

Native Logging and Observability

The best way to monitor, troubleshoot, analyze and protect your Salesforce org

Harness powerful native observability capabilities

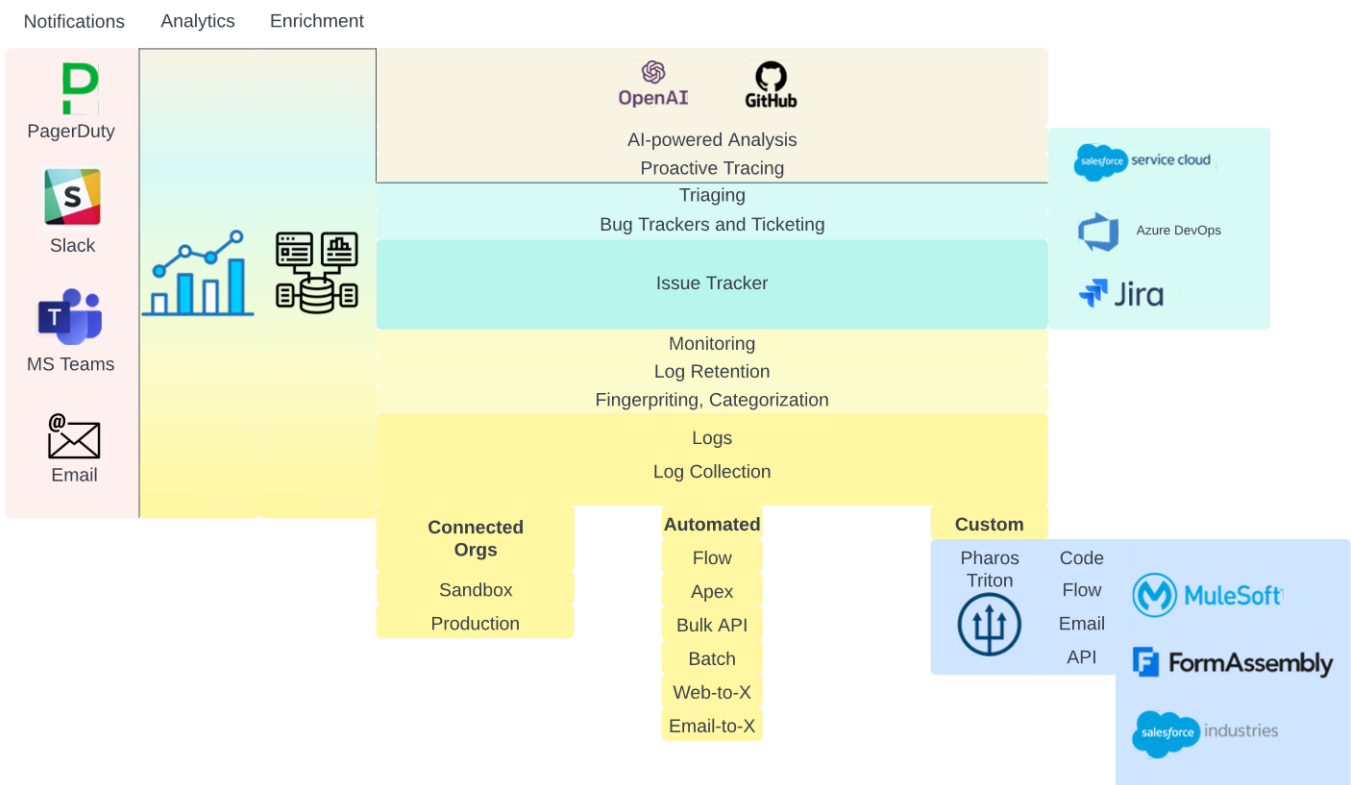
- Monitor and protect 24/7 against disruptive errors
- Get alerted to critical errors in real time, before users call
- ID and troubleshoot issues in seconds instead of days
- Protect business operations from damaging interruptions

Rapidly identify and resolve

- Apex code errors
- Flow errors
- Bulk API errors
- Governor limit issues

A Native Observability Solution — For Any Industry, Any Org Size

Developed by former Salesforce engineers, Pharos AI delivers the most powerful monitoring, troubleshooting, and diagnostics platform in the Salesforce ecosystem. Bar none. More than a logging framework, Pharos uses time-proven principles of observability to comprehensively analyze what's happening in your Salesforce org and get in front of problems before they become disruptive. As a native managed package, Pharos AI installs in minutes and starts delivering insights immediately.

