



**ADVANCED
SANCTIONS
SCREENING
(OFAC, EU, INTERPOL + 230 GLOBAL LISTS)**



ABOUT
CRIMEGUARD

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01

Screen **multiple fields**:
name, email, phone,
passport, ID, tax code and
business registration.

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Lightning-fast: searches
1.2 million records in just
3 seconds.

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Conduct **unlimited**
number of searches for
Individuals, PEPs, and
Organizations.

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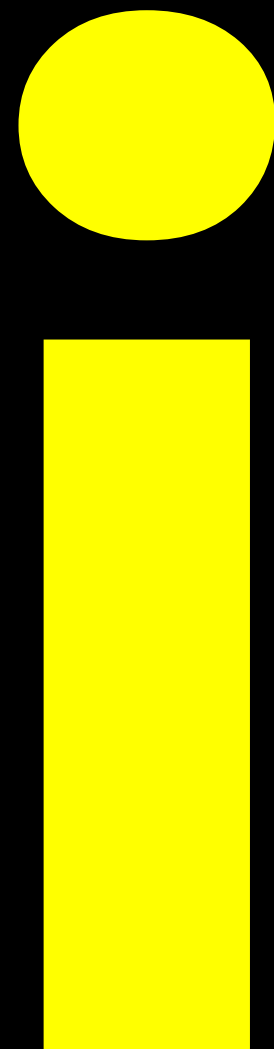
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04

All screening data **remains secured** inside the Salesforce environment.



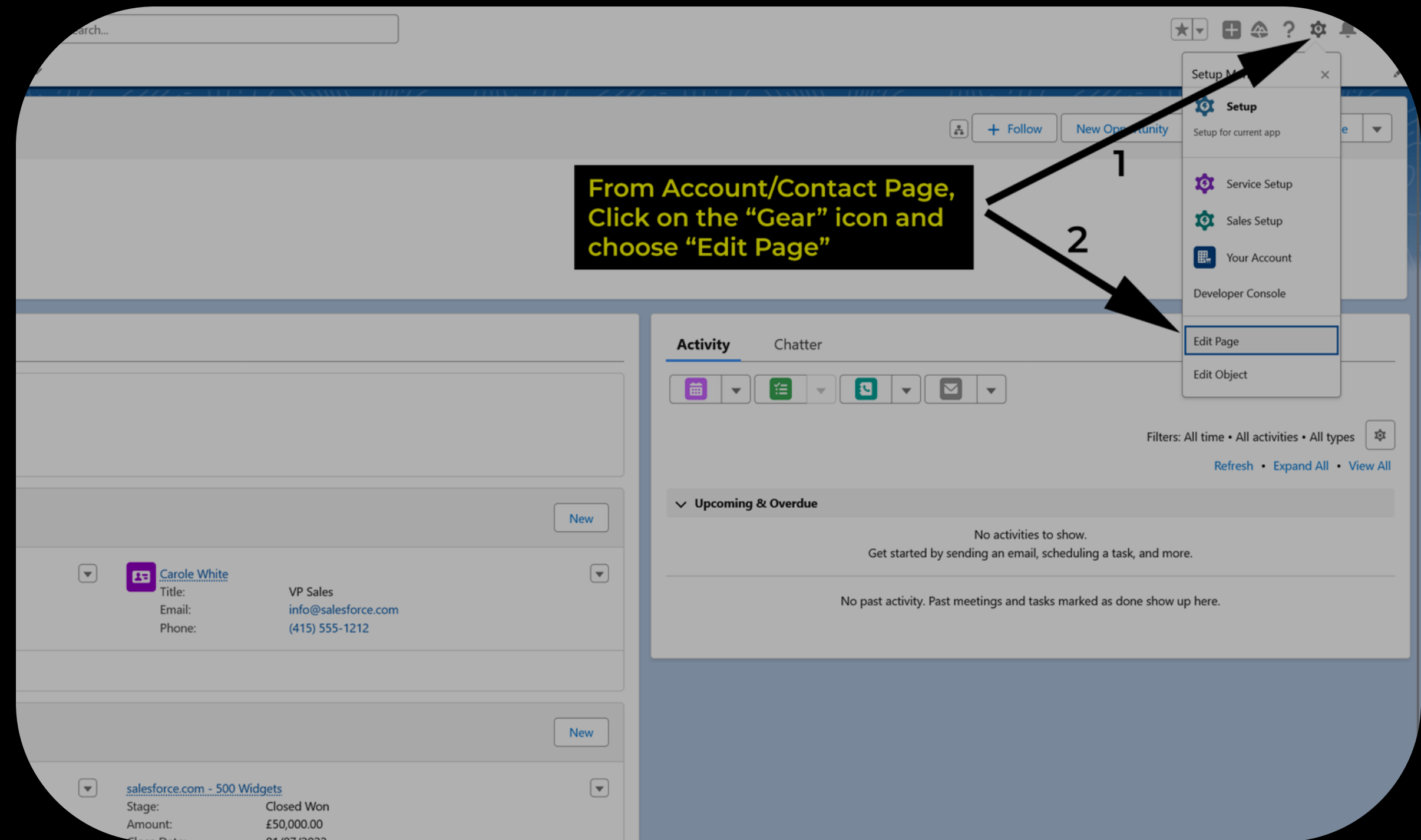
INSTALLATION **GUIDE**

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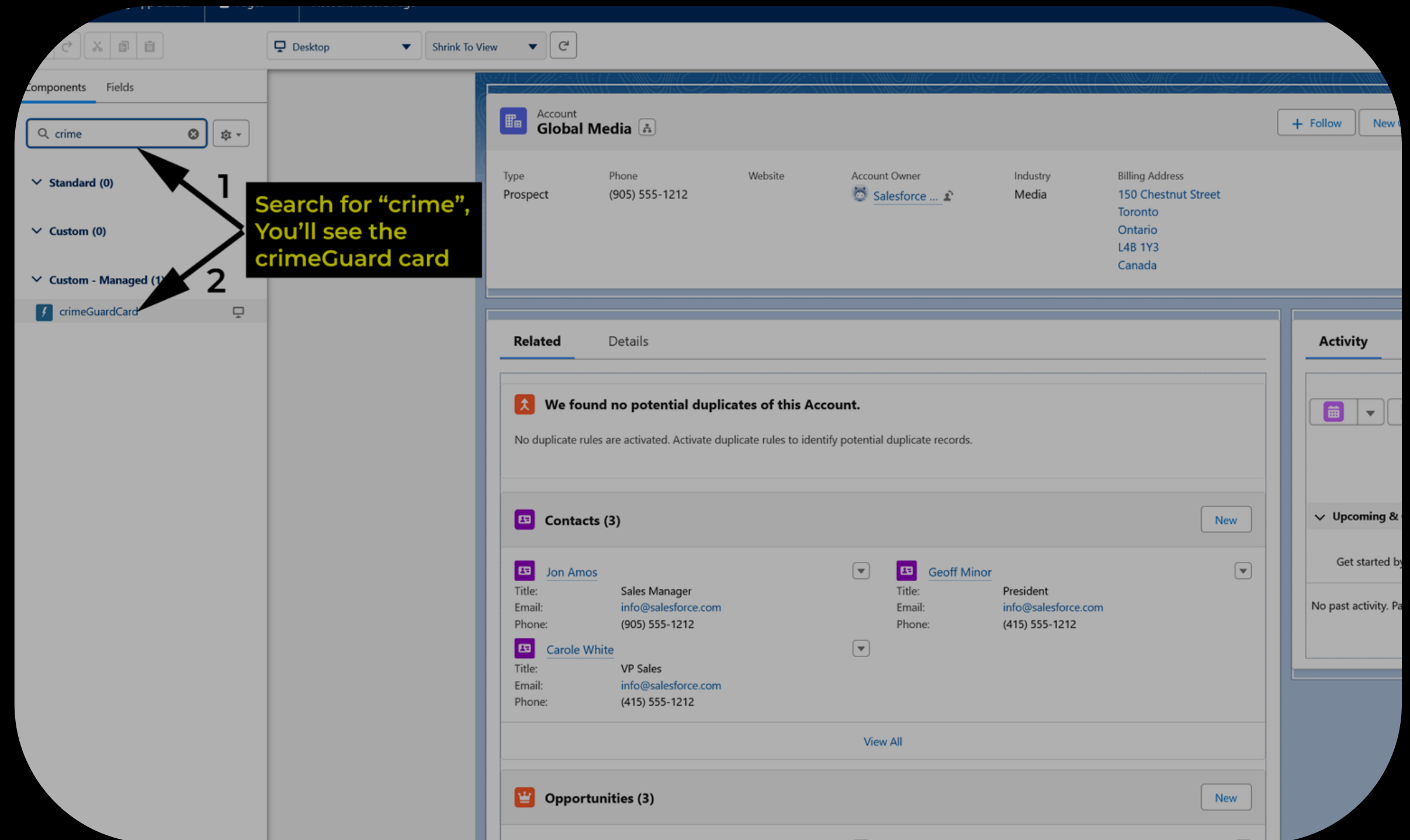
These steps should be completed for both **ACCOUNTS** and **CONTACTS** since CrimeGuard screens for both. Let's start with ACCOUNTS. Open any Account page (e.g. “ABC Company Ltd”). Click on the **“Gear”** icon at the top right corner and choose **“Edit Page”**.

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In the search box, type **"crime"**. You should see **"crimeGuardCard"**.
If you don't, it means you haven't installed the CrimeGuard app from AppExchange yet.
If you do, please continue to the next step.

