

Fax Hub —

Secure HIPAA-compliant faxing natively inside Salesforce

Fax Hub is a Salesforce-native application that enables organizations to securely send and receive faxes directly from Salesforce while supporting HIPAA-compliant workflows. Send documents directly from any Salesforce record using dynamic cover letters, Salesforce files, or uploaded attachments. Incoming faxes can be automatically routed to the appropriate Salesforce record or object using configurable metadata, giving teams a complete communication history in Salesforce.

One-Click Fax Sending

Send documents from any Salesforce record

No Fax Hardware

Send securely from Salesforce records

Automatic Routing

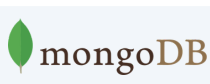
Route inbound faxes instantly

Real-Time Delivery Tracking

Know when documents reach recipients

Why Businesses choose Fax Hub —

- **Eliminate hardware dependency.** Our Salesforce fax integration lets you send faxes directly from Salesforce records without printing, scanning, or fax machines.
- **Smart file handling.** Upload multiple files and send as one consolidated fax instantly. No time wasted reformatting or merging documents before sending.
- **Real-time delivery tracking.** Confirm when faxes are delivered and received. Bell and email alerts notify users of incoming faxes immediately.
- **Secure document transmission.** Send patient records and sensitive documents with end-to-end encryption, complete audit trails, and full HIPAA compliance.

Trusted by —      

What it does —

Send, Receive & Manage Fax

- **Send** HIPAA-compliant fax from any record with dynamic cover letters
- **All inbound faxes** received in Salesforce, converted to PDF, auto-linked to the record
- **Send and receive** fax communications using email in addition to Salesforce
- **Automatic routing** based on metadata ensures faxes land on the right object
- **Full audit trail** with compliance documentation for regulatory requirements

Automation & Visibility

- **Trigger** faxes by record events and stage changes through Flow, Apex, and triggers
- **Dynamic** cover letters populate automatically with recipient details and merge data from Salesforce
- **Customizable dashboards** and reports cover inbound, outbound, and delivery performance
- Extend fax communication workflows through **Salesforce Marketing Cloud**.
- **HIPAA-compliant** storage and transmission with complete audit logs

4.93/5 customer satisfaction • 1,500+ projects delivered • 400+ customers

Send your first HIPAA-compliant fax from Salesforce.
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