

Prizm Servicing

Future-Proof Loan Management



Optimized Loan Management

Responsive Loan ServicingResponsive Loan Servicing

Comprehensive Loan Management

Oversee all aspects of loan servicing from a centralized platform, ensuring smooth payment processing, account updates, and borrower interactions.

Proactive Risk Mitigation

Identify potential risks early and implement measures to minimize defaults and delinquencies, ensuring portfolio health and compliance at every step.

Customer-Centric Support

Deliver top-tier service through seamless borrower interactions, from routine inquiries to complex account adjustments, ensuring a superior client experience.

Integrated Payment Tracking

Monitor payments in real time with synchronized updates across all platforms, ensuring accuracy in reporting and improving cash flow predictability.

MARKET SEGMENTS

- ↳ Enterprise Lenders
- ↳ Retail & Commercial Lenders
- ↳ Banks & Credit Unions
- ↳ Public Sector
- ↳ FinTech

TRUSTED BY
LEADING BRANDS



65% Boost in Loan Servicing Efficiency

70% Reduction in Manual Processing Time

82% Increase in Satisfaction Through Proactive Servicing

Intelligent Servicing Solutions Powered by Salesforce

Complete Loan Lifecycle View

Access a holistic view of loan accounts, consolidating critical details like payment histories, customer interactions, and account updates into one platform for streamlined management.

Personalized Customer Alerts

Engage borrowers through timely notifications across multiple channels, keeping them informed of account changes, payments, and key updates.

Flexible Account Adjustments

Easily modify loan conditions, from interest recalculations to restructuring agreements, allowing you to keep pace with customer needs and changing financial conditions.

Prizm Servicing:

Tailored Solutions for Effortless Loan Management

Streamlined Loan Servicing

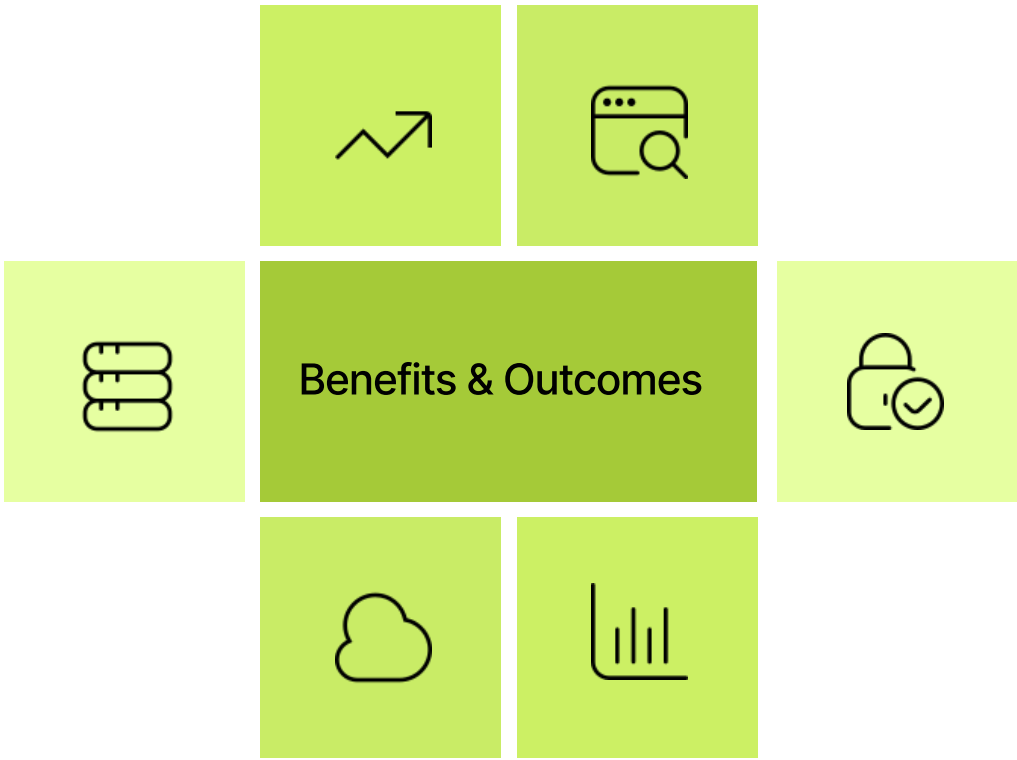
Simplify the entire servicing lifecycle, allowing your team to manage payments, inquiries, and adjustments with ease, ensuring greater operational efficiency.

Enhanced Borrower Experience

Deliver consistent, personalized service across all touchpoints, strengthening relationships and driving higher customer satisfaction.

Flexible Account Management

Easily manage debt recovery efforts across any account volume, ensuring efficiency regardless of the size of your portfolio.



Proactive Compliance

Adapt loan terms and payment schedules in real-time to meet the evolving needs of your customers, maintaining engagement and minimizing defaults.

Optimized Risk Management

Stay ahead of regulations with integrated compliance tools that ensure all servicing activities align with the latest legal requirements

Comprehensive Risk Management

Use data-driven insights to proactively address risks, ensuring stability in your loan portfolio and protecting your bottom line.

INTEGRATION CAPABILITIES



Financial Services



Marketing



Services



Experience



Sales

Credit Sense

frankieone

PLAID

EQUIFAX

conga

docusign