

iRaiser Fundraising for Salesforce

The native Salesforce bridge to iRaiser. Install, configure in Flow, go live.

The problem

Non-profits running Salesforce alongside iRaiser need a solid and complete integration. Otherwise donations get lost, donor records drift, an unlogical data model is used and every iRaiser API change becomes a challenge.

The product

A managed AppExchange package that ingests iRaiser webhooks into Salesforce, enriches them via the iRaiser API, and hands a strongly-typed payload to a customer-owned Flow. No middleware, no custom Apex on the customer side, and maximum flexibility.

What it delivers

- Real-time ingestion — iRaiser webhooks land in a durable Webhook_Notification__c record. Nothing lost in flight.
- Asynchronous, resilient pipeline — a Platform Event hop separates receive from enrichment. Downstream bugs and API hiccups never cost a donation.
- Automatic enrichment — full donor, billing, project, team, segment, registration fee and consent data pulled from iRaiser before hand-off.
- Flow-first customization — customer logic lives in clicks-not-code Flows; the package never imposes a data model.
- Out-of-the-box ops — Setup LWC, one-click Retry, state machine (New / Processed / Error / Retain), scheduled cleanup with configurable retention.
- Least-privilege security — three permission sets, External Credential for callouts, create-only access for the guest user.

Why use it?

User concern	How the package answers it
Time to value	Install, drop in API key, clone the starter Flow — live the same day.
Official iRaiser connection	The official iRaiser app for Salesforce, always in sync with the iRaiser platform and its updates.
Upgradability	Managed package on the AppExchange release train.
Resilience	Durable records, async Platform Event hop, error state, manual retry.
Auditability	Every payload stored verbatim.
Security	No secrets in custom settings. Guest user create-only.

Who it is for

Non-profits, NGOs, cultural institutions, universities, hospitals and political organisations running Salesforce (with or without NPSP / Nonprofit Cloud) that have chosen iRaiser. Also relevant for Salesforce implementation partners delivering iRaiser projects.