

We got your back!

Save valuable time and avoid the frustration of implementing a new product. We've been working with Salesforce for more than 10 years — and our team of experts is here to help you configure customized calendars that maximize your investment in CalendarAnything from the start.

Silverline's CalendarAnything Onboarding offers you the support of Salesforce experts to help you build calendars, train users, and provide you the knowledge and best practices so you feel empowered to do it all with CalendarAnything.

How do we ensure all this? You'll have five hours of our undivided attention to make sure you have the end product exactly how you envisioned it. We'll walk you through the complexities of Salesforce app installment — so you get up and running quickly and easily.



	BASIC SUPPORT	PREMIUM SUPPORT
	Included with 10 License Purchase	\$1,500
Product Upgrades	✓	✓
Access to Training Webinars	✓	✓
Standard Email Support (Bug Fixes)	✓	✓
5 Hours of CalendarAnything Configuration Support ¹		✓
Custom Administration Training (Recording included) ²		✓
End User Training (Recording included) ³		✓
Ongoing Success Management ⁴		✓

¹ 5 Hours of CalendarAnything Support

- The configuration of CalendarAnything (i.e. Embedding Calendars in Layouts, VisualForce Coding, and Calendar Setup).
- Must be used within 4 weeks of purchase date.

² Custom Administration Training

- Custom training for CalendarAnything/Salesforce Admin
- Training based on custom org and data set, including a walkthrough of CalendarAnything description of configuration.

³ End User Training

- CalendarAnything Training for End Users
- Multiple training sessions included. Custom End User training for various departments and their use cases.

⁴ Ongoing Success Management

- Quarterly reviews by the Premium Support Team to ensure you have the latest release installed, and walkthrough of enhancements.
- Premium Support Team will take a proactive look at your data model and provide suggestions on how to visualize data within CalendarAnything.

About Silverline

Silverline tailors digital transformation solutions to meet your needs. We provide strategy, advisory, technical implementation, and ongoing managed services to enable organizations to achieve maximum value with the Salesforce platform. For more information visit: <https://silverlinecrm.com/>



646.833.3430



www.silverlinecrm.com



860 Broadway, Fifth Floor New York, NY 10003