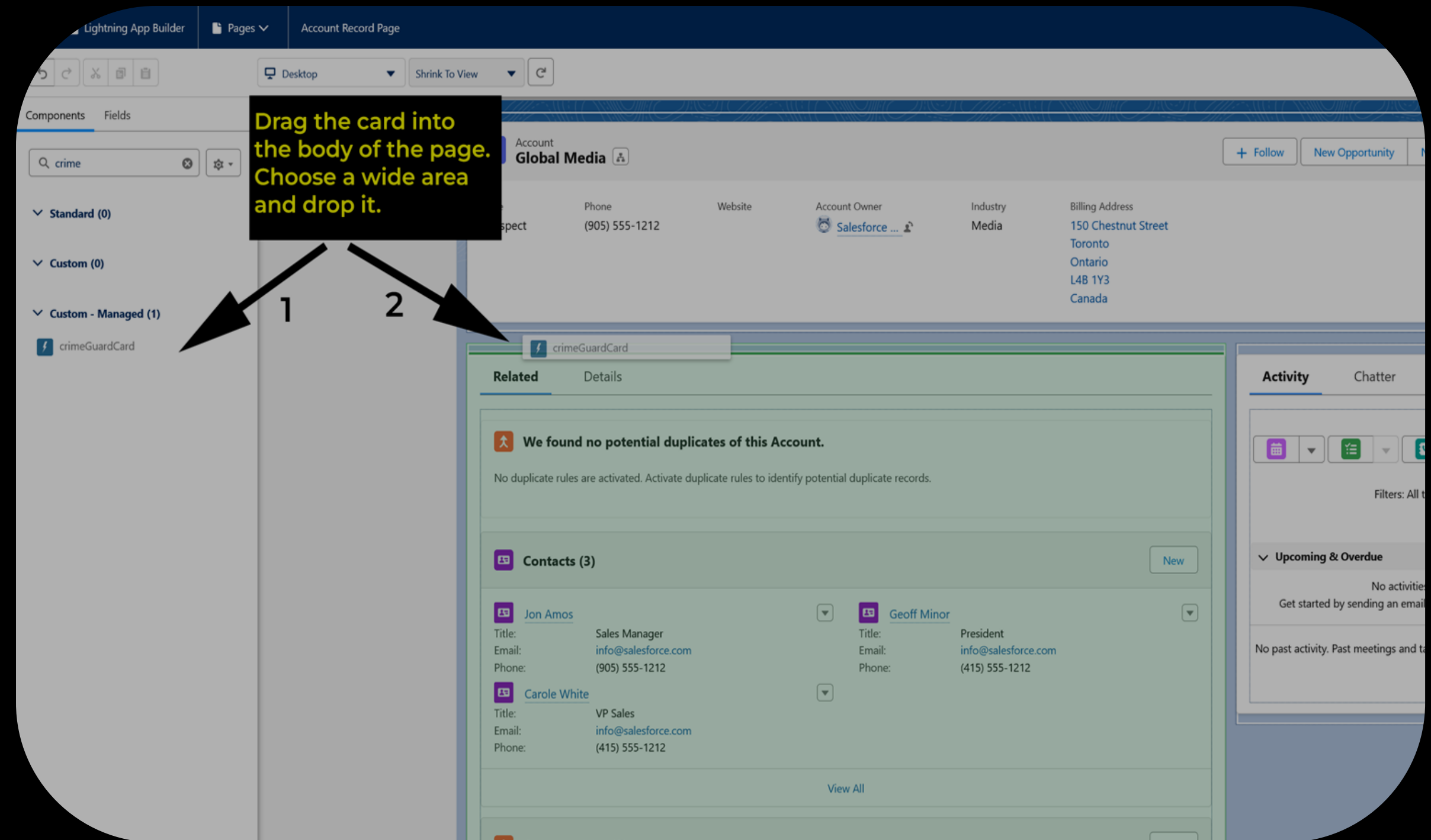
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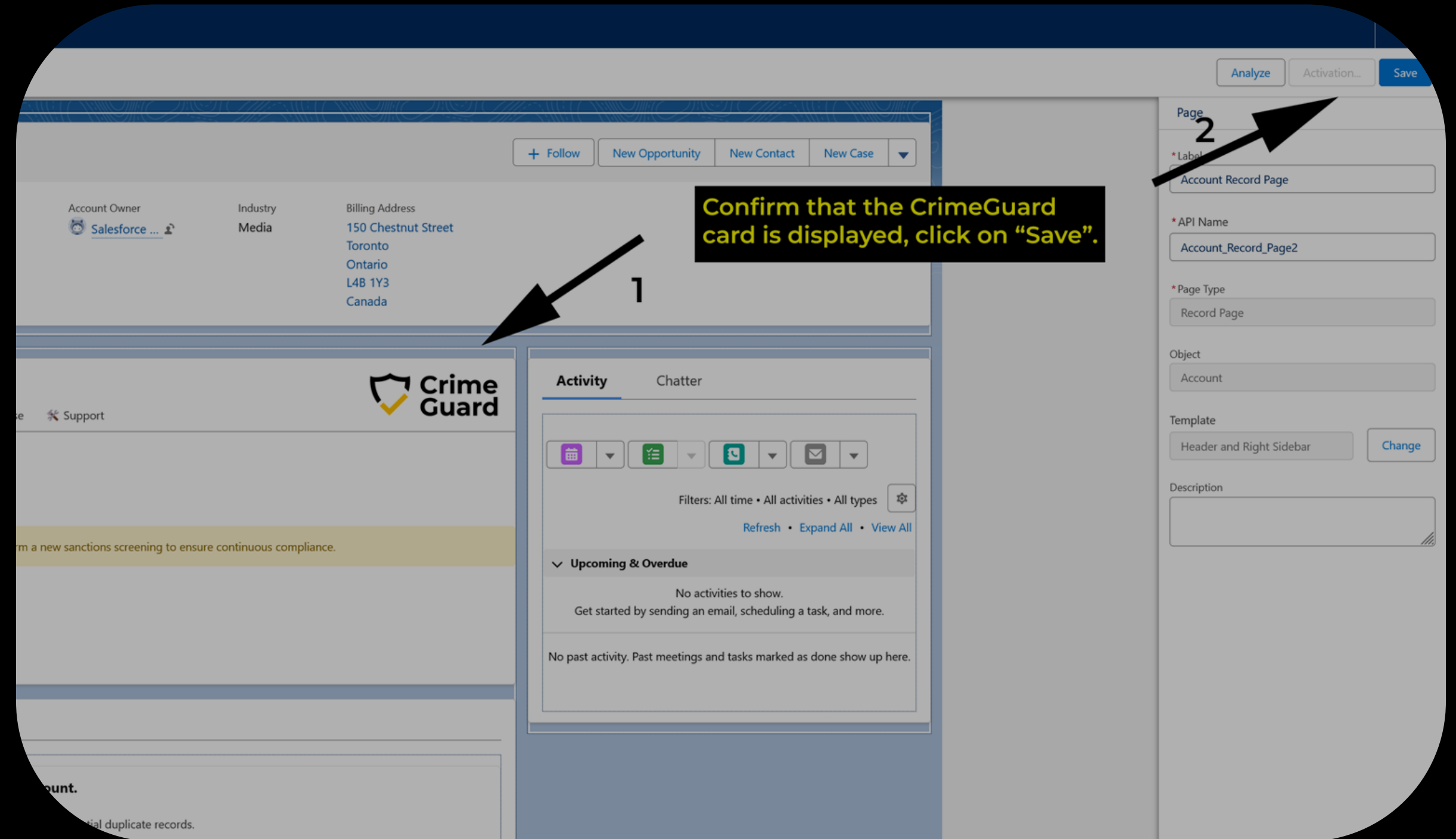
Now drag **“crimeGuardCard”** to the body of the page.
 Choose a wide area so you’d be able to see all of the functions of CrimeGuard.
 You can drop it above the box that shows “Related” and “Details” as the screenshot shows.

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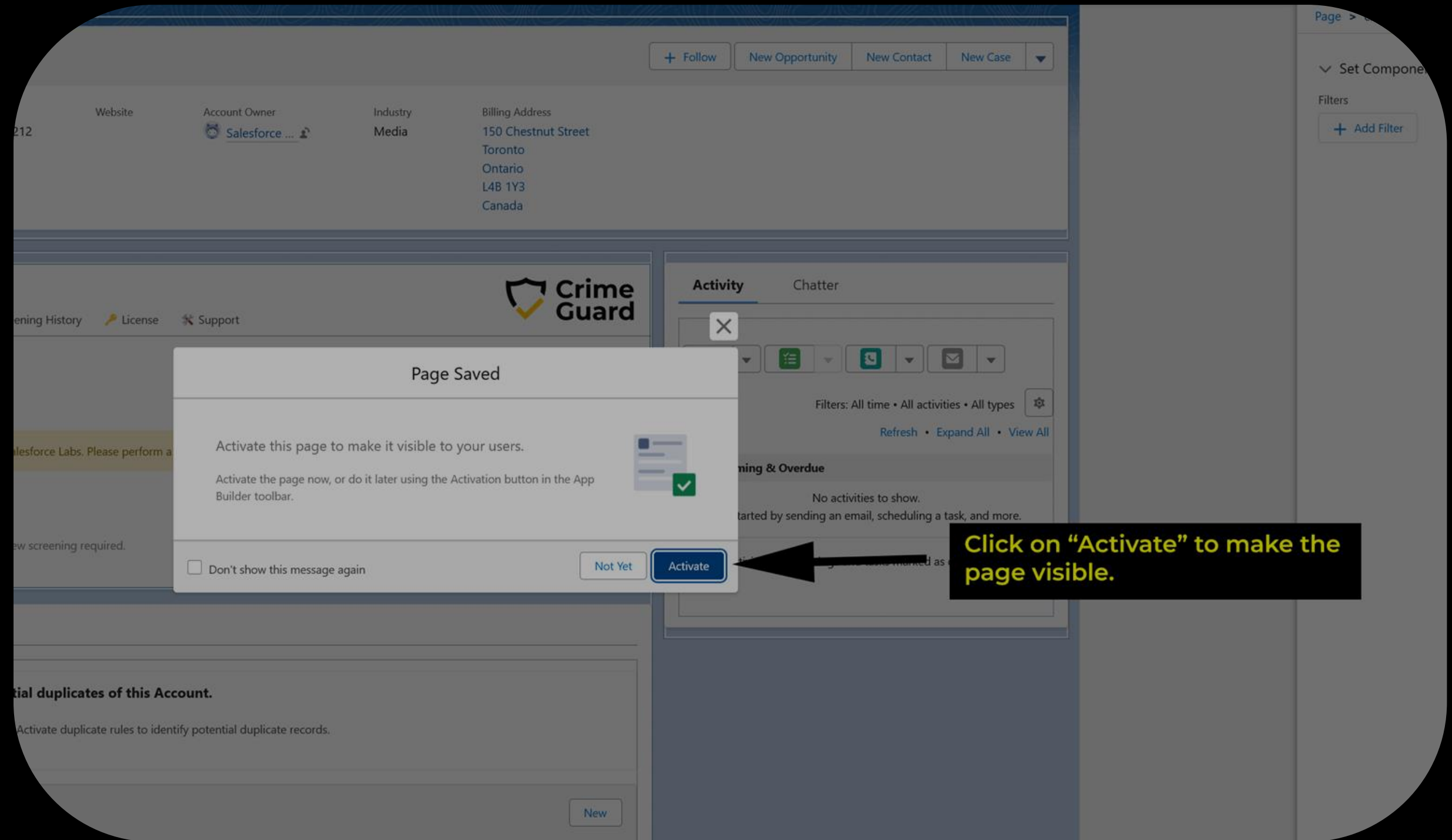
Now that the **CrimeGuard** box is visible on the page, click on **"Save"** in the top right corner.

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Click on "Activate" to make the page visible.

In the pop-up box. Click on **"Activate"**.

