

CSC - Case Study



Commonwealth Superannuation Corporation (CSC)

A flexible practice management platform for modern law firms



Security



Flexibility



Reporting

Key metrics

After NuLaw's implementation



88%

Time per individual case
reduced from 3 hours to
30 minutes



80%

Quarterly reporting time
decreased from 5 days
to 1 day.

Streamlined Reporting and
Recording Processes

Enhanced Efficiency and
Automation

Modular Technology and
Training Resources

Security and Workflow
Integration

"NuLaw is intuitive and usable, making it highly customizable for users to independently configure and adapt to their specific needs."



Australian Government

Commonwealth Superannuation Corporation

AT A GLANCE

Commonwealth Superannuation Corporation (CSC) is one of Australia's first super funds, trusted by the Australian Government and Defense Force employees for over a century. CSC is the trustee of 5 regulated schemes and administers 6 unregulated/exempt public sector schemes

CHALLENGES

CSC relied heavily on Microsoft tools for record-keeping, particularly Excel, where complex formulas led to lengthy processes to retrieve data and ensure accuracy. Monthly and quarterly reporting necessitated extensive team collaboration and involved significant manual effort.

SOLUTIONS

CSC sought a forward-looking solution that leveraged Salesforce's technology, ecosystem, and security. NuLaw provided CSC with a scalable platform that simplifies and expands their enterprise solutions through modular technology, offering direct flexibility to configure without the need for costly customizations.