

# The Unified Healthcare Engagement Engine

## Beyond EHR. Architecting the Future of Integrated Care.

Break down silos between your front office, clinical teams, and billing departments with the only specialty-specific EHR built natively on Salesforce that orchestrates the entire patient journey, from first contact to final payment, on a single, intelligent infrastructure.

### Smart Contact Center (Intake & Engagement)

- **The Value:** Convert leads into patients faster with intelligent routing, Omnichannel communication (Voice, SMS, Email) and automated VOB (Verification of Benefits).
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### Patient Experience Portal

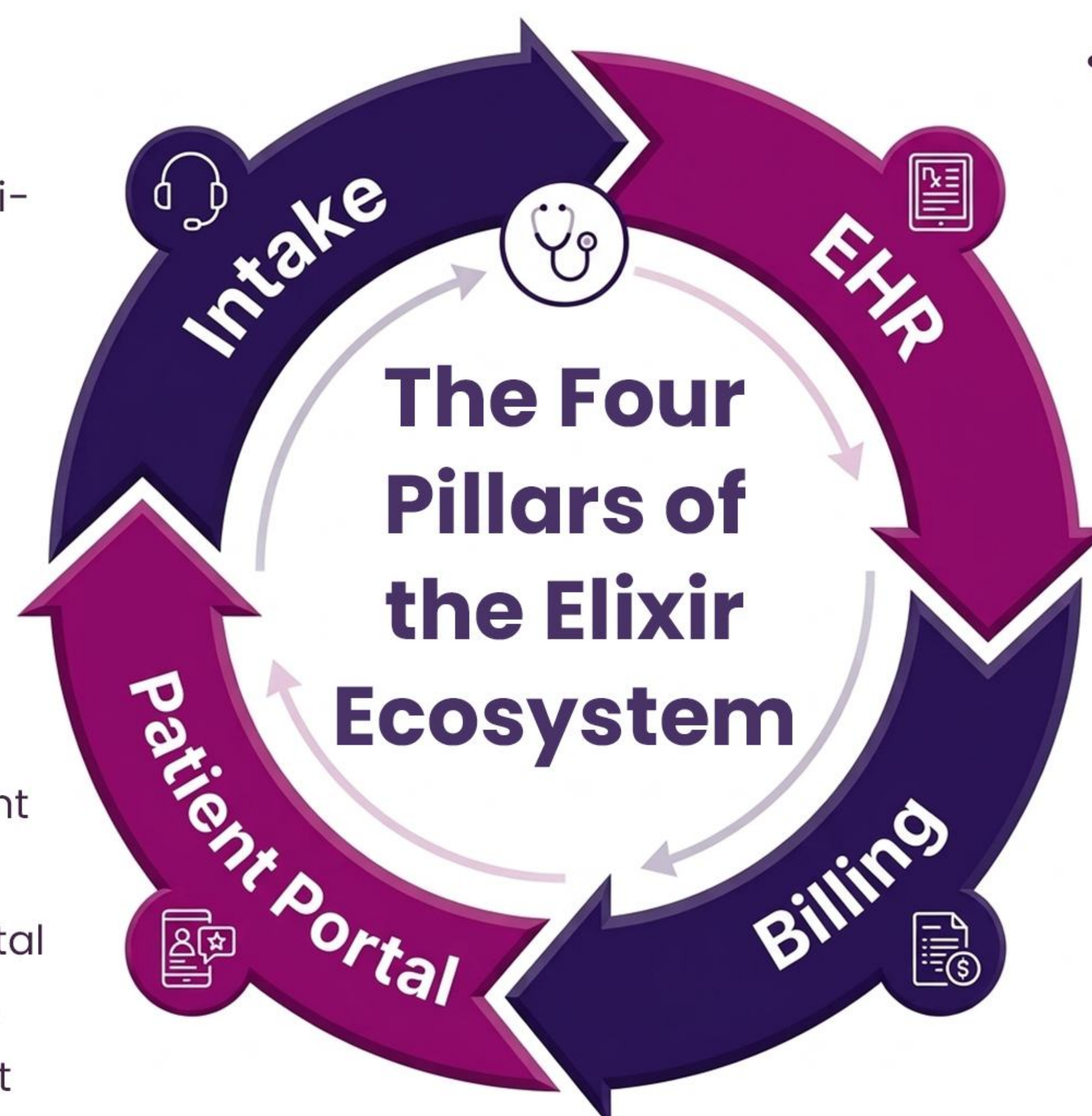
- **The Value:** Modernize the patient journey and maximize revenue with a frictionless, branded digital gateway with automated clean claim engine and management dashboards.
- **Key Benefits:** Self-service scheduling, digital intake/consents (DocuSign native), and integrated one-click payments connecting clinical actions directly to financial outcomes

### Clinical Core (Specialty-Specific EHR)

- **The Value:** An ONC-certified, high-performance clinical environment that thinks like a provider with AI-assisted documentation ensuring audit-ready reporting.
- **Key Benefit:** Customizable clinical templates, and dynamic care planning, all mobile-ready for bedside care.

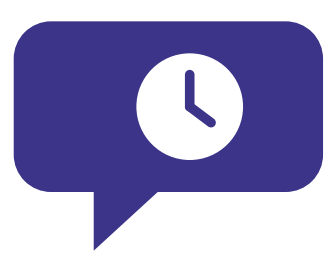
### Revenue Cycle Engine (RCM & Billing)

- **The Value:** Maximize collections by connecting clinical actions directly to financial outcomes and increase retention through digital-first patient experience.
- **Key Benefit:** automated clean-claim scrubbing, cost of care calculator for upfront estimations, self-service scheduling and real-time denial management dashboards.



POWERED BY KRATUAI

An AI agent at every step of the journey



BEFORE

Patient Visit Prep

Patients arrive prepped; the agenda's already in the chart.



DURING

Elixir Co-Pilot

The visit documents itself while you focus on the patient.



AFTER

RCM A/R Agent

Every account scored, every denial worked automatically.



EVERY CLAIM

Payor Policy Intelligence

Payer rules applied up front, so denials never start.

The Enterprise Challenge

Traditional EHRs are clunky, disconnected silos that frustrate users and increase burnout – creating data friction, provider burnout, and revenue leakage. Elixir re-architects the patient journey into a single, real-time database with no APIs, no syncing delays, and 100% data integrity: a Single Source of Truth so your team can focus on what matters – the patient.

Integrations & Credibility



Platform

Native Salesforce – Health Cloud & Community Cloud



Clinical Tools

LabCorp Quest HL7 Generic Surescripts



Financials

Stripe Merchant Accounts QuickBooks NetSuite



Trust

Everest PEAK Matrix contender ONC Certified



30% Reduction

in Administrative "Pajama Time" for Providers.



25% Faster

Lead-to-Intake Conversion Cycles.



15% Increase

in First-Pass Clean Claim Rates.



70% Higher

Patient Engagement via Digital Self-Service.

Trusted by Leaders in



Elder Care & Home Care



Primary Care Offices & Specialty Clinics



Behavioral Health & Online Therapy Groups



Ambulatory Care & Medical Device Organizations



School Systems & Community Health Networks

Your practice shouldn't be limited by your software's architecture. Partner with the AI Architects of healthcare to build a scalable, resilient, and patient-centered future.

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Partner

ONC Certified | Ranked as a major contender in Everest PEAK Matrix | HIPAA Compliant | Salesforce Native