

# FW & GA: Bringing Teams Together in One Slack Workspace

**Consolidating teams, channels, and workflows into a single Slack environment**

**Industry:** Nonprofit / Social Impact

**Platform:** Slack Business+

**Migration:** GA → FW

**Users:** ~100 GA users into a ~250-user FW workspace

**Engagement:** End-to-end Slack migration, governance, onboarding & adoption

## The Challenge

As FW continued to grow, the organization wanted to bring the GA team into its primary Slack workspace.

With approximately **100 GA users joining a workspace of around 250 existing FW users**, the challenge wasn't simply moving people from one Slack workspace to another. FW needed to consolidate collaboration while maintaining the structure and context teams relied on every day.

The migration required careful planning around:

- User mapping and provisioning
- Public and private channels
- Custom emojis and files
- Channel naming and normalization
- Existing apps, integrations, and workflows
- Slack Connect and external collaborators
- Workspace governance and permissions
- Communication and change management
- Post-migration validation and adoption

FW also wanted to minimize disruption to day-to-day work, making the timing and execution of the migration critical.

## The Solution

Implementology worked with FW to plan and execute the migration from discovery through post-migration support.

### 1. Discovery & Workspace Audit

We started with a detailed audit of the source and destination environments, reviewing:

- Workspace members and activity
- Public channels and channel usage
- Active and high-value channels
- Apps and integrations
- Workflows and automations
- External users and Slack Connect relationships
- Existing workspace structure and governance

This allowed us to identify what needed to move, what could be consolidated, and where potential migration risks existed.

## 2. Migration Planning & Governance

We developed a migration strategy that mapped GA users and channels into the FW environment while establishing a clear structure for the combined workspace.

This included channel normalization and consistent naming conventions to make the transition easier for both existing and incoming users.

We also planned the migration around a **controlled weekend cutover** to reduce disruption to active teams.

## 3. Migration & Workspace Consolidation

Implementology executed the migration and supported the onboarding of the GA team into the FW workspace.

The project included:

- User onboarding and mapping
- Deduplication of users
- Public and private channels
- Custom emojis and files
- Channel naming and normalization
- Existing apps, integrations, and workflows
- Slack Connect and external collaborators
- Workspace governance and permissions
- Communication and change management
- Post-migration validation and adoption

The original GA workspace was kept available temporarily after the migration, giving teams a safe transition period while Implementology monitored the new environment.

## 4. Adoption & Post-Migration Support

Migration doesn't end when the data is moved.

Implementology provided post-migration support to help the combined team adjust to the new workspace, resolve questions, and ensure the new structure worked effectively for day-to-day collaboration.

## The Results

### One Slack workspace. One collaboration environment.

The GA team was successfully brought into FW's primary Slack environment, creating a more unified collaboration experience across the organization.

#### Key outcomes included:

- **~100 GA users** successfully transitioned into the FW workspace
- Consolidation into a single collaboration environment
- A more consistent channel structure and naming convention
- Improved visibility into workspace apps, workflows, and integrations
- Reduced fragmentation between teams
- Controlled migration with minimal disruption
- Post-migration monitoring and adoption support

The project was completed in 4 weeks, covering discovery, planning, migration, validation, and post-migration support.

## More Than a Migration

For FW, the goal wasn't simply to move Slack data from one workspace to another.

It was about creating **one connected environment where teams could collaborate more effectively as the organization grows.**

By combining migration planning, workspace governance, technical execution, and adoption support, Implementology helped FW make the transition with confidence while laying the foundation for a more scalable Slack environment.

### From separate workspaces to one connected team.

**Implementology helps organizations plan, migrate, optimize, and adopt Slack, without the complexity.**