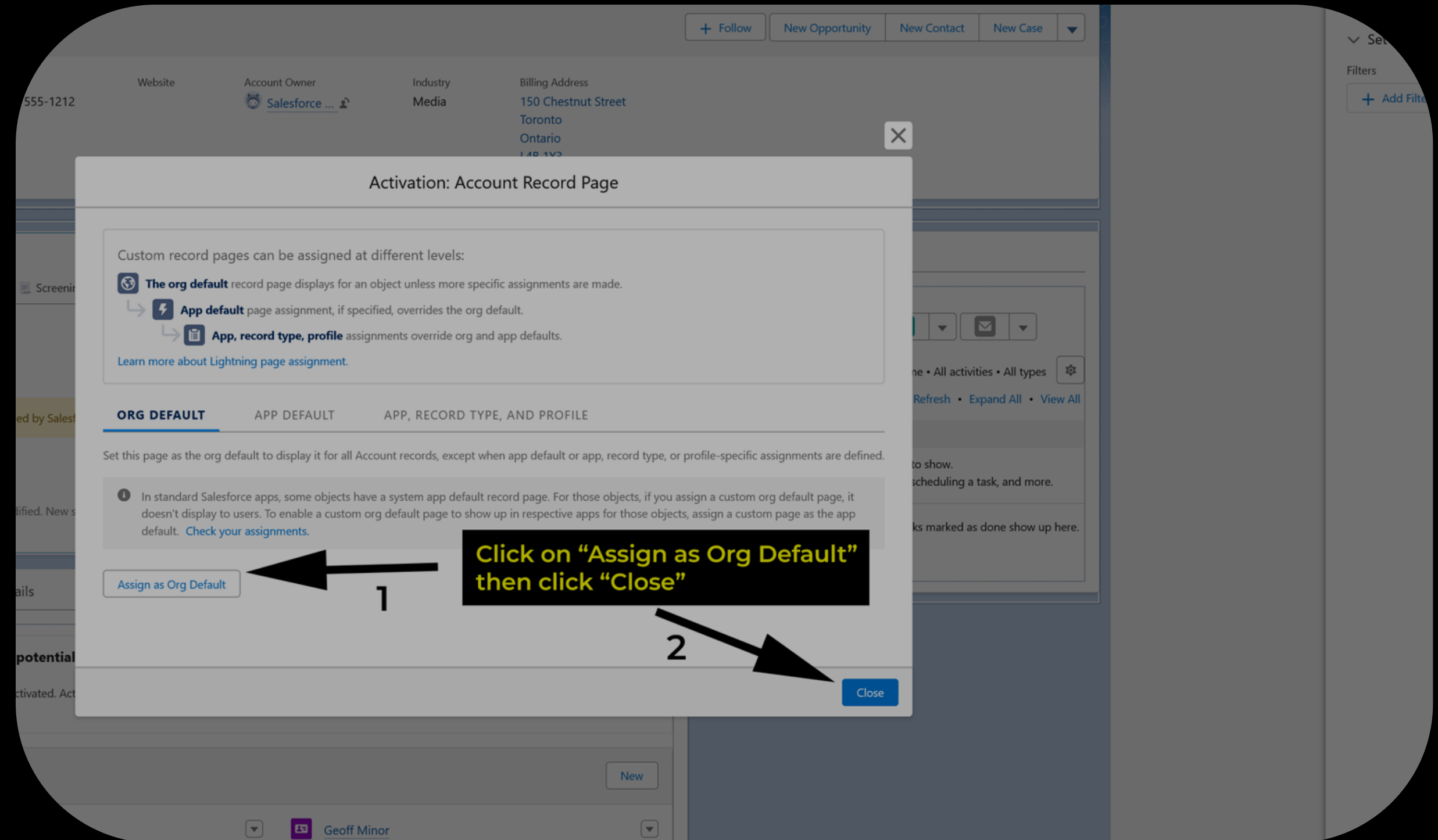
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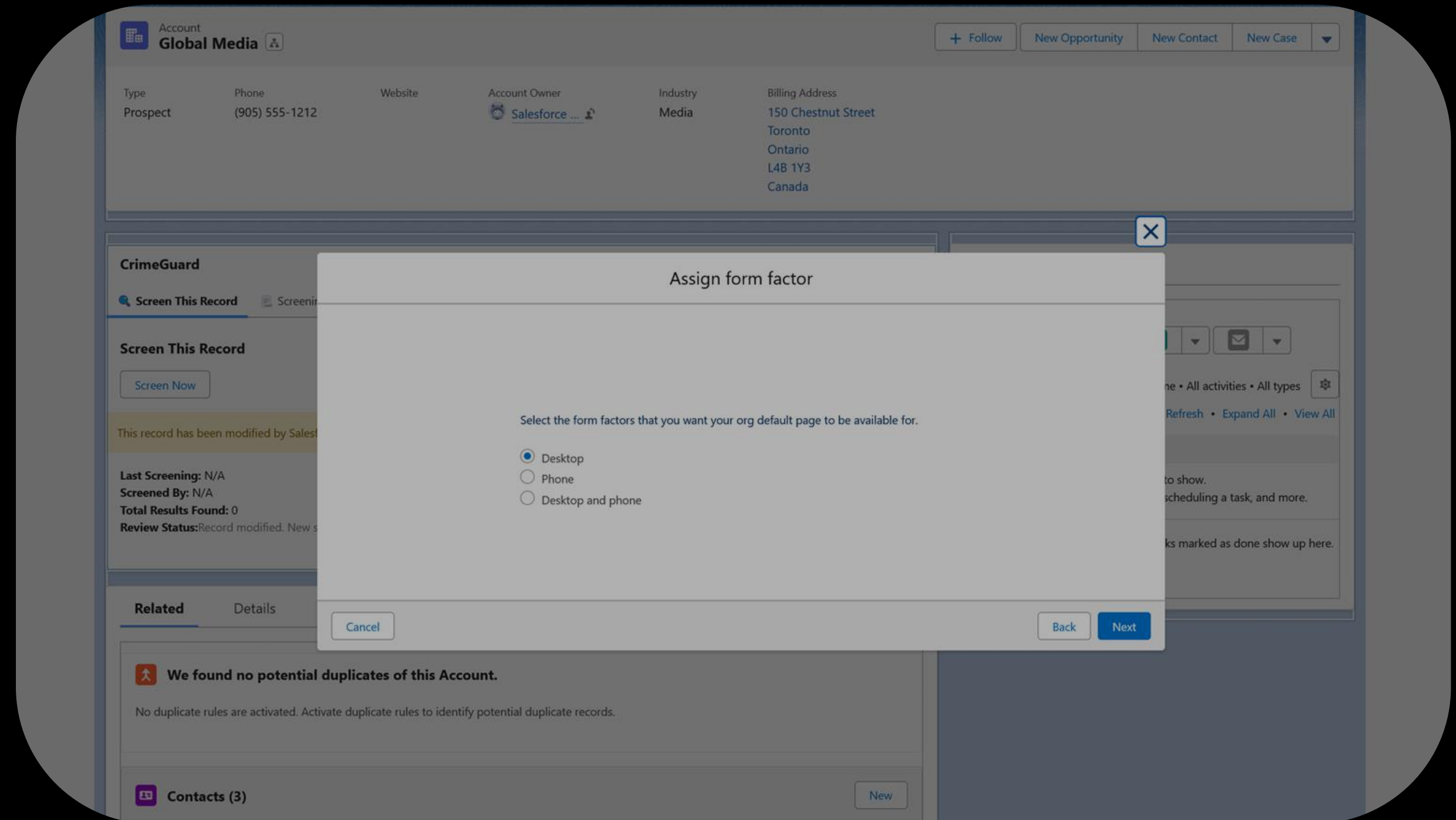
Click on **"Assign as Org Default"** and then **"Close"**.

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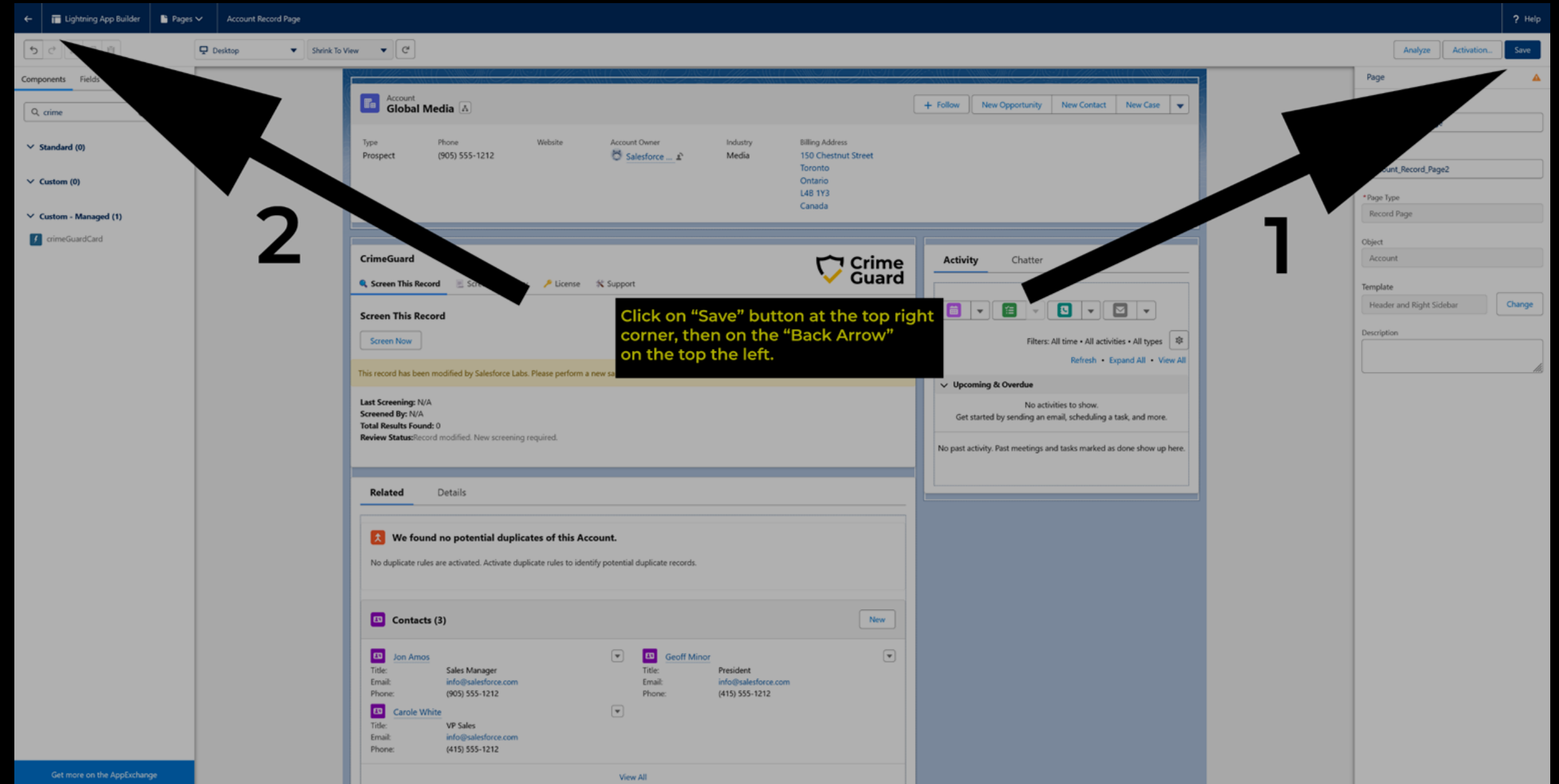
Choose **“Desktop and phone”**, click **“Next”** then **“Save”**.

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Click **"Save"** at the top right corner.
Finally, click on the **"Back Arrow"** at the top left corner.

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You have completed the installation for the ACCOUNT page.

Don't forget to repeat the above steps for the CONTACT page.

When you've finished the CONTACT page, you can move on to the next section.

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CrimeGuard screens the **default** fields in ACCOUNTS and CONTACTS such as name, email, phone, etc.

It can also screen for **extra fields** such as tax code and business registration number (for ACCOUNTS) and passport and ID number (for CONTACTS).

