

Prizm Collection

Reduce Default Rates and Retain More Customers

Proactive Collections at Scale

Delinquency Management

Streamlines collections with tailored processes to minimize risks, maximize recoveries, and retain customers.

Hardship Management

Provides timely support for customers with structured plans and compliance-driven workflows.

Repossession & Foreclosure

Manages last-resort actions ensuring compliance, supporting asset recovery and closure.

Unified Platform Control

Access all collection activities in one platform for complete overview across customer journeys.

Scalable, Versatile Action Plans

Configure scalable plans that adapt to different products and customer needs.

Automated Triggers

Set event-based actions to automate workflows at each stage of the loan lifecycle.

Multichannel Communication

Integrate CTI and messaging for seamless customer interaction across platforms.

MARKET SEGMENTS

- Enterprise Lenders
- Retail & Commercial Lenders
- Banks & Credit Unions
- Public Sector
- FinTech

TRUSTED BY LEADING BRANDS



60% Improvement in recovery rates

75% Reduction in Collection Cost

80% Increase in Customer Communication Effectiveness

Seamless Collections Experience Powered by Salesforce

Accelerated Debt Recovery

Customize collection plans and automate tasks, reducing manual interventions and shortening the time it takes to recover overdue payments.

Real-Time Actionable Insights

Get proactive visibility into delinquencies and customer payment behavior, enabling data-driven decisions that lead to faster resolutions.

Tailored Hardship Assistance

Personalize collection strategies for each borrower using adaptable workflows that address individual financial hardships and offer support when needed.

Prizm Collections:

Precision-Driven Solutions for Maximized Debt Recovery

Faster Payment Resolutions

Simplify the debt collection process, enabling quicker settlement of overdue accounts and allowing your team to focus on strategic activities.

Customer-Centric Collections Approach

Leverage data to personalize recovery, fostering respectful, long-term relationships.

Proactive Legal Safeguards

Automated systems track deadlines and ensure compliance with legal requirements without manual intervention.



Regulatory Assurance

Stay compliant with industry regulations through built-in checks that minimize risk and provide full audit readiness.

Enhanced Team Accountability

Empower collections teams with real-time performance monitoring and improvement opportunities.

Scalable Recovery for All Portfolios

Handle any account volume with ease, from small portfolios to large-scale operations, while maintaining efficiency and accuracy in debt recovery efforts.

INTEGRATION CAPABILITIES



Financial Services



Marketing



Services



Experience



Sales

(creditor)watch



amazon
SNS

twilio

docusign

VONAGE