

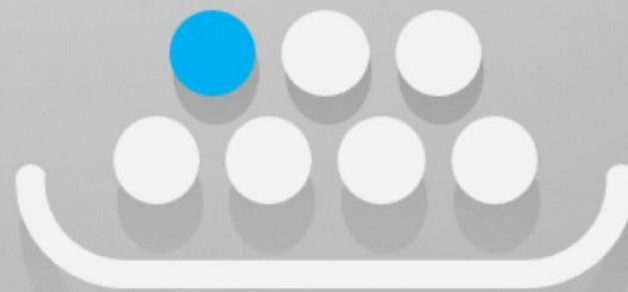
Hello 2026

A quick reminder of
what we do at
Q-nomy



One platform for managing complete customer journeys

From planning and preparation,
through service delivery, to
completion and follow-up



**We orchestrate journeys –
not isolated touchpoints**



Scheduling, intake (check-in),
routing, interaction, and back-
office processes work **as one
coordinated flow.**

Journeys don't live
only online -
and neither do we



We manage digital,
in-person, and hybrid
interactions with the same
logic and control.

Enterprise-grade
scheduling and routing
are at the core



Real business rules,
real availability,
real priorities –
at scale

AI belongs inside the
journey - not beside it



Triage, data collection, and
handover work best when
**AI follows the same
orchestration logic**



This is how we approach
customer journeys
in 2026

More to come