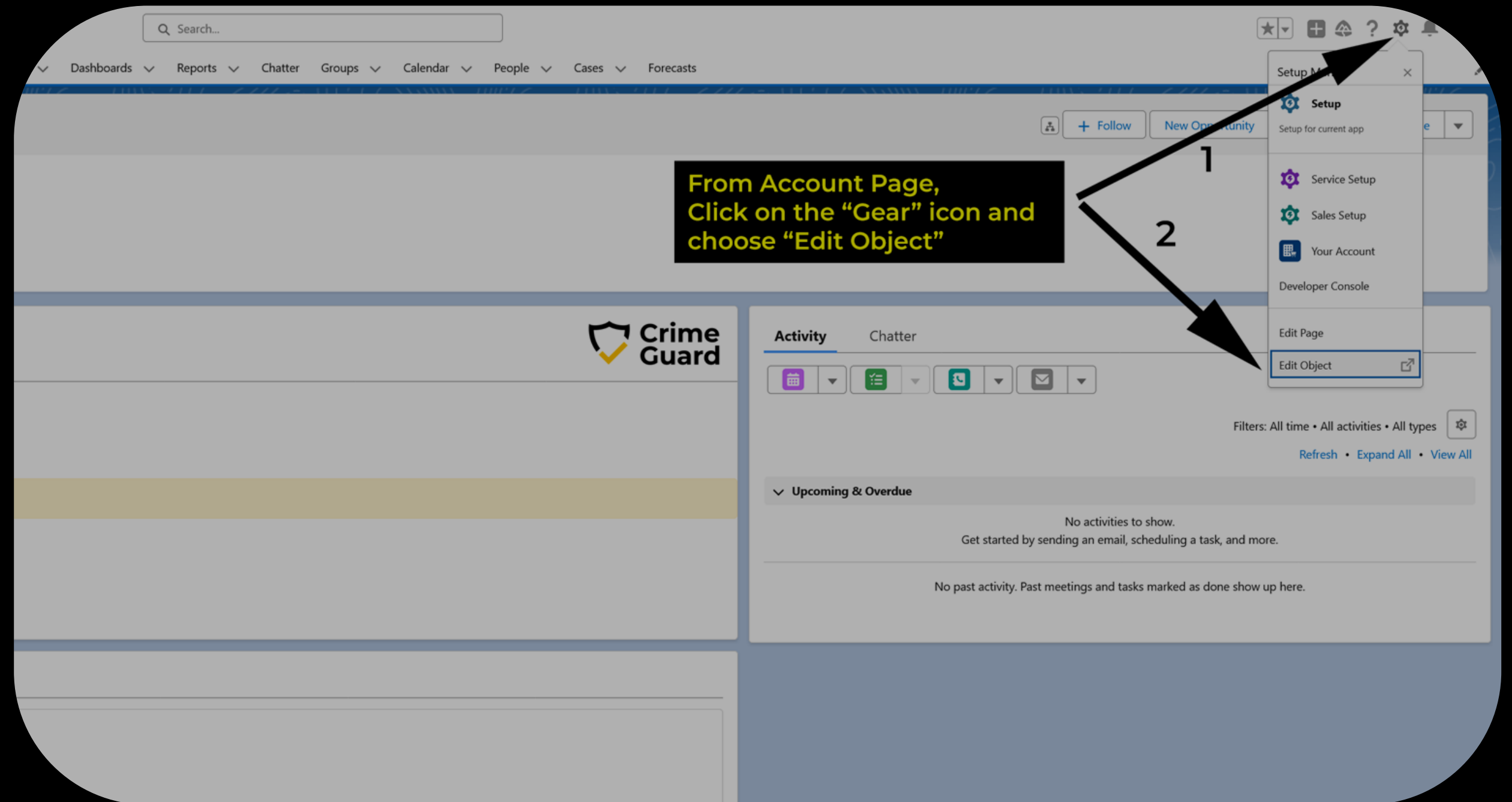
To **activate** these extra fields, please follow the next steps.

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These steps should be completed for both **ACCOUNTS** and **CONTACTS** since CrimeGuard comes with extra fields for both. Let's start with ACCOUNTS. Open any ACCOUNT page (e.g. "ABC Company Ltd"). Click on the **"Gear"** icon at the top right corner and choose **"Edit Object"**.

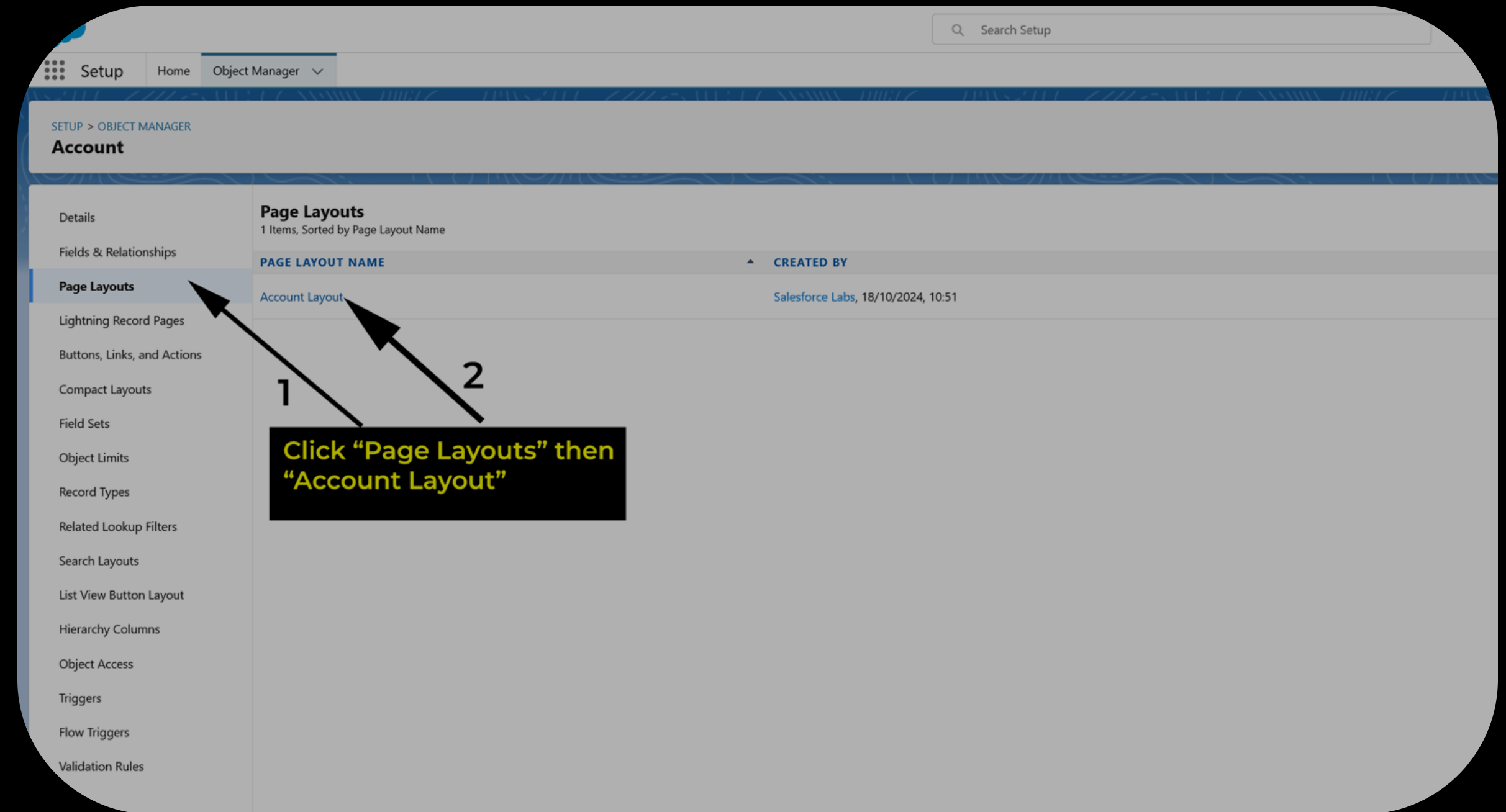
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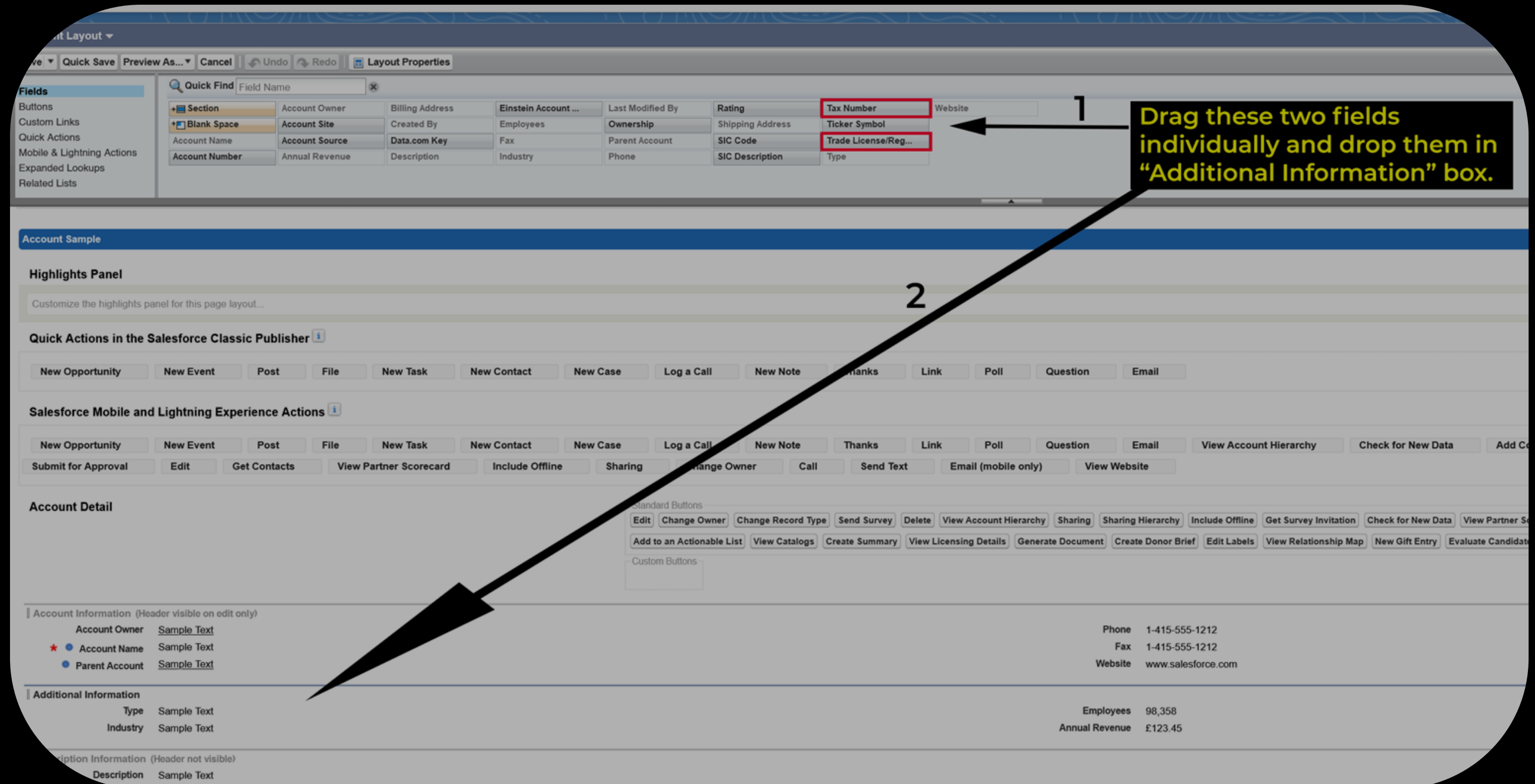
From the left menu, click on **“Page Layouts”** then click on **“Account Layout”**.

