

Use Case Recipes — Multi-Select Picklists in Flow

binspired Flow Utils v1.2 · free on the Salesforce AppExchange · b-inspired.online

Six copy-ready patterns. Each recipe lists the configuration that matters; everything else can stay at defaults.

1 • Edit a record's multi-select field from a screen flow

Scenario: service agents update an Account's multi-select field (e.g. Target Markets) during a guided flow.

PROPERTY	VALUE
Object / Picklist field	Account · your multi-select field
Record ID	<code>{!recordId}</code> (from the record page or a Get Records)
Write-back	Update Records: field = component's <code>selectedValuesString</code>

Why it's better: current values pre-load (record-type aware), and the output is already in native `A;B;C` format.

2 • Dependent picklists (region → markets)

Scenario: the second field's options must follow the first field's choice.

COMPONENT	KEY CONFIG
Region (controlling)	bind the controlling picklist field; any display style
Markets (dependent)	bind the dependent field; Controlling Value = <code>{!Region.selectedValuesString}</code>

Only values valid for the chosen controlling value are offered — live, driven by the org's field dependency map.

Business region ⓘ

Select all
Clear all
1 of 4 selected

Europe (EMEA) ✕

Markets in region ⓘ

Select all
Clear all
0 of 5 selected

☐ Germany
☐ France
☐ United Kingdom
☐ Spain
☐ Netherlands

Europe (EMEA) selected — only the five valid markets are offered.

3 • Show or require follow-up questions conditionally

Scenario: if "Energy" or "Banking" is picked, show a compliance section.

PROPERTY	VALUE
Values to Check	Energy;Banking
Match Mode	ANY
Component visibility (next section)	when <code>{!Picker.isMatch}</code> equals <code>true</code>

The `matchedValues` output tells you which of the checked values were actually selected.

4 • Process each selection individually

Scenario: create a child record (task, line item) per selected value.

1. Add a **Loop** over the component's `selectedValuesCollection` output — a ready-made text collection, no split formula.
2. Inside the loop, create the child record from the current item.

5 • Gate a record-triggered flow on picklist selections

Scenario: when a Case closes, follow up only if the Account's markets include specific values.

ACTION INPUT	VALUE
Record to inspect	a record variable (recommended) — the field picker then works from its object
Values to check	literal list <code>Germany;France</code> or a text collection resource
Match mode	ANY / ALL / NONE

Branch on `isMatch` in a Decision. Runs server-side with the user's permissions (no FLS bypass).

6 • Curated pick experiences

Scenario: offer only a governed subset of a large picklist, sorted and bounded.

PROPERTY	VALUE
Only Show These Values	<code>Agriculture;Banking;Energy;...</code> (allow-list)
Hide These Values	deny-list alternative when the field mostly fits
Min / Max Selections	e.g. min <code>1</code> , max <code>3</code> — validated on Next
Sort Options Alphabetically	<code>true</code> when metadata order isn't meaningful

Debugging any recipe: enable the **binspired Diagnostics** custom setting and read the action's `debugInfo` output — every run explains its inputs, decisions and result step by step.