



AI-driven Feedback Management & Intelligence Platform



70% of customers switch brands based on customer experience

Every Interaction Counts

Today's brands must capture feedback across the customer journey, understand experience signals from every conversation, and continuously improve experiences to gain competitive edge.



That's why we built **Zonka Feedback**

Platform for Humans

Empower your teams to Unify, Listen, Act, and Improve customer experiences through a comprehensive, easy-to-use Feedback Management and Intelligence Platform



Technology for CX

Use Intelligent automation, powered by AI, workflows & integrations, to fully streamline & automate CX management and uncover actionable insights

Human Interactions + Automation + AI = Delighted Customers 😊

The Zonka

Our Mantras

