

Till Payments Integration

Version 21.2.0



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1. Overview

This document describes the technical integration of Till Payments link cartridge.

Till Payments services all verticals in need for multi-step payment services.

Till provides a cartridge to integrate with Salesforce Commerce Cloud (SFCC). The cartridge allows SFCC storefront to integrate with Till Payments payment service.

1.1 Compatibility

This Cartridge works best with the SFRA version of 5.0.1 and compatibility mode 19.10

1.2 Limitations, Constraints

1.3 Privacy, Payment

This integration requires access to the following customer data elements: Billing Address, Shipping Address, Order Details and Customer Profile.

1.4 Supported Locales

This Cartridge supports the following Locales

- English (Australia)
- English (United States)
- English (United Kingdom)

2. Integration Components

2.1 Components

Till Payments Integration has the following cartridges.

- **int_tillpayment_sfra** - This cartridge has controllers and other script files necessary for integration on SFRA site.
- **bm_tillpayment** - Business Manager extension cartridge for transaction management.

2.1.1 *Signature Generation*

To begin the checkout of a customer that chooses Till Payments method on your website, Till Payments implements a signing mechanism based on HMAC-SHA512 to prevent against malicious attacks and hijacking of browser session.

2.1.2 *Prepare Redirect*

Once signature is generated, a post request will send to the Till Payments gateway with transaction information in application/x-www-form-urlencoded format for redirection to Till Payments page.

2.2 Adding the cartridge in SFCC UX Studio

To upload the cartridges into the SFCC server, you first need to add the cartridges in SFCC UX Studio. In order to do this, follow these instructions.

1. In UX Studio, select in the menu File > Import.
2. In the import dialog, select General > Existing Projects in the workspace and click on 'Next'.
3. Ensure 'Select archive file' is selected and select the compressed cartridge file by clicking on the 'Browse' button.
4. Click on 'Finish' button to import the cartridges.
5. Studio will now ask you if you want to link the cartridge to your active DigitalServer connection. Click on yes or manually link the cartridge to your server by checking the project under project references in the server connection properties.

2.3 Business Manager Configurations

For the Till Payments integration to work, the following needs to be configured in the Business manager.

2.3.1 *Activating the cartridge in Business Manager*

Before the Till Payments functionality can become available to Site, the cartridges have to be added to the cartridge path of the Site. In order to do this, follow the following instructions:

1. Log into Business Manager.
2. Navigate to Administration > Sites > Manage Sites.
3. Click on the site name and on the next page go to the 'Settings' tab.
4. In the 'Cartridges' input field add 'int_tillpayment_sfra' in front of base cartridge.
5. Click on 'Apply' button.
6. To activate the cartridge for the Sandbox/Development/Production instances repeat steps 4 and 5 after selecting the appropriate instance from the 'Instance Type' dropdown menu.
7. Repeat steps 3 to 6 for each site that is to use Till Payments.
8. Go to 'Manage the Business Manager site'.
9. In the Cartridges input field add 'bm_tillpayment:int_tillpayment_sfra:app_storefront_base'
10. Click on 'Apply' button.

2.3.2 *Enable Cartridge Module*

To enable Cartridge module,

1. Go to Administration > Organization > Roles & Permissions.
2. Click on "Administrator" and click on "Business Manager Modules" tab.
3. In Select Context dialog, check your site ID checkbox and click on "Apply" button.
4. Find 'Till Payment' and check the checkbox to enable it.
5. Press 'Update' button

2.3.3 *Importing Metadata*

For the Till Payments integration to work, the following object structures (metadata) needs to be imported and configured in the Business manager. Follow the below steps:

1. In the cartridge bundle find **metadata/ tillpayment-meta-import** folder.
2. Find the **sites** folder and inside it find **RefArch** folder.
3. Rename this RefArch folder to the ID of your site. If you have multiple sites to which these meta has to be imported, then copy and paste this RefArch folder to replicate for other sites. Renames those folders with ID of corresponding sites.

