

Pre-requisite: Enable Account Teams

Before installing Easy CS for the first time, you must enable the **Account Teams** feature in your Salesforce organization.

Steps:

1. Go to **Setup** (gear icon in the upper right).
2. In the Quick Find box, search for **Account Teams**.
3. Click on **Account Teams Settings**.
4. Check the box **Enable Account Teams**.
5. Click **Save**.
6. Once enabled, you can proceed with the installation as normal.

If your organization already uses Account Teams, no additional configuration is required.