

Optimize, delegate, and simplify group administration.



- Easy and intuitive administration of public groups
- Manage public groups by delegating users without using Manage User system permission.
- Easily add/remove public group member
- Assign multiple administrators to prevent dependency on a single user.
- Maintain clear permissions to ensure security and compliance.

- Copy users from profile, permission set or permission set group to public group
- Clone public group with members
- Bulk assign member to public groups
- Bulk unassign member from public groups
- Bulk assign admin member to public groups
- Bulk unassign admin member from public groups

Public Group Dashboard
Public Group Report
Public Group Management
Public Group Operations
Convert Queue to Public Group
Quick Start Help

PUBLIC GROUP OPERATIONS

Assign / Unassign Options

- Copy Users to Public Group
- Clone Public Group
- Assign Member to Public Groups
- Unassign Member From Public Groups
- Assign Admin Member to Public Groups
- Unassign Admin Member From Public Groups

Copy Users to Public Group

Select Permission Type to Copy Users from

Permission Set

Select Permission Set to Copy Users from

Working Team

Name	User Name	User License	Role	Profile
Will Blane	integration@00dm000006@gre...	Analytics Data Integration User		Analytics Data Integration User
Groupify User	integration-intelligent.com	Selfservice		Standard User
Carmen Herxka	integrationsecurity@00dm000006@gre...	Analytics Data Integration User		Analytics Data Security User

3 Records Found - Page 1 of 1

The screenshot displays the 'Public Group Dashboard' in the Groupify application. At the top, there is a navigation bar with links to 'Public Group Dashboard', 'Public Group Report', 'Public Group Management', 'Public Group Operations', 'Convert Queue To Public Group', and 'Quick Start Help'. A search bar is also present. Below the navigation bar, the dashboard title 'Public Group Dashboard' is shown. The main content area features three filter cards on the left and a table on the right.

Filters:

- Public groups with users as administrator: 6
- Public groups with profile as administrator: 6
- Public groups with permission set as administrator: 7

Public Group Panel Table:

Report Name	Count
Public Groups	13
Public Groups Without Description	8
Public Groups Without Members	0
Public Groups With Inactive Users	1
Public Groups With Grant Access Using Hierarchies	8

- Review public groups without members to remove unnecessary groups.
- Track public groups with inactive users.
- Regularly monitor public groups without description.

CONVERT QUEUE TO PUBLIC GROUP

- Convert queue with its member to public group
- Simplified queue to public group conversion

QUEUE LABEL	QUEUE NAME	SEND EMAIL	EMAIL	TOTAL MEMBERS	CONVERT
> Call Center Agents	Call_Center_Agents	X		4	Convert
> Field sales reps	Field_sales_reps	✓	fieldsales@venint.com	15	Convert
> Fraud prevention	Fraud_prevention	X		4	Convert
✓ Legal Advisors	LegalAdvisors	X		18	Convert
Supported Objects					
Customer					
Task					
WorkOrder					
> Legal Sales Team	Legal_Sales_Team	X		35	Convert
> Legal Team	Legal_Team	✓	legatteam@venint.com	5	Convert

PUBLIC GROUP REPORT

NAME	DEVELOPER NAME	GRANT ACCESS	TOTAL MEMBERS	CREATED BY	CREATED DATE	LAST MODIFIED BY	LAST MODIFIED DATE
> Call Center Agents	Call_Center_Agents	X	22	edward tejada	12/2/2025, 10:48 PM	Groupify User	15/2/2025, 7:50 PM
> Ecommerce Security	Ecommerce_Security	X	24	User groupify	14/2/2025, 5:35 PM	Groupify User	15/2/2025, 6:12 PM
> ERP Admins	ERP_Admin	X	25	User groupify	14/2/2025, 6:15 PM	Groupify User	15/2/2025, 6:11 PM
> Finance Operations	FinanceOperations	✓	17	edward tejada	21/2/2025, 10:03 PM	Groupify User	15/2/2025, 7:44 PM
> Finance Planning	FinancePlanning	✓	22	User groupify	14/2/2025, 6:16 PM	Groupify User	15/2/2025, 7:44 PM
> HelpDesk	HelpDesk	X	19	User groupify	14/2/2025, 6:54 PM	Groupify User	15/2/2025, 6:13 PM
> Human resources	Human_resources	X	23	User groupify	14/2/2025, 6:55 PM	Groupify User	15/2/2025, 6:12 PM
> Legal Advisors	Legal_Advisors	✓	21	User groupify	14/2/2025, 6:55 PM	Groupify User	15/2/2025, 6:14 PM
> Legal Team	LegalTeam	✓	22	edward tejada	21/2/2025, 9:27 PM	Groupify User	15/2/2025, 6:14 PM
> Marketing Team	Marketing_Team	✓	1	edward tejada	4/4/2025, 7:58 AM	edward tejada	22/8/2025, 5:04 PM
> Product Team	ProductTeam	✓	27	Groupify User	15/2/2025, 8:56 PM	Groupify User	15/2/2025, 8:56 PM
> Sales Training	Sales_Training	✓	29	Groupify User	15/2/2025, 8:57 PM	Groupify User	15/2/2025, 8:57 PM
> VIP Clients	VIP_Clients	✓	26	Groupify User	15/2/2025, 9:24 PM	Groupify User	15/2/2025, 9:24 PM

- Specialized reports to keep public groups documented and organized
- Advanced filter options by public group or public group member
- Easy data export & analysis

