications



Domain expertise

Dedicated business units with
strong domain knowledge



Strong clientele

Successfully delivered 550+
projects for 200+ clients



Global organization

\$1 bn revenue and 18500
colleagues in 40 countries

Trusted Agentforce experts

Member of Forward Deployed Engineering
(FDE) Partner Network.



Proven expertise across Salesforce ecosystem

AI

Agentforce

Sales
Insights

Service
Recommendations

Personalized
Marketing

Intelligent
Predictions

Accelerated
Development

CRM

Core Clouds

 Marketing

 Sales

 Revenue

 Service

 Field service

 Experience

 Commerce

 Tableau Next

 Slack

Industry Clouds

 Consumer Goods

 Manufacturing

 Financial Services

 Public Sector

 Automotive

 NonProfit

 Education

 Life Sciences & Healthcare

Add-ons

Mobile
App Plus

Salesforce
Shield

Digital
Engagement

Salesforce
Maps

Extended Apps

 docusign

 conga

 COPADO

 Flosum

 Selenium

 a\sy

 S

 box

 rootstock

 Salesforce AppExchange

And more...

Data Management & Integrations

 Data 360

 Informatica

 MuleSoft

And more...

External Systems

ERP

CMS

BI

Legacy systems

Others



Agentforce-led success stories



30% faster response times

For a leading manufacturing company

- Provides accurate responses to dealer queries like product information, setup, and installation.
- Effective handling of irrelevant, proprietary, and non-product related queries.
- Cases unresolved by Agentforce are routed to human agents along with case summaries.



200 man-days/month saved on support requests

For a leading global financial firm

- Auto-classifies emails into 4,000 combinations of case groups & categories.
- Two-click case closure by detecting repeat queries, sending them for human review with pre-drafted responses.
- Streamlines foreclosure requests by validating loan details & payments across systems.



Up to 10% higher member conversions

For a fitness company

- Web concierge that greets prospects with context aware guidance to clubs & amenities in seconds.
- Member-centric concierge in mobile app that resolves account, membership, & facility queries.
- Lead nurturing of inquiries to drive booking appointments.



Our Agentic AI solutions



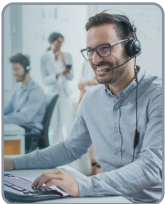
Voice Assistant

Helps manage schedules, prepares for meetings, shares client context, updates Salesforce records, and suggests nearby leads.



SalesPursuit

Identifies, qualifies, and prioritizes high-potential leads using customer insights and buying signals, enabling higher conversion.



SupportMate

Analyzes issues, provides answers, schedules visit, identifies cross-selling opportunities, creates quote and drafts emails.



FieldPursuit

Improve first-time fix rates with AI-driven job preparation, predictive diagnostics, repair guidance, and more.



RetailAssistant

Provides intelligent visit planning, store insights, shelf compliance analysis, and real-time recommendations.



ContractIQ

Summarizes redline, validates clauses, compares versions, checks compliance, and recommends remediation.

SDLC Agent:

AI-powered assistant that accelerates the software development lifecycle.

- Generates comprehensive BRDs
- Creates epics and user stories
- Develops solution architecture
- Creates QA-ready test cases
- Automates deployment





Industry use cases for global clients

Shipment Booking

28% reduction in booking time

Freight Pricing

15% reduction in tariff generation time

Loan Assessment

17% faster loan disbursal

Salesforce – ERP integration

15% decrease in quote to cash cycle

Trade Promotion Management

10% increase in retail sales

Store Visit Execution

15% increase in sales rep efficiency

Student Application Approval

52% reduction in the application process

Donor Engagement

22% decrease in donation process

Dealer Sales & Service

25% increase in dealer sales deals

Patient Engagement

24% increase in patient satisfaction



Interested?

Just drop us a note at: salesforce@nagarro.com



Scan the QR code to know more
about Nagarro's Salesforce expertise.

We are shaping the company of tomorrow

Nagarro is a global AI-native engineering and transformation company. We engineer intelligence and help enterprises restore and accelerate the flows that run their business by embedding AI where intelligence is blocked, delivering at least a 20% performance uplift. Guided by our CARING culture, we partner long-term with clients through 18,500 experts across 40 countries.

(Status: August 2026)