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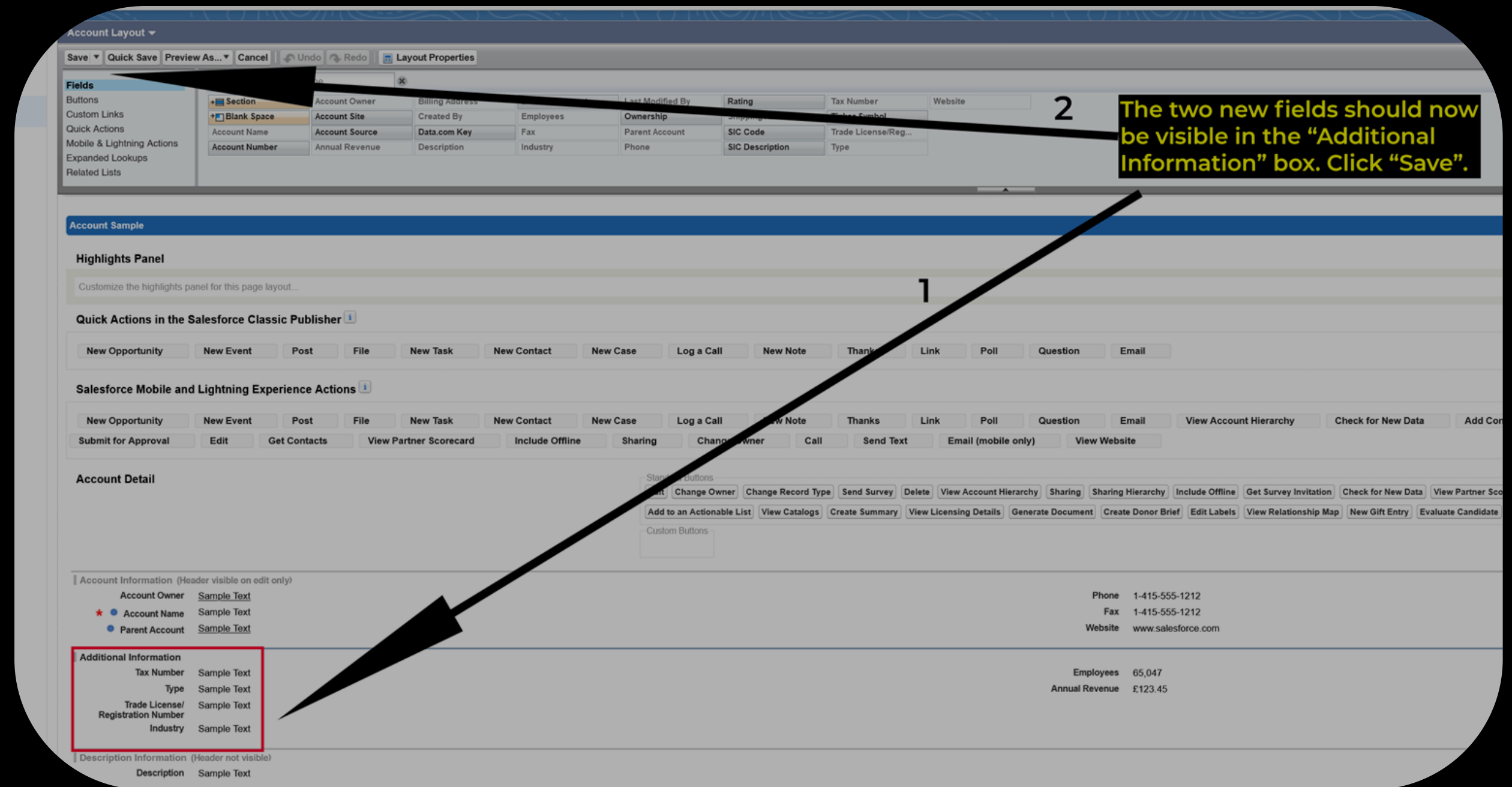
Look for the two fields **"Tax Number"** and **"Trade License"**.
Drag these two fields down to **"Additional Information"** and drop them.

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The screenshot shows the Salesforce Account Layout editor. At the top, there is a 'Fields' list with various fields. Two fields, 'Tax Number' and 'Trade License/Registration Number', are highlighted with a red box. An arrow points from this box to the 'Additional Information' section in the 'Account Sample' layout. The 'Additional Information' section is a table with two columns: 'Field' and 'Value'. The fields 'Tax Number' and 'Trade License/Registration Number' are listed in the 'Field' column, and their values are 'Sample Text' in the 'Value' column. A red box highlights these two rows. An arrow points from the 'Additional Information' section to the 'Save' button at the top right of the editor.

Account Layout

Save Quick Save Preview As... Cancel Undo Redo Layout Properties

Fields

Field	Value
Account Owner	Sample Text
Account Site	Sample Text
Account Source	Sample Text
Account Number	Sample Text
Annual Revenue	Sample Text
Description	Sample Text
Industry	Sample Text
Phone	Sample Text
SIC Description	Sample Text
SIC Code	Sample Text
Trade License/Reg...	Sample Text
Type	Sample Text

2

The two new fields should now be visible in the "Additional Information" box. Click "Save".

1

Account Sample

Highlights Panel

Customize the highlights panel for this page layout...

Quick Actions in the Salesforce Classic Publisher

New Opportunity New Event Post File New Task New Contact New Case Log a Call New Note Thanks Link Poll Question Email

Salesforce Mobile and Lightning Experience Actions

New Opportunity New Event Post File New Task New Contact New Case Log a Call New Note Thanks Link Poll Question Email View Account Hierarchy Check for New Data Add Cor

Submit for Approval Edit Get Contacts View Partner Scorecard Include Offline Sharing Change Owner Call Send Text Email (mobile only) View Website

Account Detail

Standard Buttons

Change Owner Change Record Type Send Survey Delete View Account Hierarchy Sharing Sharing Hierarchy Include Offline Get Survey Invitation Check for New Data View Partner Sco

Add to an Actionable List View Catalogs Create Summary View Licensing Details Generate Document Create Donor Brief Edit Labels View Relationship Map New Gift Entry Evaluate Candidate

Custom Buttons

Account Information (Header visible on edit only)

Field	Value
Account Owner	Sample Text
Account Name	Sample Text
Parent Account	Sample Text

Additional Information

Field	Value
Tax Number	Sample Text
Type	Sample Text
Trade License/Registration Number	Sample Text
Industry	Sample Text

Description Information (Header not visible)

Field	Value
Description	Sample Text

Phone 1-415-555-1212

Fax 1-415-555-1212

Website www.salesforce.com

Employees 65,047

Annual Revenue £123.45

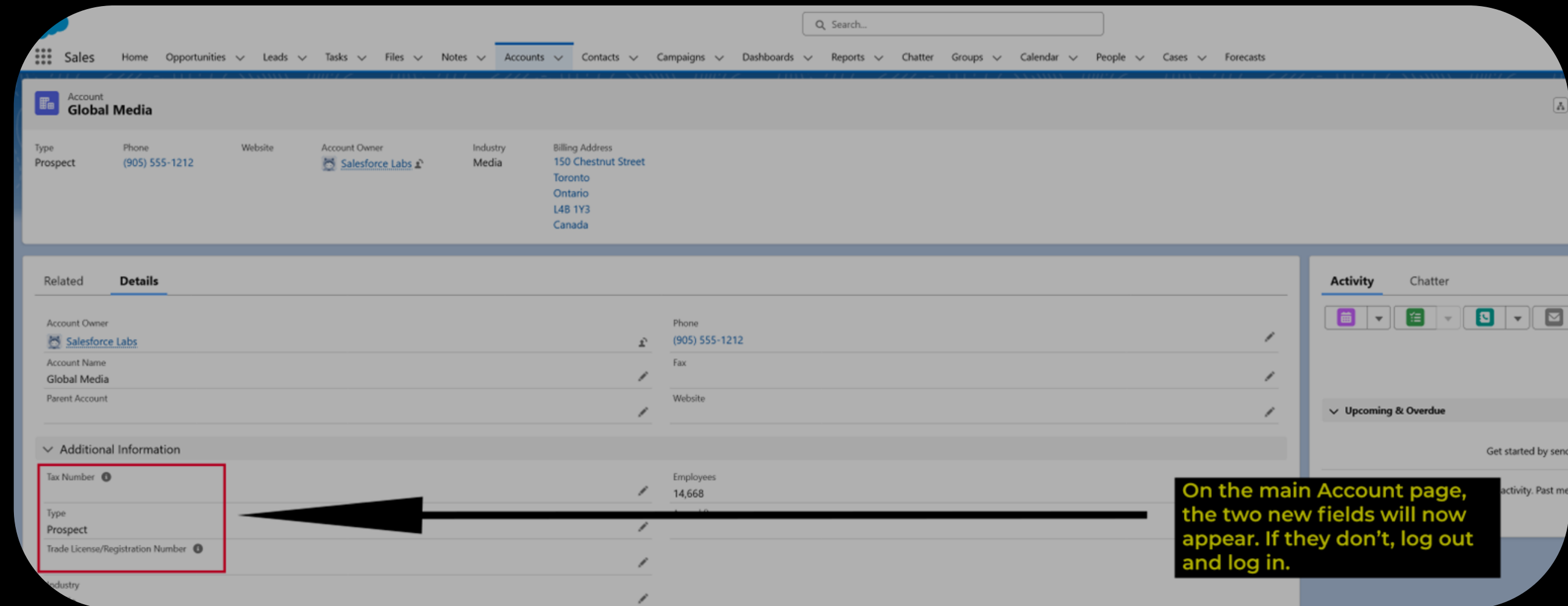
The two fields **"Tax Number"** and **"Trade License"** will now be showing in the **"Additional Information"** box. Now click **"Save"**.

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Open any ACCOUNT page (such as “ABC Company Ltd”) and look under **“Details”** > **“Additional Information”**. The two fields **“Tax Number”** and **“Trade License”** will now be showing. If not, please log out and log back in.