4. In the cartridge bundle, inside **metadata** folder compress tillpayment-meta-import folder to generate **tillpayment-meta-import.zip** file.
5. Go to Business Manager Menu > Administration > Site Development > Site Import & Export
6. Under Import: Upload Archive: Ensure that the radio button with label **Local** is enabled (Else click on the radio button to enable it)
7. Click on Choose File input field, select the tillpayment-meta-import.zip file from open dialog box and click on upload button
8. After finishing the upload, from the Archives list click the radio button corresponding to **tillpayment-meta-import.zip** and click on Import button
9. Click on OK button of the confirmation box asking, "Are you sure that you want to import the selected archive?"

2.3.4 Type Extensions

- **Custom site preference**

After the successful metadata import following attributes should have been created:

In Business Manager, navigate to the Merchant Tools > Site Preferences > Custom Preferences. Custom site preference groups with the ID 'Tillpayment' will be available after the successful import of metadata. Please select it and edit the attributes according to your Till Payments account data.

For each site, set the values for your site preferences.

Group ID: Tillpayment

1. **Enable Tillpayment** (ID - enableTillpayment, Type - Boolean) - To enable or disable Till Payments and its functionality in a single point.
2. **Payment Mode** (ID - tillPaymentMode, Type - enum-of-string) – Mode of payment, 'Preatuhorize' OR 'Debit'.
3. **Shared Secret** (ID - tillpaymentXmlSharedSecret, Type - String) – Shared Secret Key of Till Payments.
4. **API Username** (ID - tillpaymentApiUsername, Type - String) – API Username of Till Payments.
5. **API Password** (ID - tillpaymentApiPassword, Type - password) - API Password of Till Payments.
6. **API Key** (ID - tillpaymentApiKey, Type - String) – API Key of Till Payments.
7. **APM extraData** (ID - tillpaymentApmExtraData, Type - Text) – extraData object part of the APM connector in Till Payments

8. **3D Secure Mode** (ID - tillpayment3DSecureMode, Type - enum-of-string) – 3D Secure Mode of Till Payments Credit Card.
9. **Hide delete button on my account section view saved account page** (ID – disableDeleteButton, Type – Boolean) – To hide or show delete button on view payment page in my account section
10. **Enable Google Pay** (ID – enableGooglePay, Type – Boolean) – To display Google Pay as payment option in payment section during checkout.
11. **Google Pay Enviornment** (ID - googlePayEnvironment, Type - enum-of-string) -
PRODUCTION: Used to return chargeable payment methods when a valid Google merchant ID is specified and configured for the domain.
TEST: Dummy payment methods that are suitable for testing (default).
12. **Google Pay Merchant Id**(ID - googlePayMerchantId, Type - String) – Add Google Pay merchant id if googlePayEnvironment = PRODUCTION
13. **Google Pay Gateway Merchant Id**(ID - googlePayGatewayMerchantId, Type - String) – Google Pay Gateway Merchant ID for payments
14. **Google Pay Allowed card networks** (ID - googlePayAllowedCardNetwork, Type – Set Of String) –Allowed Card network values as mentioned – (AMEX,DISCOVER,INTERAC,JCB,MASTERCARD,VISA)
15. **Google Pay Allowed card auth methods** (ID - googlePayAllowedCardAuthMethods, Type – Set Of String) –Allowed Card auth method values as mentioned – (PAN_ONLY,CRYPTOGRAM_3DS)

2.3.5 *Payment Methods*

Under Merchant Tools > Ordering > Payment Methods,
 check that payment methods with IDs 'CREDIT_CARD' and 'TILL_APM' are created,
 check that DW_APPLE_PAY and DW_ANDROID_PAY are available as default implementation.