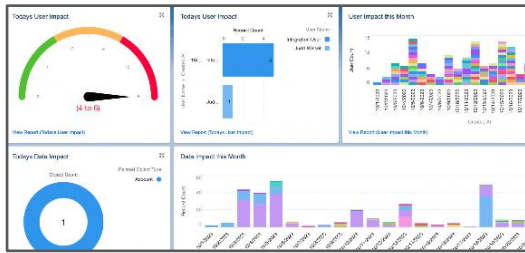


What is Observability?

Observability is the ability to monitor and understand the state of a system by analyzing its outputs. Classic observability uses three pillars to gain insights: *Log Files*, *Metrics* and *Traces*. Pharos enriches these capabilities with *Alerts* and *Visualizations* to give you a unique 360° view into your org.

Pharos is loaded with advanced capabilities.

A rich set of features puts you in control of your Salesforce environment. Here are some examples:



Automated Error Tracking & Centralized Logging

No code changes required! Now you can automate tracking for nearly any type of Salesforce error, including those generated by Apex, Flow, Bulk API, Async jobs, Email-to-X, and Web-to-X. Collect and store all your error logs in a single location and get a unified view of all system activities.

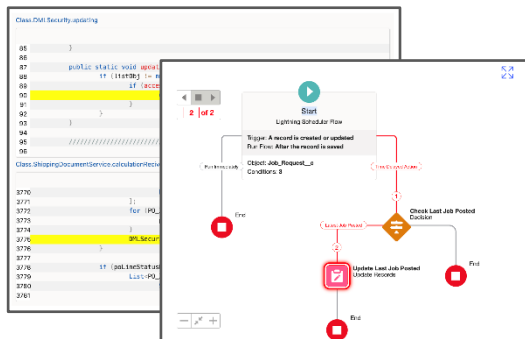


PagerDuty



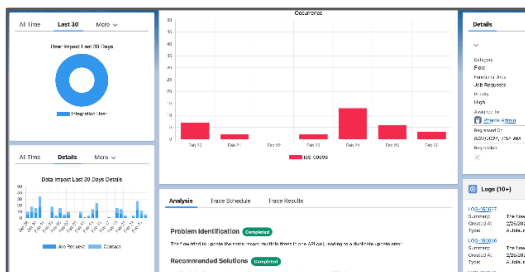
Integrates with the Tools You Use

Pharos AI easily integrates with several popular DevOps tools. Receive customizable, real-time alerts directly within the Teams and Slack platforms. Easily link error logs and related information to Jira tickets for actioning.



Debug Views

Provides concise, interactive visuals of an error. Eliminates the need to hunt for error clues and often pinpoints problems instantly. Navigate between Flow elements live. Get an expanded stack trace with Apex debug view. With Integration debug, replay a request and modify the payload. With bulk API debug, view error details side by side with the data and get a summary of records by error type.



Issue Tracker with AI Analysis

With Issue tracker, you can group repeated logs into issue records automatically, highlighting impact, frequency, and time frame of errors for easy triage and collaboration. AI enhances the results to identify the root cause of issues with an assessment of severity. It then provides a clear explanation of the error with suggested resolutions.



Pharos Triton: the ultimate Salesforce logger

Everything you need in a logging framework. Pharos Triton seamlessly logs across Apex, Lightning Web Components (LWC), Flows, and more, giving you complete coverage over your entire system. Open-source and customizable.

Free forever. pharos.ai/triton

PHAROS
See all. Solve all.™

Get started for free:
pharos.ai



available on
AppExchange