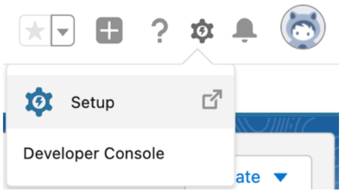
Case Time Tracker Setup Instructions

Step 1

Assign the **Case Tracker Administrator** and **Case Tracker User** Permission Sets to the required Users.

1.1 Click the **Gear Icon** on the top right and then select **Setup.** Setup



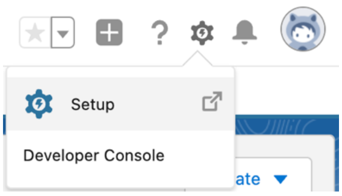
1.2 In the Quick Find Box type "Permission Sets" and select **Permission Sets.**

1.3 Select the **Case Tracker Administrator** Permission set, click **Managed Assignments** then **Add Assignments** and assign it to all System Administrators.

1.3.1 Repeat **Step 3** with the **Case Tracker User** Permission Sets for required Users.

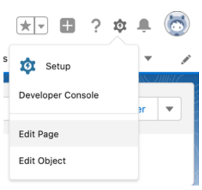
Step 2 Add Case Time Tracker to the Case Lightning page

2.1 Click the **Gear Icon** on the top right and then select **Setup.** Setup

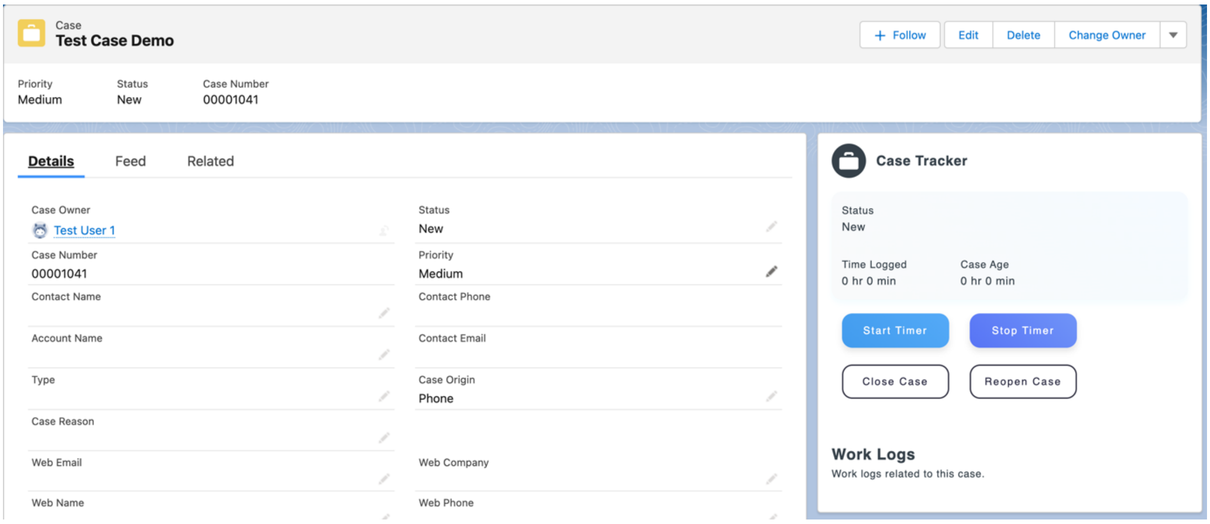


2.2 In the Quick Find Box type "Lightning App Builder" and select **Lightning App Builder.** Click **Edit** next to the Case **Lightning Page.**

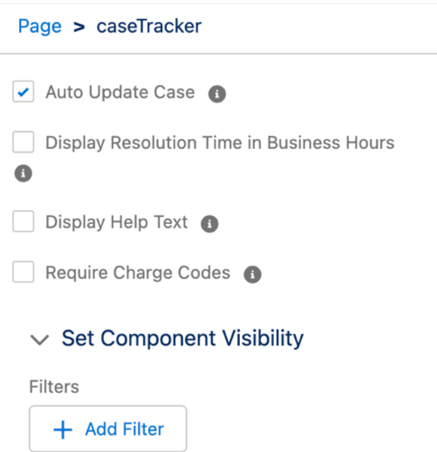
Alternatively select a Case record and from the detail page click the **Gear Icon** on the top right and then select **Edit Page.**

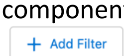


2.3 From the **Components section** scroll down and select and drag the **caseTracker** LWC component onto the desired position on the Lightning Page.