2.3.6 *Payment Processors*

Under Merchant Tools > Ordering > Payment Processors,
 check that payment processors with IDs 'TILLPAYMENT_CREDIT', 'TILLPAYMENT_APM', 'TILLPAYMENT_GOOGLE_PAY', 'TILLPAYMENT_APPLE_PAY' are created.
 Assign payment processor 'TILLPAYMENT_CREDIT' to payment method 'CREDIT_CARD'.
 Assign payment processor 'TILLPAYMENT_APM' to payment method 'TILL_APM'.
 Assign payment processor 'TILLPAYMENT_GOOGLE_PAY' to payment method 'DW_ANDROID_PAY'.
 Assign payment processor 'TILLPAYMENT_APPLE_PAY' to payment method 'DW_APPLE_PAY'.

2.3.7 HTTP Service

Under Administration > Operations > Services, check that services with IDs 'tillpayments.api.service' is created.

2.3.8 Set up Apple Pay on the Web in Salesforce Commerce Cloud

1. In the Business Manager, go to **Merchant Tools > Site Preferences > Apple Pay**.
2. In the **Payment integration** section, fill in the following fields:

Field	Description
Apple Pay Enabled?	Select the checkbox.
Apple Merchant ID	Enter your Apple Merchant ID (configurable in https://developer.apple.com/).
Apple Merchant Name	Your business name, for example COMPANY INC. . This name will be visible in the Apple Pay payment sheet .
Country Code	Enter your Country Code.
Merchant Capabilities	Select 3DS.
Supported Networks	Select the supported networks.
Redirect Pages to HTTPS?	Select the checkbox.
Use Commerce Cloud Apple Pay Payment API?	Leave it unselected.
Payment Provider URL	Leave it empty.

Field	Description
-------	-------------

Payment Provider Merchant ID	Leave it empty.
------------------------------	-----------------

API Version	Select the latest.
-------------	--------------------

Use Basic Authentication?	Leave it unselected.
---------------------------	----------------------

Payment Provider User	Leave it empty.
-----------------------	-----------------

Payment Provider Password	Leave it empty.
---------------------------	-----------------

Use JWS?	Leave it unselected.
----------	----------------------

JWS Private Key Alias	Leave it empty.
-----------------------	-----------------

3. Register Apple Sandbox/Production domain on the **Domain Registration** section of Salesforce Commerce Cloud.

3. Testing

Once the cartridge is installed and integrated based on instructions, please try to place an order on your sandbox to test the functionality.

3.1 Storefront Checkout flow



Boardroom Sheath Dress

□ □ □ □ □



Quantity

1

In Stock

☐ Add to Cart

Your Cart

Need Help? Call [1-800-555-0199](tel:1-800-555-0199)

[Edit](#)

A\$138.00

1

A\$138.00

Promo Code

Submit

Ground

A\$7.99

A\$7.30

A\$153.29

Checkout

* Country State

Australia Australian Capital Territory

* City * ZIP Code

Wellington 4470

Example: 12345

* Phone Number

9123456745

Example: 9234567890

Shipping Method

☐ 2-Day Express **A\$9.99**

☒ Ground **A\$7.99**

☐ Overnight **A\$19.99**

☐ This is a Gift

Payment

Next: Payment

Boardroom Sheath Dress



Color: Black
Size: 4
In Stock

Each	Quantity	Total
A\$138.00	1	A\$138.00

3.1.1 Till Payments Credit Card

Payment

Billing Address

Pradeep Paraperuthady Paraperuthady Kasaragod Wellington ACT 4470

[Update Address](#)

[Add New](#)

*Email i

test@tillpayments.com

*Phone Number i

9123456745

[PayPal](#)

[CREDIT](#)

*Card Number

4111 1111 1111 1111



*Expiration Month

03

*Expiration Year

2022

*Security Code i

111

Next: Place Order

Boardroom Sheath Dress



Color: Black
Size: 4
In Stock

Each	Quantity	Total
A\$138.00	1	A\$138.00

9123456745
Shipping Method:
Ground **A\$7.99**

Payment [Edit](#)

