Digital signatures, workflows, AML and digital compliance

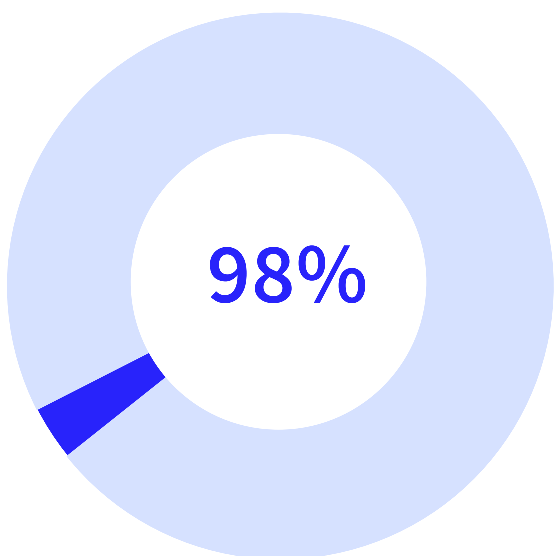
Deloitte.

"Deloitte in Iceland introduced Taktikal's AML solution in the spring of 2020. The solution facilitates the management of processes regarding customer due diligence and the process is digital from start to finish. The solution uses electronic credentials so it is simple and safe for customers to go through the process - whether on a computer or smartphone."

-AML/KYC for Deloitte in Iceland

98% faster onboarding and compliance

Time spent



Traditional workflows (paper/email/scanning)

Workflows using Taktikal

Meeting compliance regulations for AML/KYC while also ensuring new customers have a comfortable experience is one of the main hurdles faced by financial services companies today. New regulations require stringent due diligence procedures that customers can find intrusive and uncomfortable and that companies find tedious with seemingly endless paperwork, attachments, and workflows that are difficult to track.

Taktikal provides custom online forms that automatically adjust based on customer responses - ensuring all questions relevant to their specific situation are answered and meet the AML/KYC regulations upheld by the company. Authenticated electronic signatures complete and help to streamline the approval process and ensure all necessary parties confirm the document processing.

Key Benefits for Financial Services

Easily comply with regulations

A quick set up makes it simple to start managing new policyholder sales online. Complete forms, collect signatures, and verify identity all from a designated portal.

Eliminate attachments

Cut time and costs related to analogue document processing methods. Significantly reduce the number of hours and amount of paper needed for workflows.

Build a comfortable process

Keep track of policy applications and claims and automatically forward them to a company database through a simple integration. Easily monitor document status and audit trails in a company portal.

Track progress

Built-in authentication systems ensure that customer identities are confirmed and signatures saved securely to tamper-proof electronic documents.

Improve employee efficiency

Go beyond improving operational efficiency and reducing costs with digitized workflows. Significantly minimize the environmental impact of traditionally paper-reliant systems.

The Taktikal Approach to Digital Financial Services

Security and compliance on the part of both the customer and the company is crucial in the financial industry. Companies looking to optimize efficiency while offering modern, safe, and comfortable customer experiences are turning to digital solutions. By improving the AML/KYC due diligence process, companies have the opportunity to better manage the paperwork and adjust more easily to new regulation changes.

Taktikal offers customizable digital solutions that enable companies to offer a personalized customer experience that reduces the amount of paperwork traditionally required and ensures all documents are securely signed and approved by the necessary stakeholders.

Use cases for Taktikal solutions

- Due diligence processes
- Multiple signatories
- Power of attorney
- International signatures
- Board meeting minute approval
- Customer onboarding

Tailored AML/KYC processes

Build an online questionnaire that requires customers to answer all necessary information for onboarding in a simple, comfortable, and secure online portal.

White label options

Implement the online forms and signature solutions into a portal complete with custom company branding and logo to provide a seamless, trustworthy experience for customers.

Electronic signatures

Verify customer identity with electronic signatures for every online form and onboarding process to follow required due diligence measures. Track confirmations and document activity.

Simple API connection

Straightforward Rest APIs give developers the resources to establish a connection between the solution and the company system. Assistance with custom connections is available.

PEP and Sanctions lookup

Access up-to-date lists of Politically Exposed Persons (PEP) and Sanctions to check customer affiliation during the onboarding process, all possible securely within the document portal.