

Astadia Ensures Salesforce Data Resilience with OpenText CloudAlly Backup

Astadia: Pioneering Mainframe Modernization with Over 300 Migrations

Astadia is a global leader in mainframe modernization, helping enterprises migrate IBM and Unisys workloads to cloud and distributed platforms. With 30+ years of experience and over 300 successful migrations, Astadia reduces risk, lowers costs, and accelerates transformation. In 2023, the company was acquired by Amdocs, expanding its global reach and resources.”



Industry:	Information Technology
Solution:	Salesforce Backup
Company Name:	Astadia
Company size:	200-500 employees
Location:	U.S.A.



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The Challenge: Eliminating the Risk of Data Loss in Salesforce

As Salesforce became central to managing client relationships and operations, Astadia needed to ensure its data was fully protected and recoverable. The team wanted a solution that was reliable, easy to use, and tailored to enterprise-grade requirements.

Astadia evaluated three different products for Salesforce data backup – and OpenText CloudAlly came out on top. “OpenText CloudAlly was the most cost-effective, delivered the best demo, offered a trial period, and made the transition to purchase seamless,” said Leslie Dickinson, Director Operations Support and Contract Administration at Astadia.

Reliable Salesforce Backup with OpenText CloudAlly

Astadia set up simple scheduled daily backups with OpenText CloudAlly and now receives automatic notifications for each one, without a single failure to date. Every Friday, the admin team also runs a manual comparison to review changes from the prior week, a feature they consider extremely valuable.

With OpenText CloudAlly, Astadia gained:

- **Automated Protection:** Scheduled daily Salesforce backups run reliably, with automatic success notifications and zero failures to date.
- **Fast and Flexible Recovery:** Point-in-time, granular, and cross-org restore with sandbox seeding and an option to export backups as CSV files.
- **Salesforce Compare:** Built-in solution to compare data or metadata across backups and/or the production Salesforce database.
- **Low Overhead:** The intuitive interface requires minimal effort, making backup management simple and efficient.

“We have set up simple scheduled daily backups and receive automatic notifications for each one. We have not had a single failure. Every Friday, I also run a manual comparison to review any changes from the prior week, and that has been an extremely valuable feature as an admin.”

Leslie Dickinson,

Director Operations Support and Contract Administration, Astadia



OpenText CloudAlly pioneered cloud-to-cloud backup in 2011 and now secures the SaaS data of over 30,000 organizations worldwide. Our robust, AWS-powered platform protects Microsoft 365, Google Workspace, Salesforce, Dropbox, and Box from data loss with seamless secure backup and flexible smart recovery. We are part of OpenText Cybersecurity, a global leader in end-to-end cybersecurity solutions.

With our ethos of “backup on your terms” we provide stringently encrypted, HIPAA- and GDPR-compliant backup, with unlimited retention and pay-as-you-go pricing. Backed by 24/7 real-person support, we ensure you never face SaaS data loss—giving you peace of mind to focus on what matters most.