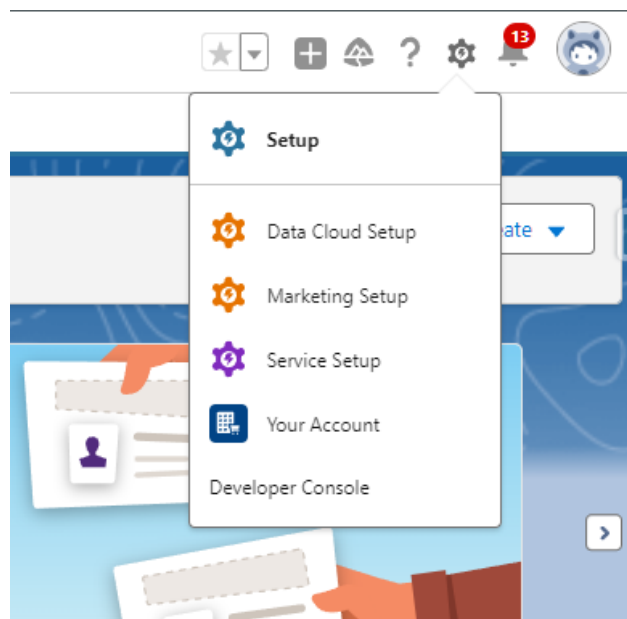


Who's Working On My Record?

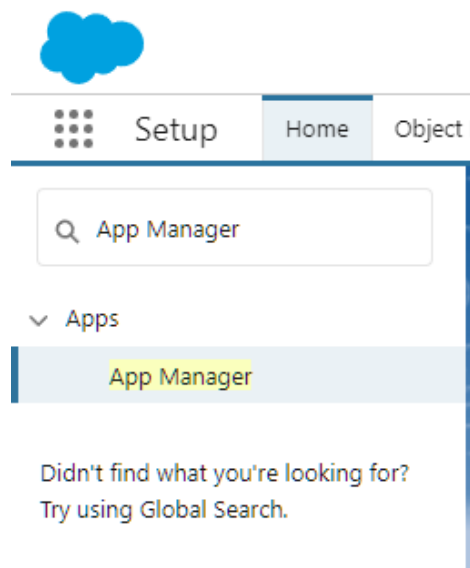
Salesforce Application Administrator Guide

After installing the package from AppExchange, follow these steps to configure your app:

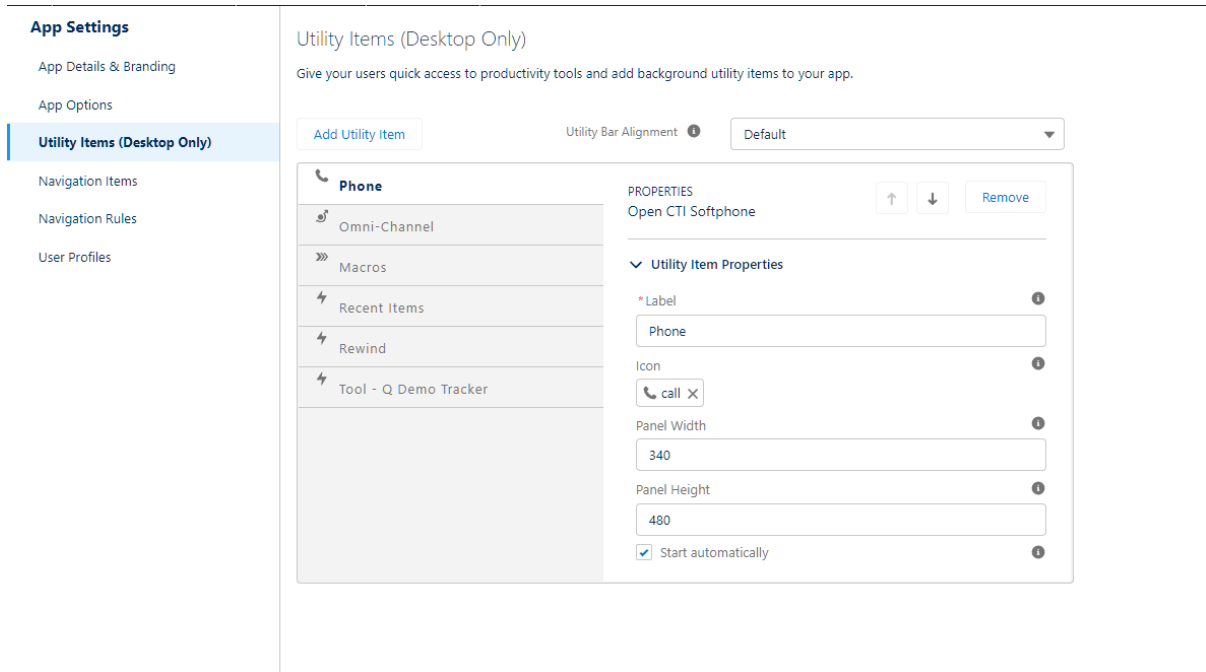
1. **Access Setup** - Navigate to the **Setup** section of Salesforce.



