



# Case Study

## Hospitality Industry

Rua Parque Industrial de Marvila,  
nº23, 4705-345 Sequeira  
(+351) 253 296 732  
geral@rolling-legal.pt

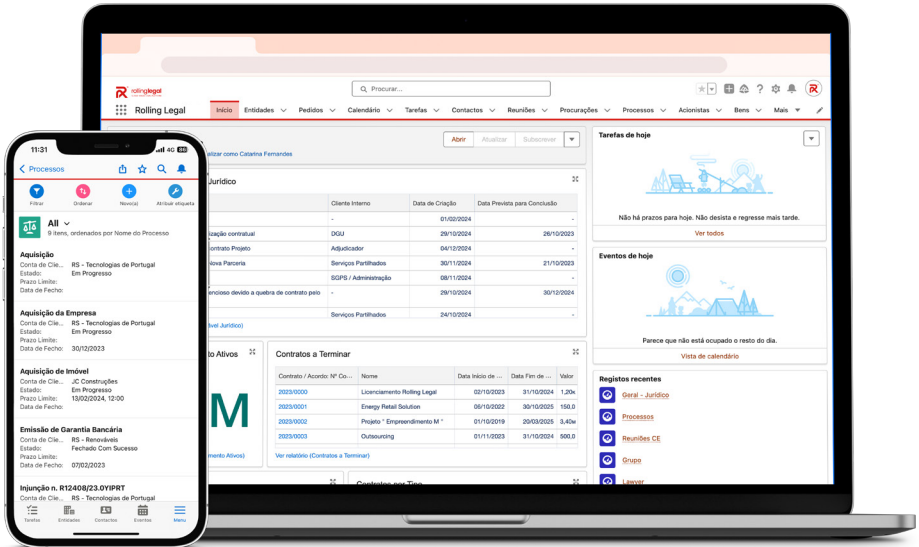


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# Rolling Legal in the Hospitality Industry: Efficiency and Legal Compliance Within Reach

The hospitality industry faces daily legal challenges related to contract management, regulatory compliance, litigation handling, and adherence to legal standards. In this dynamic and demanding context, Rolling Legal positions itself as an essential solution to ensure all legal operations in the sector are managed in a structured, secure, and centralized way.

With a set of advanced features, Rolling Legal helps optimize critical legal processes by ensuring greater transparency, risk mitigation, and automation of workflows. The platform adapts to the specific needs of the hospitality sector, promoting greater efficiency in contract management, regulatory compliance, litigation control, and the digitalization of internal processes.



## Project Summary

Managing legal operations in a global company is always a challenge—especially when teams are spread across different countries and jurisdictions. This is the story of how a multinational hotel group overcame those obstacles, centralized its processes, and achieved a more efficient and secure legal management system with the support of Rolling Legal.

## The Problem

With multiple hotel units across the globe, the company faced several legal operational issues:

### 1ª Problem

Information was scattered, with no centralized system to facilitate access.

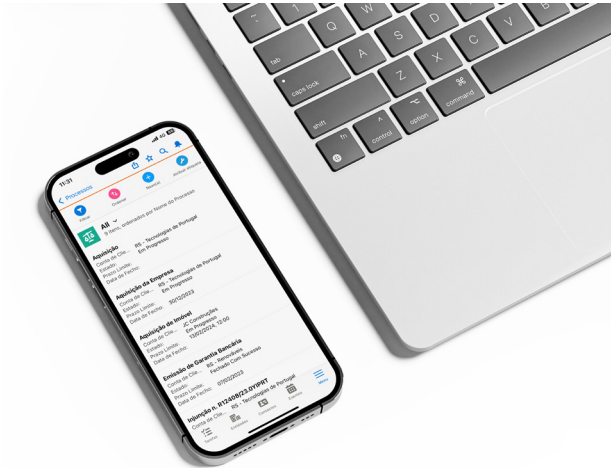
### 2º Problem

Each team followed different processes, resulting in a lack of standardization.

### 3º Problem

Monitoring legal deadlines and ensuring contract compliance was a difficult and error-prone task.

These limitations led to increased legal risks, delays in decision-making, and a negative impact on the company's corporate image.



Even though tools like Google Drive and SharePoint were tested, they lacked critical functionalities and required high manual effort, without offering a global and integrated view.

As contract volume and legal obligations grew, there was an urgent need to implement an efficient solution before legal breaches or litigation could further harm the business.



# The Solution

The company discovered Rolling Legal through a client recommendation. After a practical demo, it was clear that Rolling Legal was the right solution. The implementation process was thoroughly planned:

- Definition of clear objectives and planning
- Mapping of internal processes, adapting the platform to the local context of each country
- Customized configuration, including features such as:
  - Centralized contract/document management segmented by hotel unit
  - Deadline control and automated workflows
  - Integration with systems like Citius, Sitaf, and local legal platforms
  - Compliance and risk management, always prioritizing data security
- Configuração personalizada da plataforma, incluindo funcionalidades como:

The step-by-step onboarding ensured each country adopted the solution seamlessly without disrupting operations.

# The Results

The benefits became evident as soon as the teams started using Rolling Legal:

- Fast and centralized access to information:  
Teams could find everything they needed in one single place.
- Reduction of legal risks:  
Better control over deadlines and legal obligations.
- Increased efficiency and team collaboration:  
Communication improved, regardless of geographical location.
- Greater data security:  
The company felt confident about the protection of its sensitive information.
- Integration with local justice platforms:  
Made communication with legal entities in each country easier.

# What we offer?

## Product & Service

Rolling Legal is a 100% cloud-based, intuitive platform that provides significant value for law firms or in-house legal departments, including:

- Business monitoring from anywhere, on any device
- Full case management with instant access to relevant info
- Budget control and financial case management
- Team productivity analysis
- Reduced time spent on admin tasks

Rolling Legal integrates with external apps (Office 365, Gmail, OneDrive, SharePoint, etc.) and is scalable to the needs of firms or in-house teams.

It also allows for customization of layouts, reports, dashboards, branding, email templates, and more.

