

S&P Global Market Intelligence for Salesforce

Uninstall Guide

Version 5.8 for Lightning

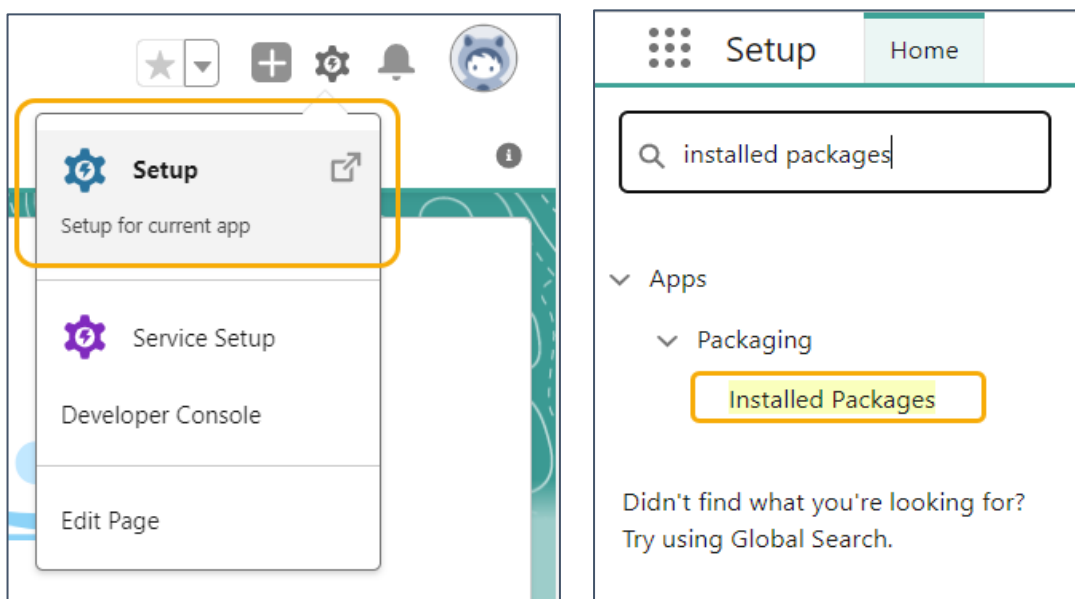
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Uninstall Procedure

S&P Global Market Intelligence app is a first-generation managed package. You can uninstall the app (also known as a managed package) using the Setup UI.

When you uninstall a first-generation managed package, all components in the package, including any deprecated components that were previously associated with the package, are deleted from the org.

1. From Setup, enter Installed Packages in the Quick Find box, then select **Installed Packages**.



2. Click **Uninstall** next to the package that you want to remove.

SETUP Installed Packages									
Description B-50106 - Product Entitlement Account B-50102 - Product User B-50119 - Product Entitlement B-50105 - Office Location B-50114 - Product Entitlement Use...									
Uninstall	New Fields	Standard & Poor's	1.2		3/4/2012 9:48 PM	☒	0	0	0 Not Applicable
Uninstall	Configure	S&PCAPIQ	S&P Global	4.4	SNPCAPIQ	2/13/2018 4:29 PM	☐	2	2 6 Passed

3. Determine whether to save and export a copy of the package's data, and then select the corresponding radio button. **We recommend you save & export a copy of the package's data.**

Uninstalling a Package Help for this Page ?

Uninstalling this package will:

- Permanently delete all components in this package (listed below)
- Permanently delete all customizations you have made to these components
- Permanently delete all data that you have created for all custom objects in this package (listed below)
- Permanently delete any reports, views, and custom tabs based on the custom objects in this package
- Permanently delete any relationships and related lists associated with the custom objects in this package

When you uninstall a package, by default, all its data as well as related notes and attachments are automatically saved as an export file. This file is available for 48 hours in case you need to recover the data. To reload the data, import the export file manually and recreate any relationships between objects. Some components can't be recreated and others require special treatment. You can also prevent the package data from being exported by selecting the appropriate radio button below. [Tell me more](#)

☒ Save a copy of this package's data for 48 hours after uninstall

☐ Do not save a copy of this package's data after uninstall

4. Select **Yes, I want to uninstall** and click **Uninstall**.

☒ Yes, I want to uninstall this package and permanently delete all associated components

Uninstall



Consider the below during the uninstallation process:

- If you're uninstalling a package that includes a custom object, all components on that custom object are also deleted. Deleted items include custom fields, validation rules, custom buttons, and links, workflow rules, and approval processes.
- You can't uninstall a package whenever a component not included in the uninstall references any component in the package. For example:
 - When an installed package includes any component on a standard object that another component references, Salesforce prevents you from uninstalling the package. An example is a package that includes a custom user field with a workflow rule that gets triggered when the value of that field is a specific value. Uninstalling the package would prevent your workflow from working.
 - When you've installed two unrelated packages that each include a custom object and one custom object component references a component in the other, you can't uninstall the package. An example is if you install an expense report app that includes a custom user field and create a validation rule on another installed custom object that references that custom user field. However, uninstalling the expense report app prevents the validation rule from working.
 - When an installed folder contains components you added after installation, Salesforce prevents you from uninstalling the package.
 - When an installed letterhead is used for an email template you added after installation, Salesforce prevents you from uninstalling the package.
 - When an installed package includes a custom field that's referenced by Einstein Prediction Builder or Case Classification, Salesforce prevents you from uninstalling the package. Before uninstalling the package, edit the prediction in Prediction Builder or Case Classification so that it no longer references the custom field.
- You can't uninstall a package that removes all active business and person account record types. Activate at least one other business or person account record type and try again.
- You can't uninstall a package if a background job is updating a field added by the package, such as an update to a roll-up summary field. Wait until the background job finishes and try again.

Revision History

The changes made to this document include the following:

V 5.1	July 2024	Initial version of this document.