

Bring Your In-Person Experience Online

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Connect face-to-face with website visitors to replicate the in-person experience that defines your brand

You never get a second chance to make a first impression.

Brands see a 5x conversion rate lift with live online assistance, and those buyers are 3x more likely to become repeat customers. Don't miss the opportunity to give your web visitors the white-glove experience they deserve.

Human connections made directly on your website



Video & Text Chat

Direct your web visitors to start an instant engagement with video or text chat.



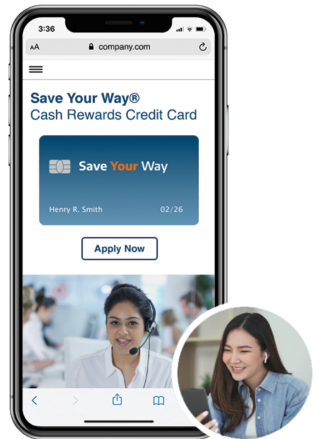
Advanced Co-browse

With real-time sharing, your team will literally be on the same page with web visitors.



Digital Customer Experience

Live assistance is available whenever it's needed via instant engagement or scheduled appointments.



We make our clients look good

"Our ambition is to be world-class and we see video as a key part of that. It offers a very personal customer experience, without you having to leave the house."

Aaron Burton

Online Operations and Compliance Manager, DFS

CLARINS

Eastern Bank

dfs

skybreak
CUSTOMER SERVICE SUPPORT

THE
WATCHES
OF SWITZERLAND
GROUP

Person-to-person
engagement drives results

5x

Uplift in
Conversions vs.
Unassisted Users

96%

Average
CSAT Score

83%

Average First Call
Resolution