



CLIENT TESTIMONIALS

In our clients' own words.

65 AppExchange reviews and a 4.96★ average. Here's what's behind the number.

4.96 ★★★★★

“

**They listen and
solution, not just
implement.**

Client review

RESULTS CLIENTS REPORT

81%

fewer support tickets, six weeks after go-live

1.34 days

average response time, down 8.11 days

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At 6 weeks in we had great stats to share this week. Our ticket volumes are down 81% since April (pilot) and we are down 8.11 day in our average response time to an average of 1.34 day for the same period. Velocity volumes significantly increased across the board – quotes created, submitted, approved...

Client update, six weeks after go-live

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The Orion team was on point! They turned our archaic manual process into an efficient, automated and scalable solution leveraging Salesforce.

—— CIO · Logistics company

Launches our clients still talk about.

"I realized it before we even went live – this is gonna be a game-changer."

VP of Customer Experience

"Because of the successful (and uneventful) launch, I was promoted, and this would NOT have happened without you!"

Director, Global Partner Operations

"This was the smoothest implementation I have ever been a part of and I give all of that credit to Orion."

Net Zero Cloud client

"10/10 – would recommend to anyone looking for Salesforce Implementation/Reimplementation."

Client review



...worked with Orion Global Solutions for over three years, and we are renewing our partnership agreement to keep them onboard as our managed services provider. I'm most impressed with the Orion team's ability to not just keep up, but stay ahead of our company needs.

Managed services client, 3+ years

"Should we need additional services we will go to Orion first. Highly recommended."

Client review

"We have the approval to move forward with the next phase. It shows how impressed upper management has been with your work."

Client, on approving phase two

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Within 2 years, we reach a break-even point. But you know, after that, it's all upside... a scalable platform in place that will then allow us to stack value adds over time and create more efficiencies. It's going to be huge – we could never have done that in our old world.

CEO · Private equity portfolio company

2 years

**to break even on the
Salesforce investment**

“...after that, it's all upside.”

FROM OUR SALESFORCE PARTNERS

Salesforce trusts us with its customers, too.

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I cannot say enough about our partnership with Orion Global Solutions. They always go the extra mile to exceed not only our internal expectations, but those of our clients' as well.

Salesforce, Sales Performance Management team

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The entire Orion team consistently over delivers for our team and our customers. We are lucky to have Orion as a partner and extension of our team.

Salesforce, Sales Performance Management team

4.96



average across 65 AppExchange reviews