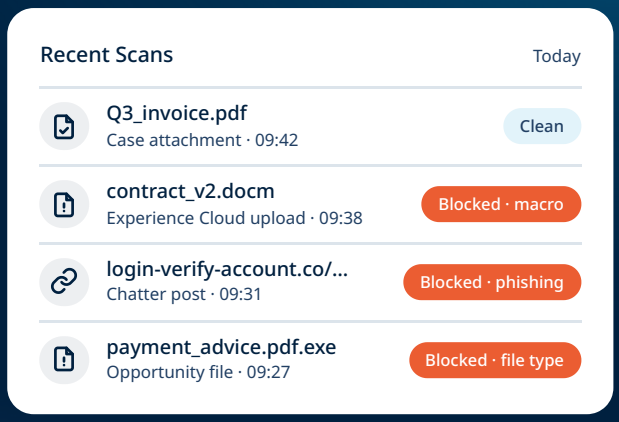
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Fact sheet

ANTI-VIRUS FOR SALESFORCE

Stop Malware and Phishing at the Door of Your Salesforce Org.

Every file and link that enters Salesforce is scanned automatically, in the cloud, before it can reach your users, customers or AI agents. No infrastructure, no code, installed from AgentExchange in minutes.



- ✓ Managed package
- ✓ EU, US or your region
- ✓ Agentforce ready

THE GAP — Salesforce Is a Front Door for Untrusted Content

Content from Everywhere

Customers, partners and integrations upload files and post links through cases, portals, email-to-case, Chatter and APIs.

Invisible to Endpoint AV

Files live in Salesforce storage and links sit in record fields. Endpoint and network antivirus never see them.

AI Agents Trust Their Input

Agentforce reads uploaded files. A single poisoned document can carry hidden instructions to an agent.

THE SOLUTION — Complete Content Protection, Built into Salesforce

Automatic File Scanning

Every upload, new version and restored file is scanned. Until it is verified, nobody can download it. Threats are blocked automatically.

URL and Click Protection

Links in records and Chatter are checked for phishing and malware, and checked again on every click. That catches sites that turn malicious later.

Prompt-Injection Defense

COMING SOON

Will detect prompt-injection attempts hidden inside files and block them before they reach Agentforce and other AI agents.

No Infrastructure

A cloud service run by bowbridge, scanning in memory only. EU and US ready to go; any AWS, Azure or Google Cloud region on request.

CUSTOMERS — bowbridge Security Products Protect Enterprises Such As

ALDI SÜD · Audi · Saudi Aramco · BASF We create chemistry · BOSCH · hp · LEGO · United States Postal Service · Target · Volvo · Walmart · ZDF

Built by Enterprise Security Specialists

2005
founded in Munich

8,000+
installations worldwide

20+
years protecting business-critical applications

3
offices: Munich, Walldorf, Palo Alto

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TECHNICAL OVERVIEW

bowbridge Anti-Virus for Salesforce

What Gets Scanned

- **Files:** Salesforce Files and legacy attachments, on upload, new version and restore from the Recycle Bin, and optionally on download
- **Every channel:** Sales Cloud, Service Cloud, Experience Cloud portals, email-to-case, Chatter, API and bulk uploads
- **Links** in Account, Contact, Lead, Opportunity, Case, Case Comment, Email, Task and Event, plus Chatter posts and comments
- **Custom objects** can be added with a single line of code

What Gets Detected

- **Sophos engine** for viruses, trojans and ransomware; signatures updated several times a day
- **bowbridge pipeline** around it, built for speed: 260+ file and MIME types validated, so disguised files are caught
- Active content such as macros, JavaScript and OLE objects, plus CSV injection
- Archive extraction (ZIP, RAR, 7z, TAR, nested) with archive-bomb protection
- Prompt injection hidden in documents (coming soon)
- Phishing and malicious URLs, with a security score, a productivity score and category blocking

Automated Response

- Blocked files are quarantined in the Recycle Bin, with a 15-day release window
- Optional placeholder file on the record that explains the removal
- Release a single file, a selection, or undo a whole bulk scan
- Links rewritten to safe redirects and re-checked at every click
- **Fail closed:** a scan error is never treated as a clean result

Secure by Design

- Files are processed in RAM only, never written to disk or stored
- The scanner fetches each file through a short-lived link, never inside a request
- TLS 1.3 for all traffic; tokens rotate automatically

Protection Profiles

- Separate policies for each group of users, mapped from Salesforce profiles
- Per profile: scan on upload or download, action, file types, archive rules
- URL thresholds, blocked categories, and allow and block lists matched on host and path
- Scanning and click protection can be switched on for each object and field

Visibility and Reporting

- Dashboard with KPIs, trends, top blocked users and categories; export to PDF
- File scan log, URL scan log and an audit trail of every configuration change
- Per-user activity view for investigations
- In-app and email alerts, with editable templates; weekly health report

Agentforce Actions

- Agents check links with bowbridge before they share or recommend them
- Ask in natural language: “How many links were blocked this week?”
- Summaries of file scans, URL scans and critical security events

Admin Experience

- 3-step install wizard: choose a region, register, create the default profile
- Automatic assignment of licenses and permission sets to new users
- “Scan all files” cleans up the files that existed before you installed
- Built-in test tools for file uploads and URLs; inline help on every setting

At a Glance

DELIVERY Managed package on Salesforce AgentExchange, automatic upgrades	**CLOUDS** Sales Cloud, Service Cloud, Experience Cloud, Lightning Experience	**SCAN REGIONS** EU and US preconfigured; any AWS, Azure or Google Cloud region on request
INFRASTRUCTURE None. Scanning runs as a service operated by bowbridge	**DETECTION ENGINE** Sophos, wrapped in the bowbridge pipeline (MIME, active content, archives)	**LICENSING** Per user, with automatic assignment; nonprofit discounts

See It in Your Own Org

Start Your Free Trial

Install from AgentExchange in minutes.

Salesforce AgentExchange

Book a Demo

A guided tour with our security team.

bowbridge.net

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