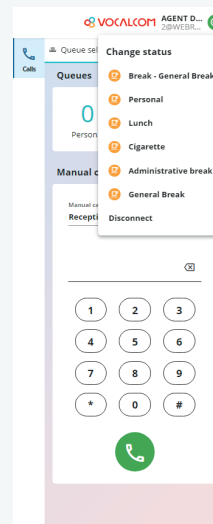
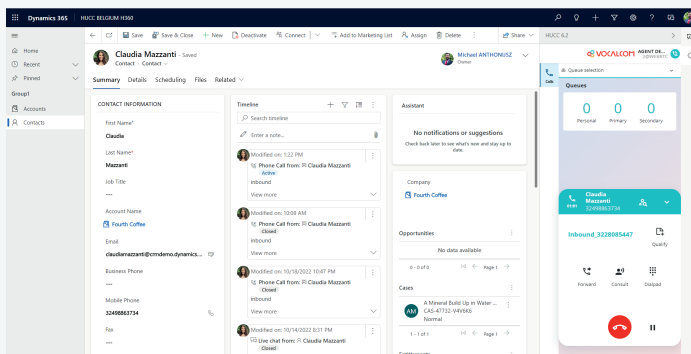


Hermes Universal CRM Connector - HUCC

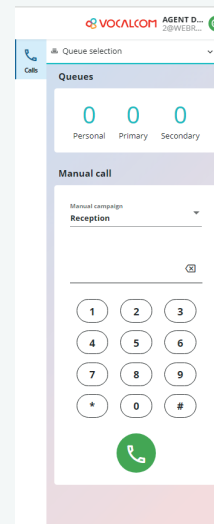
Enrich your favorite CRM with Hermes' advanced outbound and inbound call features.

Hermes Universal CRM Connector is THE multiCRM solution for digital, voice, customer service, sales and marketing

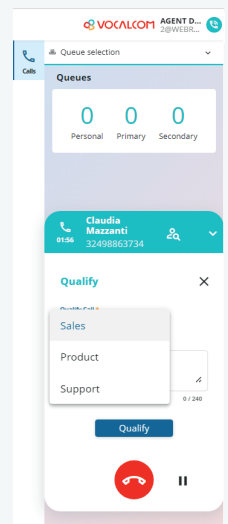
Take advantage of advanced contact center features, directly in the CRM



Agent is changing his status



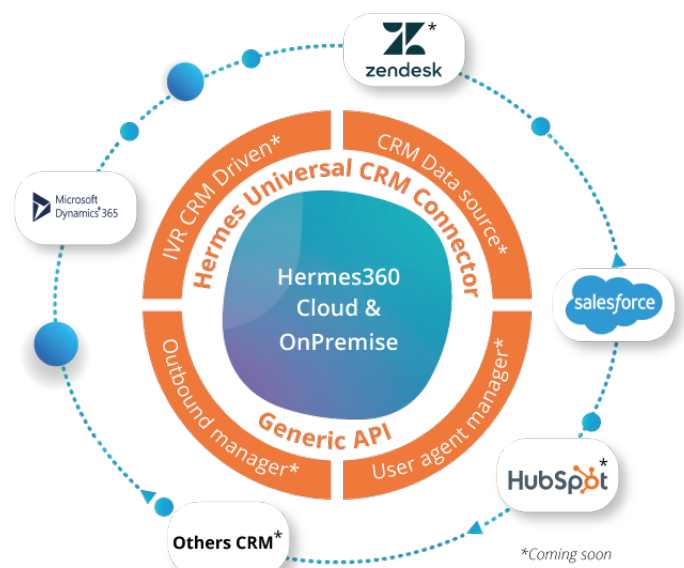
Agent is waiting for an interaction



Agent is qualifying a call

Key features for CRM

- Single Sign-On
- Click-to-call
- WebRTC enabled
- Customer page pop-up
- Inbound and Outbound Ready
- Real-time queue state
- Multiple contact handling
- All telephony functionalities included
- CRM entities or objects
- IVR data transferred to agent and CRM record



Demo video



Contact us

VOCALCOM

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