Billing Address:
Pradeep Paraperuthady
Paraperuthady
Kasaragod
Wellington ACT 4470

9123456745

Payment:
Credit Visa
*****1111
Ending 3/2022

Total **A\$153.29**

1 Items **A\$138.00**
Boardroom Sheath Dress

Color: Black
Size: 4
In Stock

Each	Quantity	Total
A\$138.00	1	A\$138.00

Place Order

9123456745
Shipping Method:
Ground

Payment

Billing Address:
Pradeep Paraperuthady
Paraperuthady
Kasaragod
Wellington ACT 4470

9123456745

Payment:
Credit Visa
*****1111
Ending 3/2022

Total **A\$153.29**

3-D Secure Verification

Choose Verification Result
Authenticated (ECI 05)

Submit

Close

3.1.2 Till Payments APM PayPal

Ground A\$7.99

Payment

Billing Address

Pradeep Paraperuthady Paraperuthady Kasaragod Wellington ACT 4470

[Update Address](#)
[Add New](#)

*Email ⓘ

*Phone Number ⓘ

test@tillpayments.com

9123456745

[PayPal](#)

CREDIT

You will be redirected to Pay Pal in the next page

1 Items A\$138.00

Boardroom Sheath Dress



Color: Black
Size: 8
In Stock

Each	Quantity	Total
A\$138.00	1	A\$138.00

Next: Place Order

91234567

Shipping Method:
Ground

Total A\$153.29

A\$138.00

Boardroom Sheath Dress
Color: Black
Size: 8
In Stock

Quantity	Total
1	A\$138.00

Payment

Billing Address:
Pradeep Paraperuthady
Paraperuthady
Kasaragod
Wellington, ACT 4470
test@tillpayments.com
9123456745
Payment:
TILL_APM



Pay with PayPal

With a PayPal account, you're eligible for free return shipping, Purchase Protection, and more.

Email or mobile number

Password

☐ Stay logged in for faster purchases ⓘ

Log In

[Having trouble logging in?](#)

or

Pay with Debit or Credit Card

Close

3.1.3 Till Payments Google Pay

Payment

Billing Address

Test Machine123 testing toronto toronto TAS 12345

Update Address

Add New

*Email

test@tillpayments.com

*Phone Number

9234567890

Pay Pal

CREDIT

Apple Pay

Google Pay

Google Pay

2062

Next: Place Order

1 Items

A\$38.00

Solid Luxe Scarf

Color: Green
In Stock

Each	Quantity	Total
A\$38.00	1	A\$38.00

60 - SAP... Study guide for H... A

Google Pay
pay.google.com

Select payment method

☒ Visa **** 1111

☐ Mastercard **** 4444

☐ Discover **** 1117

☐ Amex **** 0005

☐ Visa **** 2222

☐ Get Google Pay emails with exclusive offers, tips, and invitations to give feedback

CONTINUE

Payment

Billing Address

Test Machine123 testing toronto

Update Address

*Email

test@tillpayments.com

Pay Pal

CREDIT

Google Pay

2062

Shipping

Edit

Shipping Address:

Test Machine123
testing toronto
toronto NSW 12345
9234567890

Shipping Method:

Ground

A\$5.99

Payment

Edit

Billing Address:

Test Machine123
testing toronto
toronto TAS 12345
9234567890

Payment:

DW_ANDROID_PAY

Place Order

Order Summary

Subtotal

A\$38.00

Shipping

A\$5.99

Sales Tax

A\$2.20

Total

A\$46.19

1 Items

A\$38.00

Solid Luxe Scarf

Color: Green
In Stock

Each	Quantity	Total
A\$38.00	1	A\$38.00

3.1.4 Till Payments Apple Pay

Payment

Billing Address

Test Machine123 testing toronto toronto TAS 12345

Update Address

Add New

*Email 

test@tillpayments.com

*Phone Number 

9234567890

Pay Pal

CREDIT

Apple Pay

Google Pay

Apple Pay

Next: Place Order

Floral Luxe Scarf

Color: Imperial
In Stock

Each	Quantity	Total
A\$34.00	1	A\$34.00

Shipping Method:

