



TAKE YOUR SERVICE TO THE NEXT LEVEL

Q-nomy's Solution for Telecom Service Providers and Retailers

Customer expectations and preferences are changing rapidly, and telecoms must be equally agile in adapting their processes and technologies.

Q-nomy offers a range of customer-centric software solutions that support telcos and retailers as they transition from traditional service models to new modes of operation. These solutions ensure customer satisfaction and loyalty, while optimizing operational efficiency.

Learn More: www.qnomy.com/telecom



Appointment Scheduling

Increase customer satisfaction and sales by optimizing the appointment booking experience. Manage scheduling via self-service online and mobile apps, as well as by contact center and branch agents, to ensure both banker and client are well prepared for effective interaction.

Customer Flow Management

Streamline the customer journey, creating an actionable database and supporting business goals. Manage the service process from the moment customers enter the store until they leave, while ensuring a positive experience.



Buy Online Pickup In-store

Allow consumers to complete their purchase transactions online and then pick up those items by curbside or in-store. Integrated appointment scheduling and staff notifications ensure a smooth process, maximizing customer satisfaction and minimizing lost sales.

Pre-visit and In-Store Campaign Management

Take advantage of all customer journey touch-points, such as appointment booking and reminders, store check-in and wait-time, to provide consumers with relevant advertising via mobile messaging and in-store digital signage.