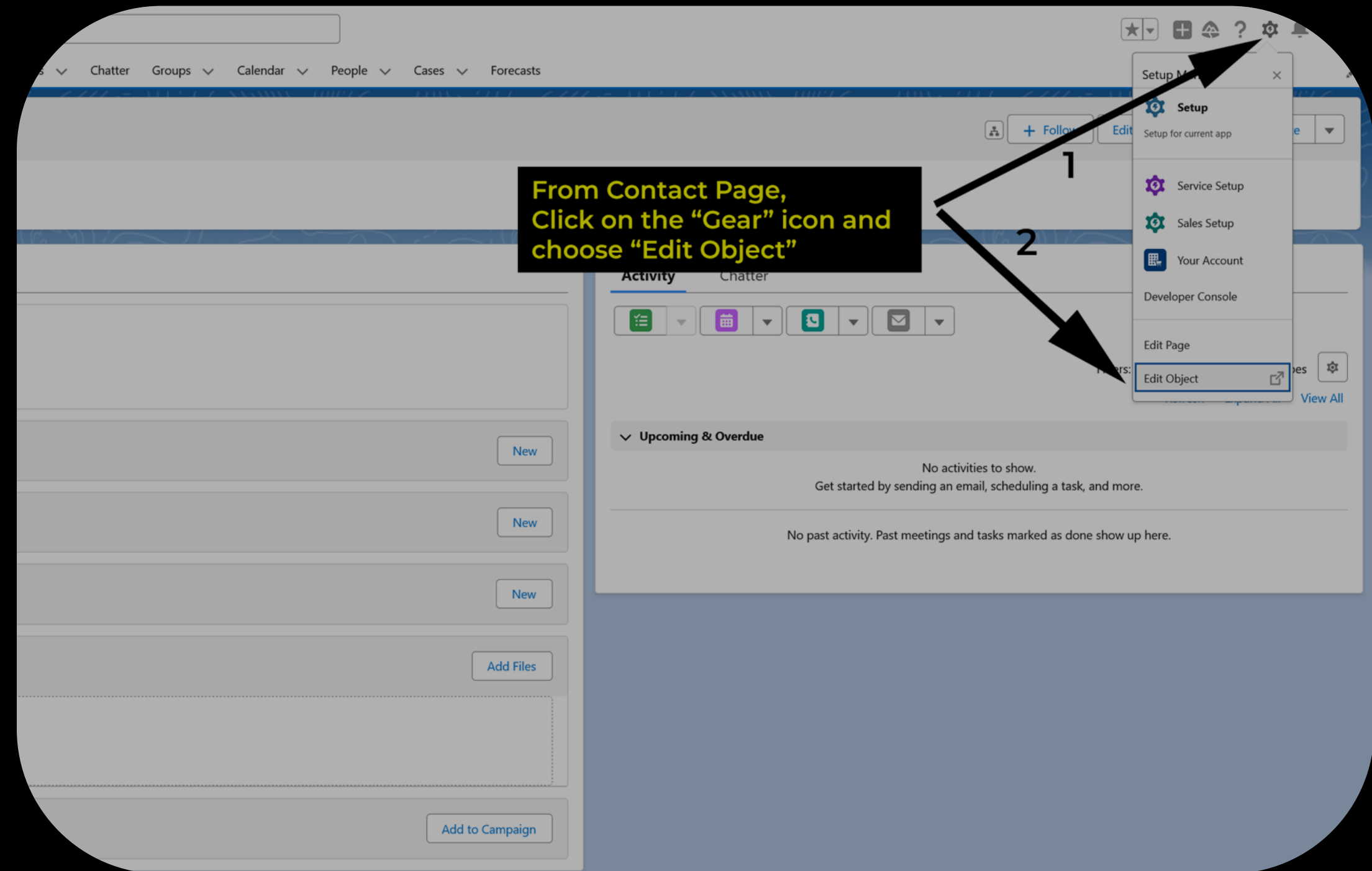
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Now let's two extra fields for **CONTACTS**.
 Open any CONTACT page (e.g. "John Smith"). Click on the **"Gear"** icon at the top right corner and choose **"Edit Object"**.

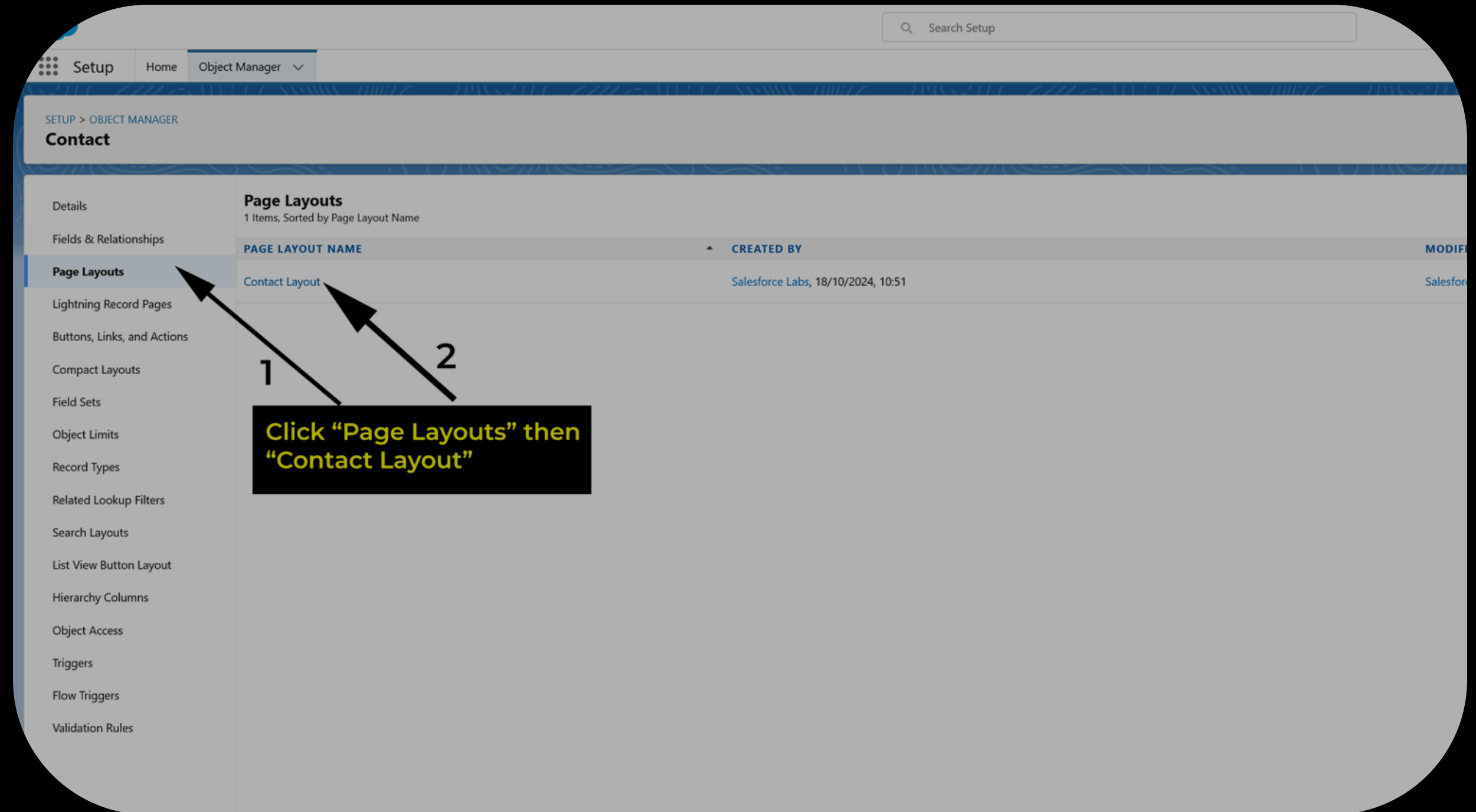
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From the left menu, click on **"Page Layouts"** then click on **"Contact Layout"**.

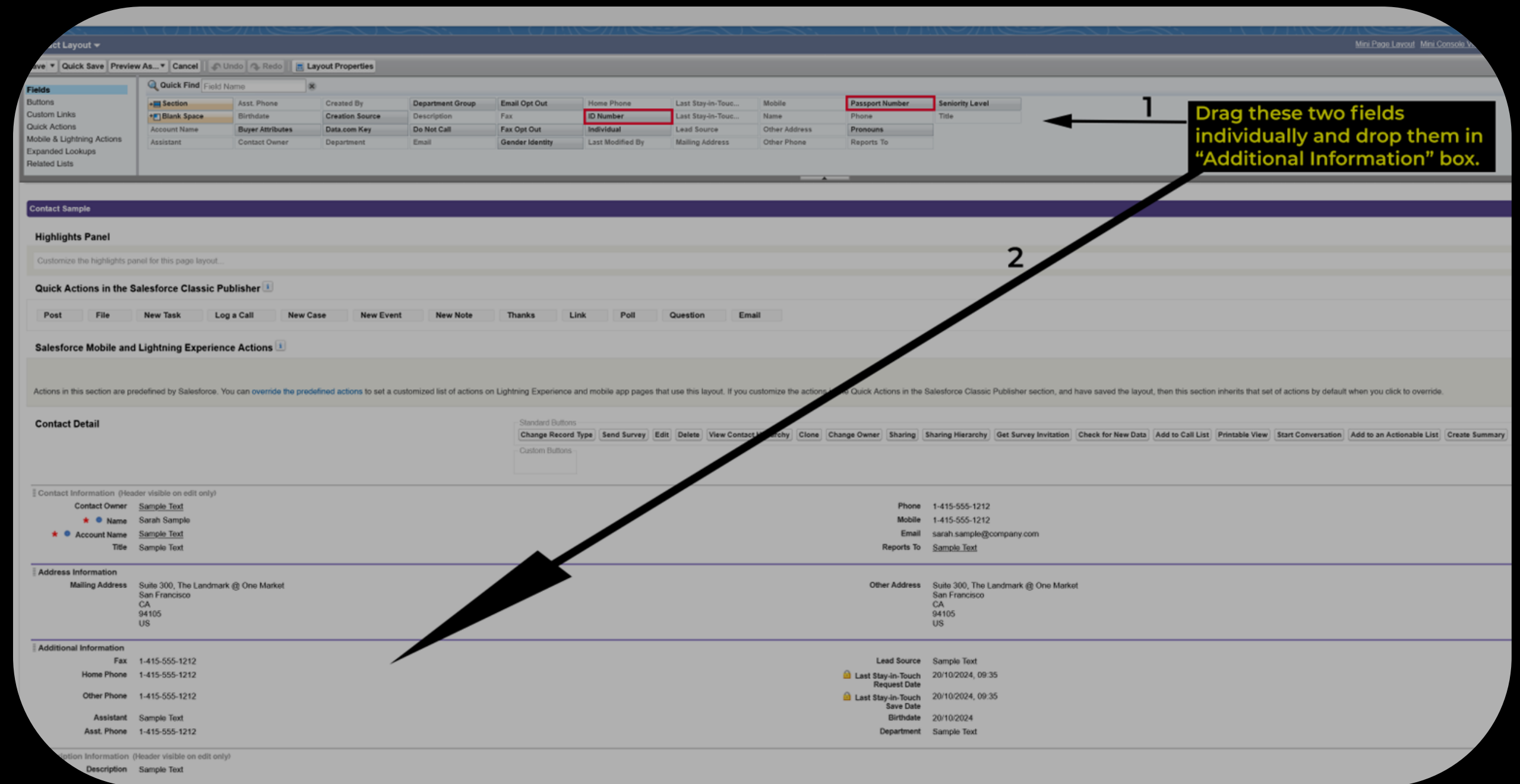
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Look for the two fields **“ID Number”** and **“Passport Number”**.
 Drag these two fields down to **“Additional Information”** and drop them.