2. **Open App Manager** - In the **Quick Find** box, type and select **App Manager**.



- Add Utility Item** - Click on **Add Utility Item**. In the dropdown menu, search for “Who's Working On?” which appears under the **Custom – Managed** section, and select it.



App Settings

- App Details & Branding
- App Options
- Utility Items (Desktop Only)**
- Navigation Items
- Navigation Rules
- User Profiles

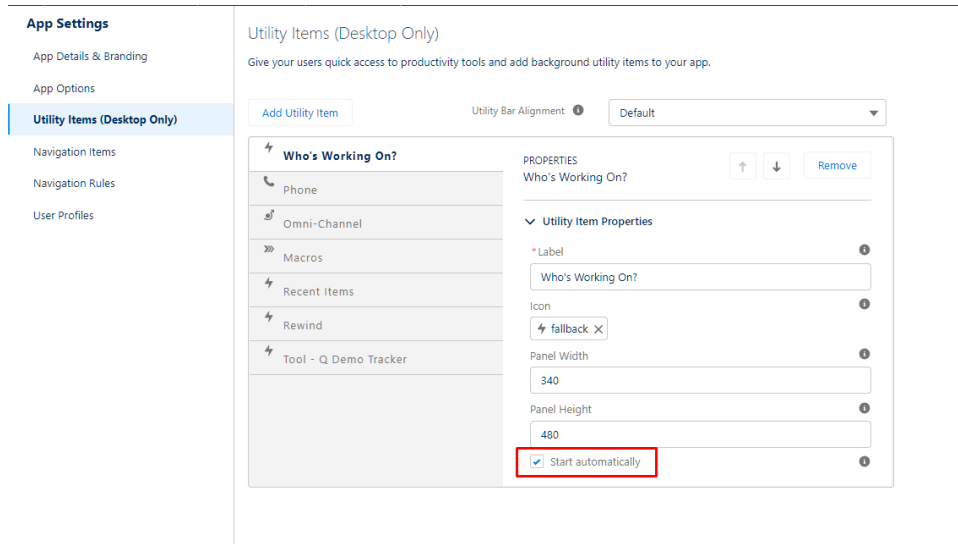
Utility Items (Desktop Only)

Give your users quick access to productivity tools and add background utility items to your app.

[Add Utility Item](#) Utility Bar Alignment ⓘ Default

Item	Properties
Phone	Open CTI Softphone ↑ ↓ Remove ▼ Utility Item Properties * Label ⓘ Phone Icon ⓘ call X Panel Width ⓘ 340 Panel Height ⓘ 480 ☒ Start automatically ⓘ

- Enable Automatic Start** - Check the box labeled **Start automatically** and click **Save** to apply your changes.



App Settings

- App Details & Branding
- App Options
- Utility Items (Desktop Only)**
- Navigation Items
- Navigation Rules
- User Profiles

Utility Items (Desktop Only)

Give your users quick access to productivity tools and add background utility items to your app.

[Add Utility Item](#) Utility Bar Alignment ⓘ Default

Item	Properties
Who's Working On?	Who's Working On? ↑ ↓ Remove ▼ Utility Item Properties * Label ⓘ Who's Working On? Icon ⓘ fallback X Panel Width ⓘ 340 Panel Height ⓘ 480 ☒ Start automatically ⓘ

- Select the objects for which you want to track activity** - Go to **Setup -> Change Data Capture**, and then select up to five objects you want to track from the list on the left. Then click **Save**.

Account: **Burlington Textiles Corp of America** ⌵

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Name	Phone	Website	Account Owner	Account Size	Industry
Customer - Direct	(206) 222-7000	www.burlington.com	Margie Pappas		Apparel

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Page » modification/notification

☒ Set Component Visibility

[+ Add Filter](#)

Follow these steps to successfully customize your Salesforce application as per your business needs. For further assistance, refer to the help documentation or contact support.