

Secure Email —

Send and receive encrypted, HIPAA-compliant emails in Salesforce

Secure Email, powered by Paubox, enables organizations to send, receive, automate, and track encrypted, HIPAA-compliant emails directly in Salesforce. Send secure emails from any Salesforce record, use Lightning Email Templates, automate delivery through Flow or Apex, and keep replies, delivery status, and engagement connected to the Salesforce record.

43% Faster Email Handling

Secure emails with fewer steps

91% Higher Engagement

Recipients use their normal inbox

100% Salesforce-Native Experience

Send & receive secure email from Salesforce records

Real-Time Email Tracking

Track delivery, opens, and replies

Why Businesses choose Secure Email —

- **Salesforce email encryption.** Deliver emails directly to recipients' inboxes when supported, without extra portals or PINs, while automating sends from Salesforce.
- **Enterprise-grade protection.** Paubox holds HITRUST CSF certification and the HIPAA Seal. Messages encrypt with TLS 1.3+ in transit and AES-256 at rest.
- **Audit-ready by default.** Every delivery, open status, and engagement logs automatically in Salesforce. Auditors find all answers without requesting IT reports.
- **Replies stay on record.** Every conversation stays linked to the Salesforce record it started from. No manual forwarding and nothing gets lost between systems.



What it does —

Send & Receive

- Send **secure email from any Salesforce record** using the native Lightning experience across standard or custom objects
- Salesforce **Lightning Email Templates** with merge fields for manually initiated & automated secure emails
- Send **secure emails in bulk** from Salesforce list views using templates and personalized merge fields
- **Manage** every inbound and outbound conversation from one inbox inside Salesforce

Automate, Track & Prove

- **Automate** encrypted email with Flow and Apex based on status changes or any Salesforce events
- **Run** scheduled, bulk, and batch secure email workflows programmatically without manual intervention
- **Track** secure email delivery, **open status**, engagement in real time and spot failed messages quickly
- **Trigger follow-ups** and escalation workflows when messages remain unopened or additional action is required

4.93/5 customer satisfaction • 1,500+ projects delivered • 400+ customers

Start sending encrypted emails from Salesforce today.
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