

TAVANT ACCESS AND PERMISSION MANAGER (TAPM) SEE WHAT'S MISSING. FIX IT FAST. STAY IN CONTROL.

WHAT IS TAPM?

Tavant Access and Permission Manager (TAPM) is a native Salesforce solution powered by Agentforce for Setup. It empowers administrators to resolve user access and permission issues with clarity and speed. By eliminating the need to navigate multiple setup screens or manually cross-reference profiles, permission sets, and audit logs, TAPM reduces resolution time for typical access issues by over 60 percent. Tasks that used to take 15–20 minutes now take less than 8 — enabling faster turnaround, improved governance, and reduced help desk load.

KEY BENEFITS

Eliminate Admin Bottlenecks

Streamline the user lifecycle — from provisioning to deactivation — with guided, no-code flows that reduce time and clicks.

Embed Governance in Every Action

Gain on-demand visibility into permission assignments, audit trails, and user access to support compliance and maintain access hygiene.

Fix Access Issues with Guided Resolution

Diagnose and resolve issues like login failures or hidden fields through intelligent, step-by-step guided actions.

Speed Up Access Issue Resolution

Reduce the time and effort required to trace the root cause of access-related tickets, improving response time and user experience.

CORE CAPABILITIES

AGENTIC ACTION FEATURE	DESCRIPTION
Audit Log Insights	Analyze metadata changes and admin activity logs to understand who changed what, when, and how
Record Field Tracker	Track changes to individual fields and records to support transparency and easy investigation
Permission Set Management	Add, remove, or review permission sets and permission set groups from a single interface
User Management Assistance	Create, update, freeze, or deactivate users quickly through simplified, structured steps
Record Permission Assistance	Diagnose why a user cannot access specific records, and identify the underlying permission gap
Field Permission Assistance	Determine why a user cannot view or edit a specific field by checking profile and permission set settings
Salesforce Login Issue Analysis	Investigate failed login attempts using login history to identify causes such as invalid credentials, IP restrictions, or MFA issues

FIX FASTER. GOVERN BETTER. STAY IN CONTROL.

With TAPM, what once took 20 minutes now takes less than 8. Improve turnaround time, streamline issue resolution, and enhance governance — all from one guided interface.