

in.bounz

Import incoming emails into Salesforce. With in.bounz.

Around 320 billion emails are sent every year. in.bounz helps you keep track of yours. Directly in Salesforce. For maximum automated processes. And more time for the important things.

Monitor and scan your emails in real time.



Stop checking your mails every few minutes! in.bounz scans your messages based on your criteria or words and determines which messages are relevant. If there is a matching mail, you will receive a notification directly in Salesforce.

Import only relevant emails, attachments and information.



Important emails are automatically integrated into Salesforce. Your messages are mapped directly into Salesforce and important information can be saved from the email into any data type.

Create and update records fully automatically.



in.bounz creates customer cases, tasks or other records based on incoming emails in a mailbox of your choice. Start workflows without manual intervention or update your data records automatically via email. This way you can optimise your internal processes in no time.

Use Cases. This is how in.bounz helps you in your everyday life.

The Salesforce-native email integration app is designed to make your professional life easier and save you time. Our customers use in.bounz in their business in a variety of ways.

HUMAN RESOURCES

Use in.bounz to automatically create applicant records from emails that arrive in the HR inbox. Filled with all the important information already contained in the email, in.bounz also includes attachments such as cover letters and CVs in the newly created record. This way, you already have all the relevant information in Salesforce and can continue your further process in the system.

SALES

Keep track of your customer communication with in.bounz. All emails that your customers write to you are saved directly in the corresponding contact record. This means you always have the current status of communication at your fingertips.

CUSTOMER SUPPORT

When you receive a support request, open a new task or a customer process that you and your team can work through. Automatically change the status of the data record with subsequent emails for the same process. If a process has been closed, a referencing message opens the support ticket again. Thanks to in.bounz, not a single support email goes missing.

ACCOUNTING

Use in.bounz to create Salesforce records from invoices received by email, Salesforce records, load invoice files into the system and trigger your invoicing process.

A comparison. Between in.bounz and EAC for Salesforce.

While both tools can import emails into Salesforce and trigger automations, in.bounz offers a variety of features that Einstein Activity Capture does not. Here is an overview of the differences between the two tools.

	in.bounz	
Automated creation of Salesforce records using information from emails (e.g. support tickets or applicant records).	✓	✗
Setup with all IMAP-enabled email providers (Gmail, Outlook, etc.).	✓	✗
Long-term storage of emails in Salesforce	✓	✗
Precise, context-related filtering of e-mails, also based on keywords or individual criteria	✓	✗
Linking the same email to multiple records	✓	✗
Extensive evaluation of e-mail communication according to own criteria	✓	✗
Quickly accessible customer support in German or English	✓	✗
Software "Made in Germany"	✓	✗

Ready to automate your workflows via email workflows?

Find out more about how in.bounz can be used in your company.

TO THE WEBSITE

TO THE APPEXCHANGE

(Pssst... Also discover out.bounz, our tool for automating your email communication.)



CURIOUS?

How to reach us.

Write us an email at info@inbounz.com or contact us directly.



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