Ground

Payment

Billing Address

Test Machine123 testing toronto toronto

Update Address

*Email 

test@tillpayments.com

Pay Pal

CREDIT

Apple Pay

Next: Place Order

Apple Pay

Cancel

CARD & BILLING  MASTERCARD REWARDS CA... (**** 1496)
799 E DRAGRAM SUITE 5A TUSCON AZ...

SHIPPING MARY ROE
799 E DRAGRAM SUITE 5A
TUSCON AZ 85705
UNITED STATES

METHOD GROUND
ORDER RECEIVED WITHIN 7-10 BUSINESS DAYS

CONTACT TEST@GMAIL.COM
(923) 456-7890

MERCHANDISE A\$34.00
GROUND A\$5.99
TAX A\$2.00
PAY IDEATARMAC APPLEPAY TESTING A\$41.99

Enter the password for the user "admin" to complete this purchase.

PASSWORD *****

Pay

A\$41.99

A\$34.00

Floral Luxe Scarf

Color: Imperial
In Stock

Quantity	Total
1	A\$34.00



Thank You

Thank you for your order.

You will receive an email confirmation shortly at test@tillpayments.com

Save My Information

* Password

* Confirm Password

Create Account

Receipt

Order Number: 00002701

Order Date: 11/2/20

Shipping Address:

Pradeep Paraperuthady

Paraperuthady

Kasaragod

Wellington, ACT 4470

9123456745

Shipping Method:

Ground **A\$7.99**

Billing Address:

Pradeep Paraperuthady

Paraperuthady

3.2 Backend Transaction

- Go to Merchant Tools > Till Payment > Transactions Management:

{LINK Integration Documentation}

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Sandbox - zzhy

RefArchAU

Merchant Tools

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Toolkit

Merchant Tools feature lookup...

Content

Libraries

Library Folders

Content Assets

Import & Export

Page Designer

Customers

Customers

Customer Groups

Snapshots

Batch Processes

Import & Export

Custom Objects

Custom Object Editor

Batch Processes

Import & Export

SEO

URL Rules

URL Redirects

Static Mappings

Dynamic Mappings

Robots

Aliases

Customer CDN Settings

Sitemaps

URL Request Analyzer

Products and Catalogs

Products

Product Sets

Catalogs

Product Options

Variation Attributes

Recommendations

Price Books

Inventory

Catalog Feeds

Batch Processes

Import & Export

Ordering

Orders

Taxation

Payment Processors

Payment Methods

Shipping Methods

Import & Export

Customer Service Center

Search

Search Indexes

Search Index Rebuild Schedule

Search Index Query Testing

Search Dictionaries

Searchable Attributes

Search Driven Redirects

Stop Word Dictionary

Category Name Exclusions

Synonym Dictionary

Hypernym Dictionary

Compound Word Dictionary

Common Phrase Dictionary

Search Suggestions

Stemming Exceptions

Keyword Groups

Sorting Rules

Storefront Sorting Options

Search Preferences

Import & Export

Till Payment

Transactions Management

Online Marketing

Campaigns

A/B Tests

Promotions

Content Slots

Coupons

Source Code Groups

Active Data

Stores

Gift Certificates

Import & Export

Analytics

Reports and Dashboards (New!)

