

Downtime Manager - USER GUIDE



DOWNTIME MANAGER

PARAMYTER TECH

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Product Overview

The purpose of this document is to provide comprehensive information and guidance to the users and developers of the Downtime Manager Package. This talks about the Package functionality, features, design, and implementation, as well as provides guidance on how to install, configure, operate, and troubleshoot.

Overall, the purpose of this document is to ensure that users and developers can effectively and efficiently use, maintain, and enhance the package- Downtime Manager.

Purpose / Scope

To have a comprehensive enough to provide users and developers with all the necessary information to effectively use and maintain the software application like its Overview, installation and configuration, user guide, maintenance, and troubleshooting.

What is Downtime Manager?

The downtime manager is a package that allows the administrator to restrict users to log in during maintenance time. Administrators can restrict users of a particular profile or allow profiles and even System Administrators to login into an Org.

Where we can use Downtime Manager Package?

- 1) We can use the downtime manager package where we have a requirement to restrict users of certain profiles to login into Org for a particular time.
- 2) Downtime Manager App also has features where we can allow a user belonging to the same profile is always allowed to login into the org whereas the other user of the same profile is restricted to login.

Steps required after installing Downtime Manager Package?

- 1) Go to the custom metadata type 'Downtime Configs'.
- 2) Create a record with the name 'Maintenance Time'.
- 3) Fill in the required fields with the necessary information.
- 4) Create a login flow with the required profile a select the visual force with the name 'Downtime Page'.

Custom Metadata type field information.

- 1) Downtime start date time – The user can select the maintenance start time.
- 2) Downtime end date- The user can select the maintenance end time.
- 3) Downtime Message- The user can select the message to be shown when the user logs into their org.
- 4) Downtime Notification Days-Enter the number of days before you want to show the maintenance login page to the user.
- 5) Always allow this user to log in- Enter the User ID of the user which should always be allowed to log in.

Examples of how to custom metadata record



SETUP

Custom Metadata Types

Downtime Config

 Help for this Page ?

 This Downtime Config is managed, meaning that you may only edit certain attributes. [Display More Information](#)

Downtime Config Detail

[Edit](#) [Delete](#) [Clone](#)

Label	Maintenance Time	Protected Component	☐
Downtime Config Name	Maintenance_Time	Namespace Prefix	DwTime
Downtime start date	08/08/2023, 4:53 pm	Downtime Message	During maintenance, you won't have access to Salesforce
Downtime end date	09/08/2023, 3:53 pm	Downtime Notification Days	1
Always allow this user to login	0055i00000BJxi9AAD		
Created By	suraj_singh , 26/06/2023, 5:13 pm	Last Modified By	suraj_singh , 08/08/2023, 3:54 pm

[Edit](#) [Delete](#) [Clone](#)

Note: Record name should always be Maintenance Time

Examples of how to create login flow



SETUP

Login Flows

Login Flow

Login Flow Edit

Save

Cancel

Type Visualforce Page

Name Downtime

Visualforce Page DowntimePage



User License Salesforce



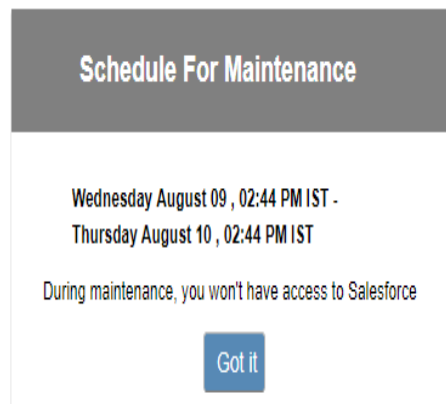
Profile Standard User



Save

Cancel

Login Flow screen when user login before maintenance time



Login Flow screen when user login in maintenance time