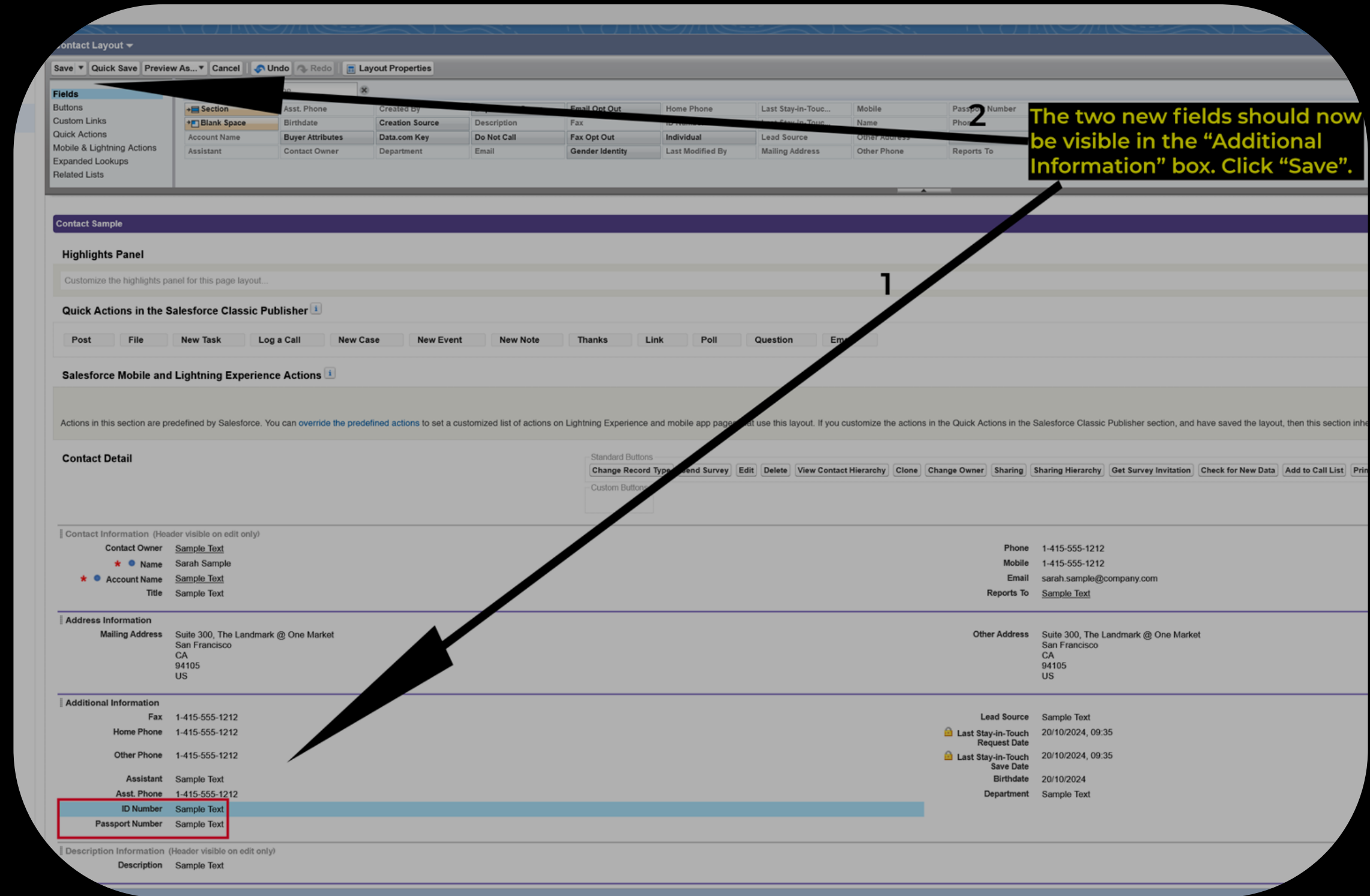
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The two fields **"ID Number"** and **"Passport Number"** will now be showing in the **"Additional Information"** box. Now click **"Save"**.

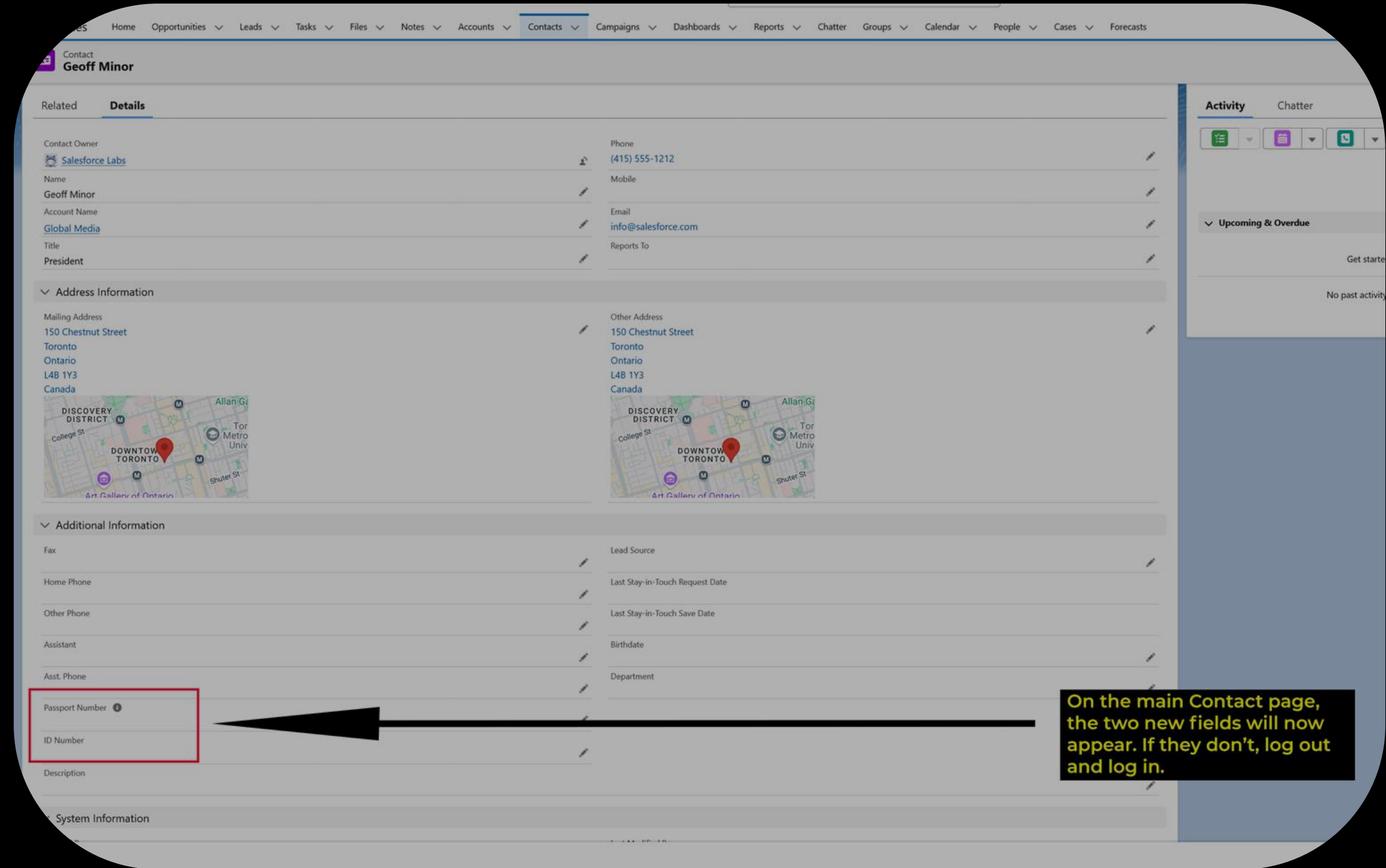
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Open any CONTACT page (such as “John Smith”) and look under **“Details”** > **“Additional Information”**. The two fields **“ID Number”** and **“Passport Number”** will now be showing. If not, please log out and log back in.

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CONGRATULATIONS

Installation is now complete.

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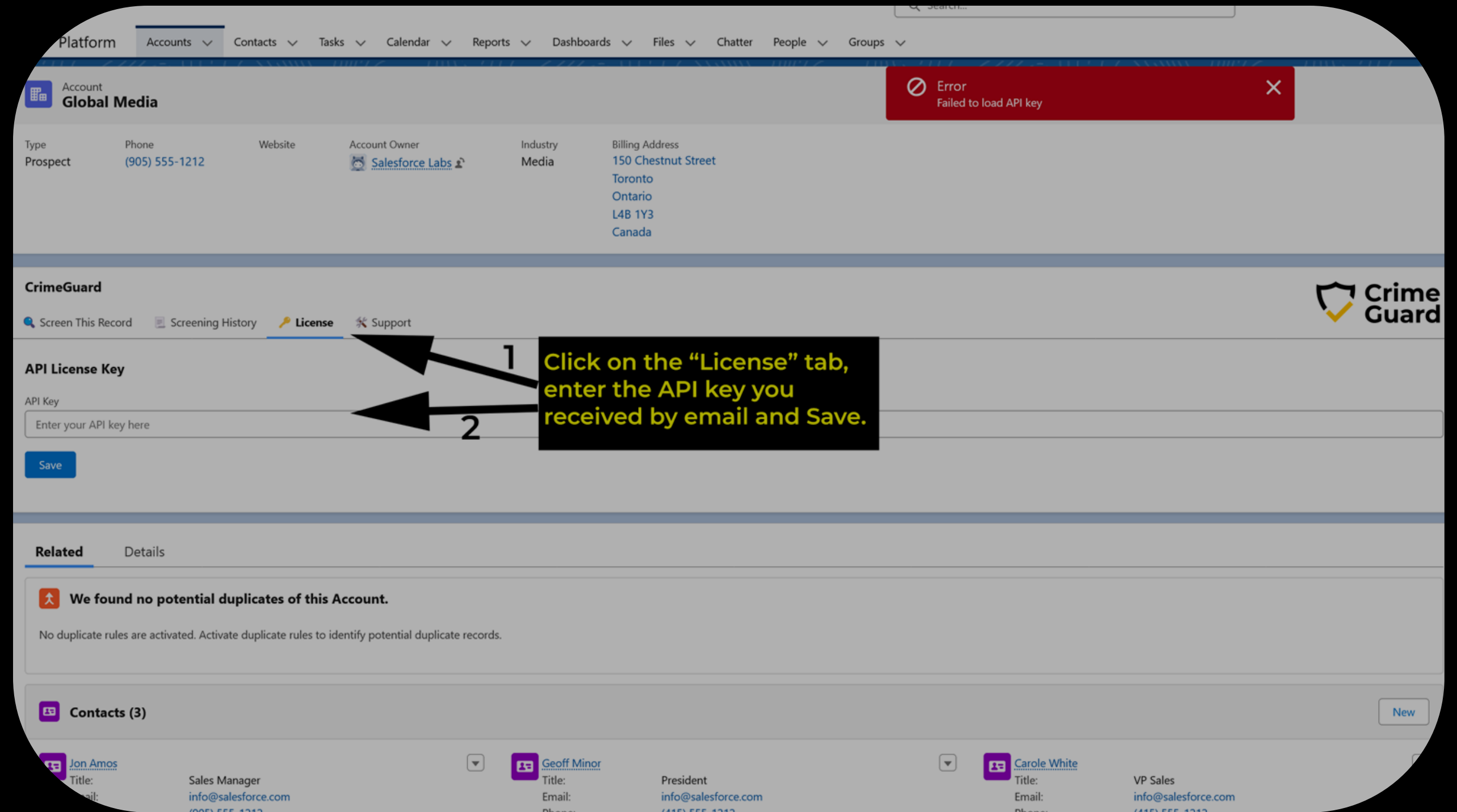
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Before you can start screening, you first need to enter your **API License Key**. Go to the **“License”** tab. You’ll get an error “Failed to load API Key”. That’s because we haven’t saved the API Key yet. Enter the API Key you received by email and click on **“Save”**.