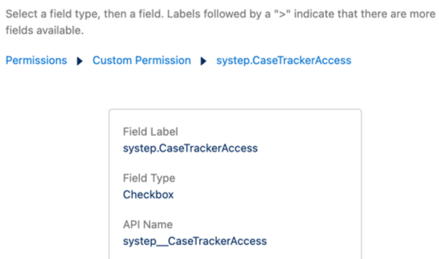


2.4 Configure the **caseTracker** LWC component by ticking the required boxes. (Hover over the ⓘ for detailed information).

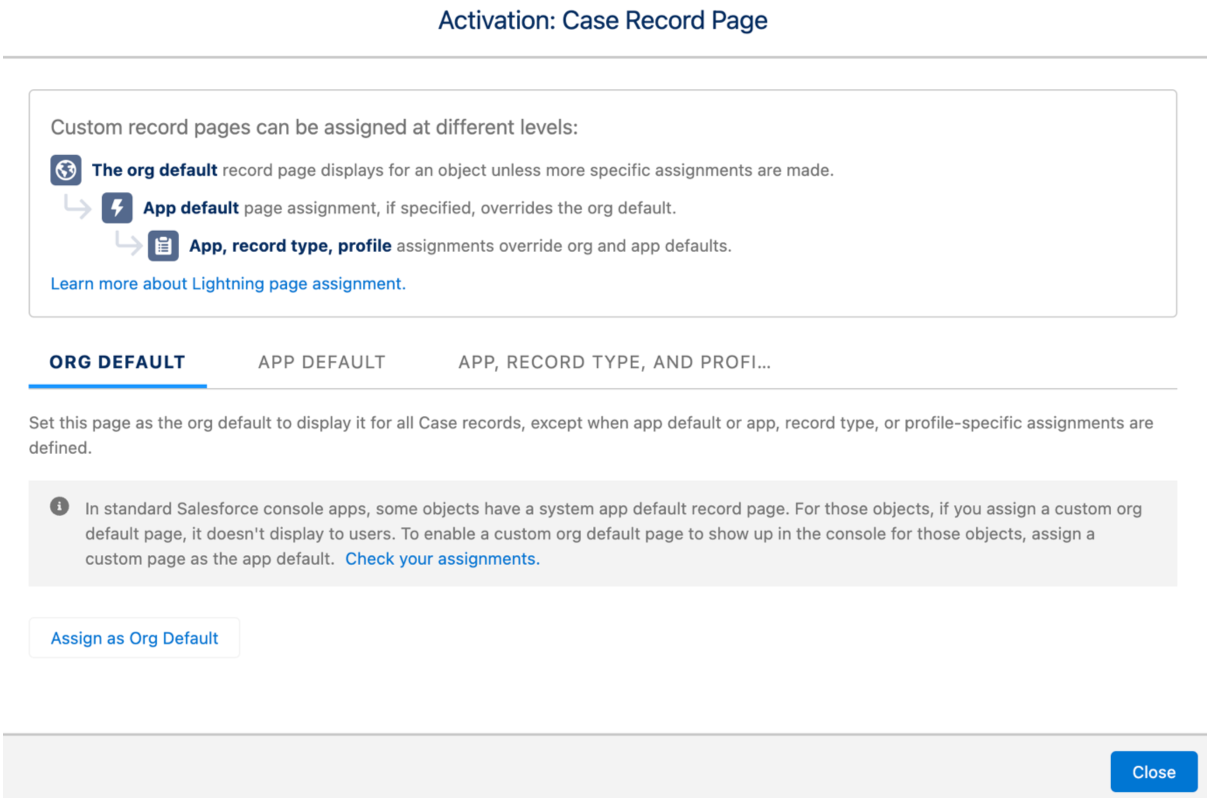


2.5 Add a filter to the component to ensure it is only visible to users with the Case Time Tracker Permission Sets. Click 

select **Advance.** Then select **Field**, **Permissions -> Custom Permission -> systep.CaseTrackerAccess.** Followed by **Done.**



2.6 Click **Save** then **Activate**. From there you can configure assignments as required.



Setup is now complete.