



Empower Patients. Automate Engagement. Elevate Care.

Bridge the gap between clinical care and patient convenience. Elixir Patient Portal provides a secure, Salesforce-native gateway that turns passive patients into active participants in their care journey.

Schedule Your Patient Engagement Discovery Call Today

The Core Value Proposition

Traditional patient portals are often clunky, disconnected silos that frustrate users and increase help-desk calls. Elixir Patient Portal is a seamless extension of your clinical workflow. By providing real-time access to health records, scheduling, and payments on a single, branded platform, we eliminate administrative bottle-necks for your staff and provide a frictionless experience for your patients.

Key Highlights for Decision Makers



The Unified Clinical Core

Unlike third-party plugins, Elixir is built into your system of record. Data entered by the patient, from intake forms to updated insurance, flows instantly into the EHR and RCM without manual staff intervention.



Branded Digital Experience

Fully customizable UI that mirrors your practice's branding, providing a professional and consistent digital front door across web and mobile.



Administrative Offloading

Reduce front-desk burnout by allowing patients to self-schedule, request prescription refills, and submit pre-admission consents digitally.



Financial Transparency & Speed

Integrated with Elixir RCM, patients can view statements, track transaction history, and make secure one-click payments via integrated gateways.

Modernize Your Patient Experience. Contact Us Today.

Stop losing patients to poor digital experiences. Increase patient retention, ensure 100% documentation compliance, and reduce administrative overhead. Ready to see the future of patient-centered care?

SCHEDULE YOUR PERSONALISED DEMO TODAY

www.elixirehr.com | info@elixirehr.com | 1-855-647-5382 |

ONC Certified | Ranked as a major contender in Everest PEAK Matrix | HIPAA Compliant | Salesforce Native

Platform Overview

Elixir Patient Portal is a comprehensive engagement orchestration platform that connects patients directly with their clinical and financial records. Designed for complex specialty care, it ensures HIPAA-compliant communication while providing the digital-first experience today’s healthcare consumers demand.

The Pillars



Self-Service Scheduling

Real-time booking and rescheduling synced directly with live provider availability.



Digital Intake & Consents

Streamline the waiting room with automated pre-assessments and digital signature workflows.



Clinical Data Access (PHR)

Instant, secure access to labs, meds, and records via interoperable health standards.



Prescription Refill Requests

One-click refill requests that route directly to provider dashboards for rapid approval.



Secure Message Center

HIPAA-compliant communication for direct messaging and file sharing with care teams.



Unified Billing & Payments

Transparent statement tracking with integrated payment gateways for instant settlements.

Key Benefits

- Delightful Patient Experience:** Create a seamless, digital-first journey with easy scheduling, instant access to records, and frictionless communication—driving satisfaction and long-term loyalty.
- Reduce Operational Costs:** Shift routine administrative tasks to self-service, minimizing front-desk workload, lowering call volumes, and improving staff efficiency.
- Improve Access to Care:** Enable patients to book, reschedule, and engage anytime, anywhere, removing barriers to timely care and increasing appointment utilization.
- Accelerate Revenue & Collections:** Simplify billing with transparent statements and one-click payments, reducing delays and improving cash flow.
- Ensure Enterprise-Grade Security & Compliance:** Maintain trust with HIPAA-compliant workflows, secure messaging, MFA, and SSO readiness.



Integrations

- **Platform:** Native Salesforce (Health Cloud & Community Cloud compatible)
- **EHR:** Bi-directional sync with Elixir EHR for notes, labs, and orders.
- **Documentation:** Native DocuSign / Adobe Sign integration for e-signatures.
- **Payments:** Stripe / Credit Card Gateways / Merchant Accounts.
- **Identity:** MFA, SSO, and Secure Patient Authentication Ready.

Trusted by Leaders in



Elder Care & Home Care



Primary Care Offices & Specialty Clinics



Behavioral Health & Online Therapy Groups



Ambulatory Care & Medical Device Organizations



School Systems & Community Health Networks