



**MAKES
EVERY
AGENT A
HERO**



"Minerva is like a one-stop-shop to do a lot of things CSRs need to do...I don't need to see several browser windows/tabs with different sets of information on each because most of it is presented to me on the Minerva screen in an organized manner. The ability to make custom flows makes it very intuitive and easier to do my job!"

Kishore, Technical Support Representative @ a leading global eMobility company