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FRAUDULENT CLAIMS

This Tableau Accelerator allows you to:

- Assess & Reduce your exposure to Fraudulent Claims
- Identify top offenders
- Deep-dive at Broker level of detail
- Drill-back at 'Claim #' level of detail, directly in your Claim Application and take immediate actions

Answer key business questions

- How are we exposed to Fraudulent Claims?
- Which Product Groups are affected the most by Fraudulent Claims?
- Which Brokers have exposed us most to Fraudulent Claims?

Monitor and improve KPIs

Claims

- **Number of Claims:** Total number of claims opened over the period
- **Number of Suspected Fraud Claims:** Total number of suspected fraudulent claims over the period
- **Suspected Fraud Claims %:** Share of claims which are suspected to be fraudulent (expressed in %)
- **Average Policy Limit:** Average of highest amounts the insurer will pay for claims covered by insurance policies over the period

(expressed in currency)

Claims Amount

- **Total Suspected Fraud Amount:** Total amount paid for suspected fraudulent claims (expressed in currency)
- **Suspected Fraud Amount %:** Share of paid amount which is suspected to be fraudulent (expressed in %)
- **Total Claims Amount:** Total amount of compensation paid over the period (expressed in currency)

Required attributes

- **Event Date** (*date*): Date on which the event causing the damage or loss occurred
- **Claim Number** (*string*): Claim Unique Identifier
- **Product Group** (*string*): Group of the insurance product (Professional, Property, Technology, Vehicle, ...)
- **Broker** (*string*): Broker identified for this insurance policy, if any
- **Policy Holder** (*string*): Owner of the insurance policy
- **Suspected Fraud Flag** (*string*): Determines whether a claim is suspicious. Expected values: 'Y', 'N'; 'Y' means that the claim is suspicious.
- **Policy Limit** (*numeric*): The highest amount the insurer will pay for a claim that an insurance policy covers
- **Paid Claim Amount** (*numeric*): Total paid amount by the insurance provider for the claim