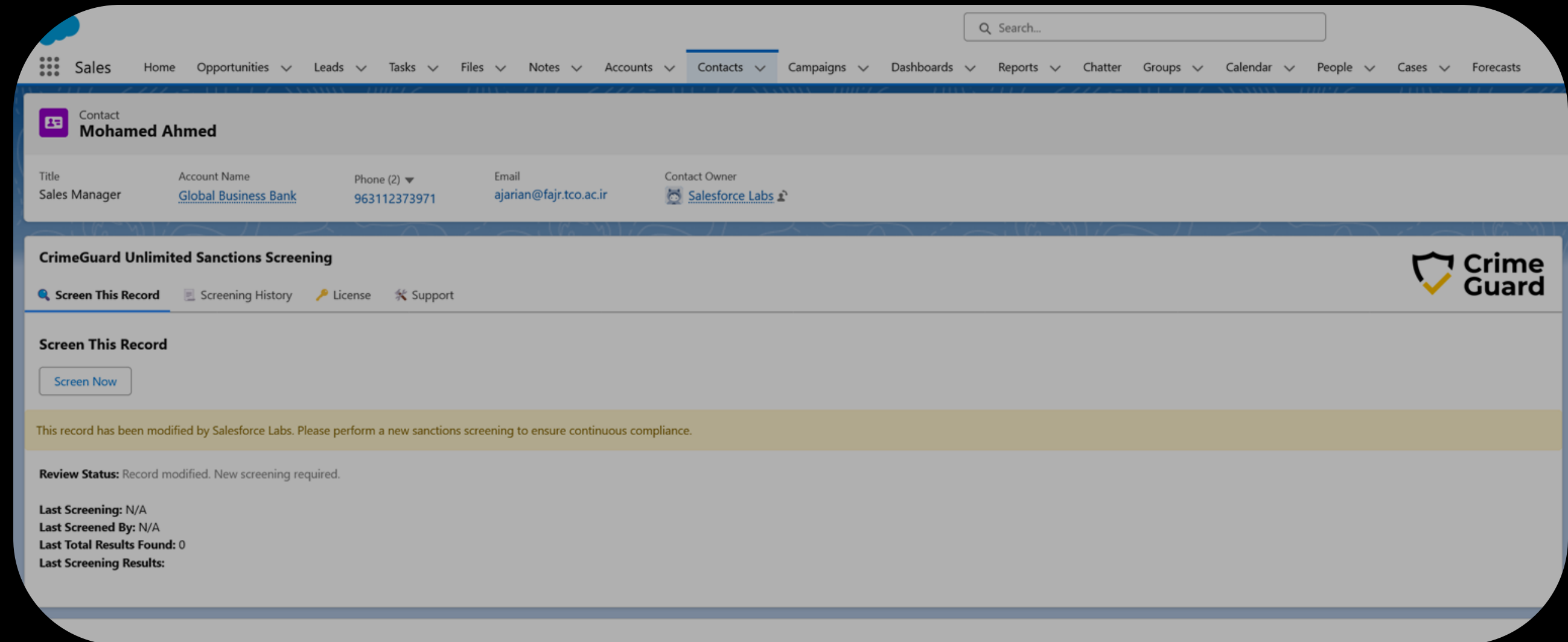
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You are now ready to start screening.

Go to **“Screen This Record”** and click **“Screen Now”**.

CrimeGuard will now gather the current Account/Contact details and search the global sanctions database.

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Search...

Sales

Home

Opportunities

Leads

Tasks

Files

Notes

Accounts

Contacts

Campaigns

Dashboards

Reports

Chatter

Groups

Calendar

People

Cases

Forecasts

Contact

Mohamed Ahmed

Title

Sales Manager

Account Name

Global Business Bank

Phone (2)

963112373971

Email

ajarian@fajr.tco.ac.ir

Contact Owner

Salesforce Labs

CrimeGuard Unlimited Sanctions Screening

Screen This Record

Screening History

License

Support

Screen This Record

Screen Now

Review Status: Pending review of screening results

Last Screening: 2024-10-21 4:29 PM

Last Screened By: Salesforce Labs

Last Total Results Found: 20

Last Screening Results:

ID Number: 1 EXACT match

Passport Number: 1 EXACT match

Phone: 0 EXACT matches, 1 SIMILAR match

Full Name: 2 EXACT matches, 12 SIMILAR matches

Mobile Phone: 1 EXACT match

Email: 0 EXACT matches, 1 SIMILAR match

Account Name: 1 EXACT match

The search results will be organized under each field. Click on the arrow next every field to see the results.

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Screening Results:

> ID Number: 1 EXACT match

> Passport Number: 1 EXACT match

> Phone: 0 EXACT matches, 1 SIMILAR match

> Full Name: 2 EXACT matches, 12 SIMILAR matches

Field	Searched Term	Result Value	Entity Type	Name	Score	Country
Full Name	Mohamed Ahmed	MOHAMED AHMED	person	MOHAMED AHMED	100	Sudan
Full Name	Mohamed Ahmed	MOHAMED AHMED	person	MOHAMED AHMED	100	N/A
Full Name	Mohamed Ahmed	Mohammed AHMED	person	Mohammed AHMED	96	United Kingdom
Full Name	Mohamed Ahmed	Mohammed AHMED	person	Mohammed AHMED	96	N/A
Full Name	Mohamed Ahmed	Mohammed Ahmed	person	Mohammed Ahmed	96	N/A
Full Name	Mohamed Ahmed	Mohammed Ahmed	person	Mohammed Ahmed	96	N/A
Full Name	Mohamed Ahmed	Mohammed Ahmed	person	Mohammed Ahmed	96	N/A
Full Name	Mohamed Ahmed	Mohammed Ahmed	person	Mohammed Ahmed	96	N/A
Full Name	Mohamed Ahmed	Mohammed Ahmed	person	Mohammed Ahmed	96	N/A
Full Name	Mohamed Ahmed	Mohammed Ahmed	person	Mohammed Ahmed	96	N/A
Full Name	Mohamed Ahmed	Mohammed Ahmed	person	Mohammed Ahmed	96	N/A
Full Name	Mohamed Ahmed	MOHAMED AHMED QAHIYE,QAHIYE,...	person	MOHAMED AHMED QAHIYE,QAHIYE,...	96	N/A
Full Name	Mohamed Ahmed	Muhamed Ahmed	person	Muhamed Ahmed	92	N/A
Full Name	Mohamed Ahmed	Mohammad AL-AHMAD,Mohammad...	person	Mohammad AL-AHMAD,Mohammad...	90	Syrian Arab Republic

> Mobile Phone: 1 EXACT match

Field	Searched Term	Result Value	Entity Type	Name	Score	Country
Mobile Phone	982188776678	982188776678	corporate	Iran Electronic Development Compa...	100	Iran, Islamic Republic of

> Email: 0 EXACT matches, 1 SIMILAR match

...List

Each search result is a **clickable link** that opens the detailed file for that record. Results with a score of 100 are an **EXACT** match. Results with a score of less than 100 are a **SIMILAR** or **CLOSE** match.

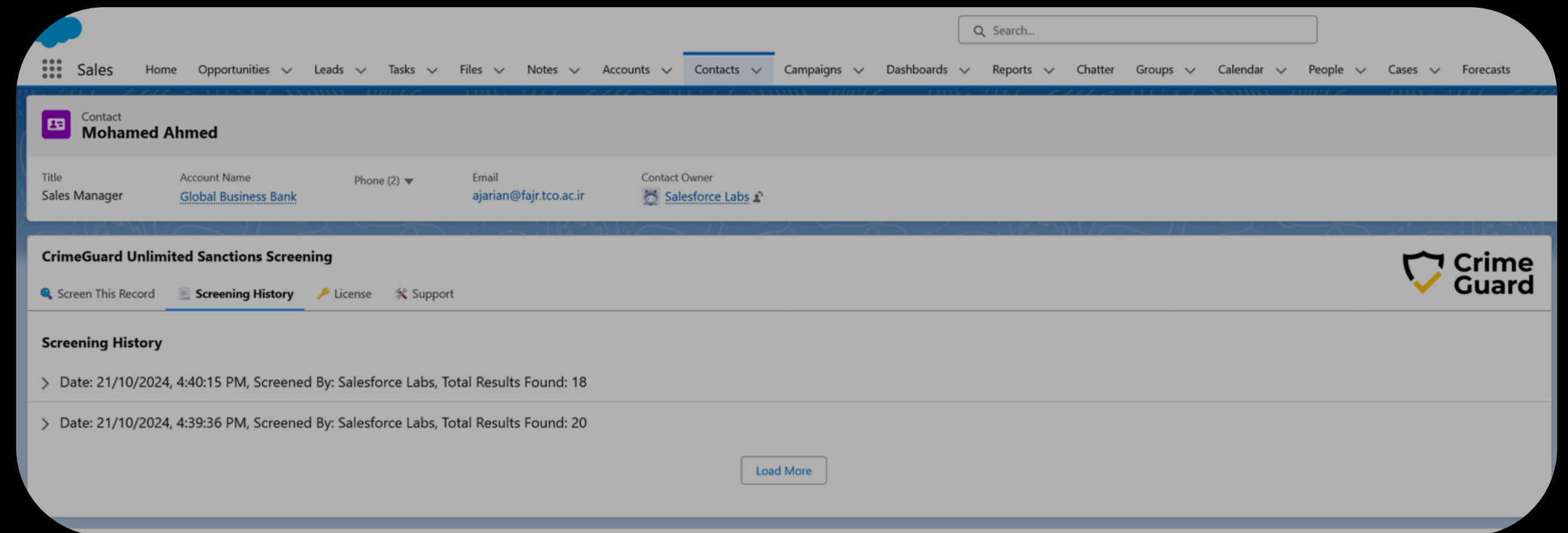
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Click on the **“Screening History”** tab to see the past screenings. You’ll get the **last two** screenings. If you want to see more, click on **“Load More”** button.

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CrimeGuard adopts HTTPS and HSTS – **the highest security standards** – when transporting data between servers.

We continuously scan and test our servers to ensure adherence with Salesforce's strict security review requirements. You can find the test results here:

<https://securityheaders.com/?q=api.crimeguard.ai&followRedirects=on>

<https://www.ssllabs.com/ssltest/analyze.html?d=api.crimeguard.ai>

CrimeGuard is **100% GDPR-compliant**. None of your data is saved on our servers.

Please ensure that your **API Key** is safe, secured and only shared within your organization.

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All CrimeGuard subscriptions are **annual**.

Before expiry, you'll receive an email with the **renewal notice**.

Subscriptions must be renewed before expiry date to ensure uninterrupted screening.



Ready to help

Feel free to contact us:

Dubai International Financial Centre
Gate Avenue, Unit 201

Phone +971-4-8895829

WhatsApp +971-56-2441942

support@crimeguard.ai

www.crimeguard.ai