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White Glove Implementation Process

Pre kickoff: Cloudsquare Project Manager to gather the information needed before kickoff

Kickoff: Introductions, internal tools, schedule meetings, set milestones, request documentation

Initial Implementation: Installation, Configuration, Testing, prior to turning it over to the client

Training: Training call and any additional document updates that are needed before proceeding

Deploy to Production (Optional): For customers that have an extra step in their deployment

Final Implementation: Complete any final changes, add users, activate licenses, and API keys

UAT: Final changes/adjustments are performed based on customers user acceptance testing

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For more information, send an email to hello@cloudsquare.io or call us directly at (833) 344-8850