

The specialists in Salesforce Contact Center and business telephony



We're transforming **complex contact center infrastructures** with Salesforce Contact Center.

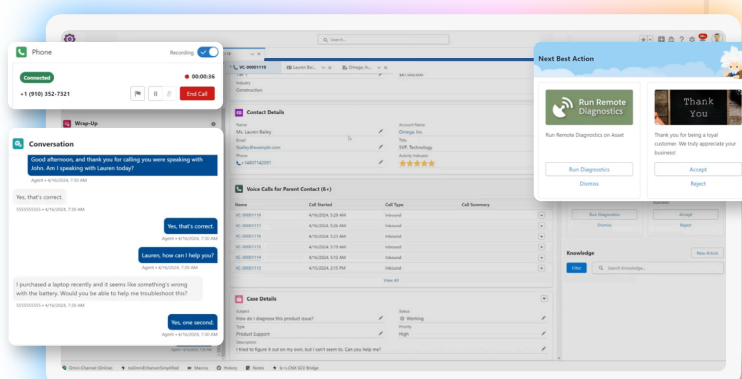


Our team helps customers securely and smoothly replace existing **voice and omnichannel solutions**.



This allows you to go live and **scale faster with Salesforce Contact Center**, with an expert partner at your side from the beginning.

With Salesforce Contact Center, Salesforce offers further platform advantages and a crucial **strategic piece of the puzzle for customer service**. But contact centers are complex, high-volume, business-critical environments. Working together with Salesforce, **Bucher + Suter** offers you the **necessary advice, support, and security** before, during, and after a migration, both in terms of the essentials and the details.



Bucher + Suter – the experienced Salesforce & contact center partner

Salesforce ISV-partner since **2012**, with 180,000+ contact center agents using Bucher + Suter connectors.



400+ enterprise customers in 60+ countries, ranging from mid-sized regulated environments to global enterprises with 25,000+ agents.



Headquarters in **Germany and Switzerland** with 120+ certified contact center engineers. Extensive 24/7 support and managed services (Development, MACD, ...) available in **German, English, and French**.

- ? How can we **migrate** our existing setup with routing, workflows, and reporting **without interrupting operations**?
- ? How can we scale with **Salesforce Contact Center** and benefit more from voice automation, omnichannel customer communication and consolidation?
- ? How are **security, compliance, and our quality requirements** met?

Your contact person at Bucher + Suter!



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Take off with **Salesforce Contact Center** and **Bucher + Suter**!



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