Conversion Reports

Purchase Reports

Catalog Reports

Search and Navigation Reports

Customer Reports

Traffic Reports

A/B Testing Reports

Technical Reports

Legacy Reports

Site Preferences

Locking

Baskets

A/B Tests

Locales

Currencies

Source Codes

Gift Certificates

Search Preferences

Sequence Numbers

Order

Coupons

Promotions

Deprecated Storefront Toolkit

Storefront URLs

Custom Preferences

Pinterest Commerce

Privacy

Customer Service Center Preferences

Apple Pay

Total

Status

AUD 153.29

DEBIT

AUD 154.34

DEBIT

AUD 154.34

REFUNDED

AUD 153.29

REFUNDED

AUD 325.48

DEBIT

AUD 325.48

DEBIT

AUD 325.48

DEBIT

AUD 325.48

DEBIT

AUD 325.48

REFUNDED

AUD 325.48

DEBIT

Merchant Tools > Till Payment > Transactions Management

Transactions Management

Order Search

Order ID:

Find

Order ID	Order Date	Email	Total	Status
00002701	2020-11-02 06:34	test@tillpayments.com	AUD 153.29	DEBIT
00002519	2020-10-30 14:04	pradeep.p@ideastarmac.com	AUD 154.34	DEBIT
00002514	2020-10-30 13:58	pradeep.p@ideastarmac.com	AUD 154.34	REFUNDED
00002513	2020-10-30 13:56	pradeep.p@ideastarmac.com	AUD 153.29	REFUNDED
00002512	2020-10-30 12:47	skasi@ideastarmac.com	AUD 325.48	DEBIT
00002511	2020-10-30 11:00	skasi@ideastarmac.com	AUD 325.48	DEBIT
00002510	2020-10-30 10:53	skasi@ideastarmac.com	AUD 325.48	DEBIT
00002509	2020-10-30 10:52	skasi@ideastarmac.com	AUD 325.48	DEBIT
00002508	2020-10-30 10:49	skasi@ideastarmac.com	AUD 325.48	REFUNDED
00002506	2020-10-30 10:46	skasi@ideastarmac.com	AUD 325.48	DEBIT

Showing 1 - 10 of 12 items

Show50100Items

NextLast

{LINK Integration Documentation}

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salesforce

Sandbox - zzhy
RefArchAU

Merchant Tools

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1

Home

Pradeep P

Logout

Transaction history

Transaction ID	Transaction Reference	Type	Status	Amount	Date	Payment Actions
ZZHY1AU00000013	255acc611afbe81f80e	PREAUTHORIZE	OK	AUD 154.34	2020-11-05 07:20	-
ZZHY1AU00000013	967917034c359691d76e	CAPTURED	FINISHED	AUD 90	2020-11-05 07:23	AUD
ZZHY1AU00000013	ad1b3c39474cf98fa81d	CAPTURED	FINISHED	AUD 40	2020-11-05 07:27	AUD

Payment Actions

Hide Actions

☐ Capture amount 24.34 AUD
☒ Refund amount 130 AUD
☐ Void transaction

Submit

salesforce

Sandbox - zzhy
RefArchAU

Merchant Tools

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1

Home

Pradeep P

Logout

Pradeep Paraperuthady
Paraperuthady
Kasaragod Wellington ACT 4470
AU

Billing Address:

Transaction history

Transaction ID	Transaction Reference	Type	Status	Amount	Date	Payment Actions
ZZHY1AU00000021	149d92ffa897d389640a	PREAUTHORIZE	OK	AUD 153.29	2020-11-05 10:58	-
ZZHY1AU00000021	a691072bb06fe7f00bf7	CAPTURED	FINISHED	AUD 90	2020-11-05 10:59	Refunded
ZZHY1AU00000021	c6d197bda059a738ae03	CAPTURED	FINISHED	AUD 40	2020-11-05 10:59	Refunded
ZZHY1AU00000021	abd37225843c4731d796	CAPTURED	FINISHED	AUD 23.29	2020-11-05 10:59	Refunded
ZZHY1AU00000021	8edc772908050a1450eb	REFUNDED	FINISHED	AUD 90	2020-11-05 11:00	-
ZZHY1AU00000021	0e80d69f042bb4413865	REFUNDED	FINISHED	AUD 10	2020-11-05 11:00	-
ZZHY1AU00000021	8f264c3fb7d0a79411a4	REFUNDED	FINISHED	AUD 30	2020-11-05 11:00	-
ZZHY1AU00000021	df19be6c6741ca981d11	REFUNDED	FINISHED	AUD 23.29	2020-11-05 11:00	-

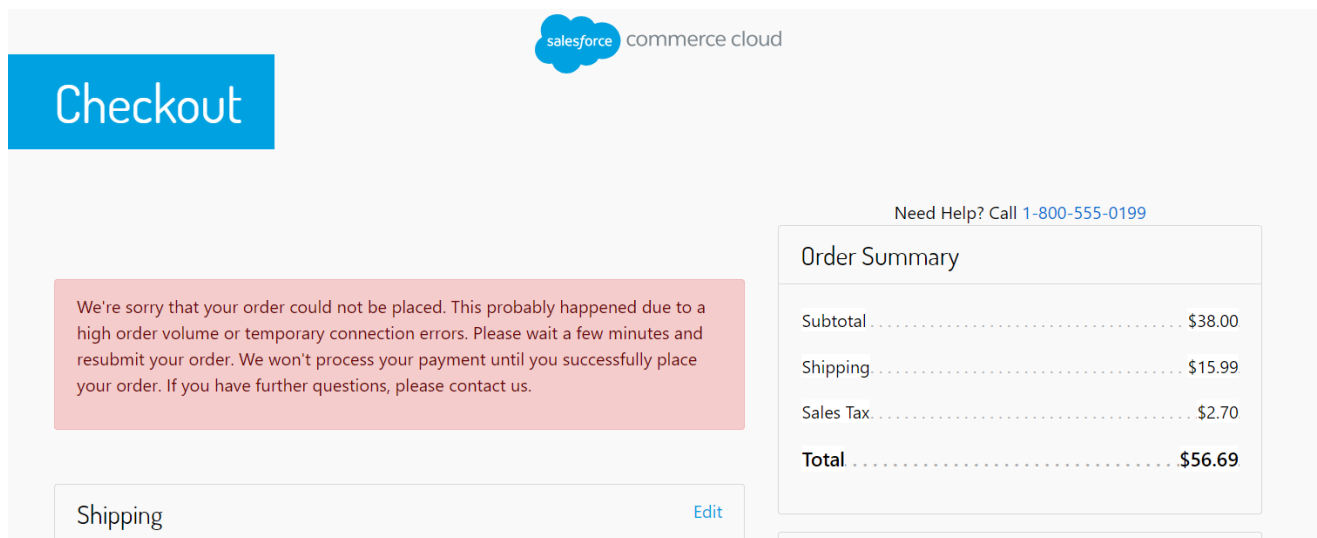
Payment Actions

No actions possible

4. Operations, Maintenance

4.1 Availability

If Till Payments API service is down, customers will see the following error message when they try to place an order.



There will be errors detailing the exact issue in `custom-tillpayment-ecom-...log` and `service-tillpayments-ecom...log` log files which will look something like below.

```
ERROR PipelineCallServlet|998628096|Sites-RefArch-Site|CheckoutServices-PlaceOrder|PipelineCall|FKp9Wjm6Bb
custom.service.tillpayments.xml.version.service.HEAD []
service=tillpayments.xml.version.service status=SERVICE_UNAVAILABLE
errorCode=0 errorMessage=The service is not enabled
```

If Till Payments API service is down, then contact the Support team. Details are in Support section.

4.2 Support

For any issues or support related enquiries for merchants, please contact us at support@tillpayments.com

5. Known Issues

None

6. Release History

Version	Date	Changes
21.1.0	07-Apr-2021	Initial release
21.2.0	01-Feb-2022	Addition of new features - Paypal Register Feature, Google Pay, Apple Pay