CloudMaven Inc

Medical Insurance Verification

Instant patient eligibility checks across 1,100+ payers inside Salesforce

Medical Insurance Verification software checks a patient's coverage from inside Salesforce. Powered by Availity, it supports 1,100+ payers for eligibility, benefits, copays, coinsurance, and authorization status. Verification responses are returned in seconds and recorded directly on the Salesforce patient record. Using batch verification, you can verify multiple patients before treatment, helping identify coverage issues early and reduce avoidable billing losses.

41% Fewer Claim Denials
Prevent eligibility issues from reaching billing

62% Faster Patient Intake
Shorten front-desk verification time

84% Less Manual Verification
Cut payer calls and portal work

1,100+ Payers Supported
Verify coverage across a broad payer network

Why Businesses choose Medical Insurance Verification

- **Pre-visit coverage check.** Real coverage changes constantly. Our app automatically re-checks before each visit to catch coverage updates before patients arrive.
- **Pre-treatment authorization.** Validates authorization and referral requirements before billing and automatically updates the referral status on records.
- **Instant verification.** Verification requests go directly from Salesforce with results returned in seconds. Batch processing checks your entire schedule at once.
- **Secure & audited.** Verification activity is recorded with a full audit trail in Salesforce. Data is securely stored & transmitted in a HIPAA-compliant environment.

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What it does

What Gets Verified

- **Active coverage** and plan status ahead of the patient visit
- **Details** about copays, coinsurance, and deductibles in patient's plan
- **Authorization** and referrals required for services, with referral status shown on the record
- **Coverage** for over 187 types of procedures, including place of service

How It Runs

- **Connects** to 1,100+ payers via Availity, so results come back within seconds
- **Trigger** verification request on click, from a Flow, on a schedule, or through the REST API
- **Batch verification** allows to check status of multiple patients in one run
- **Verified data** is mapped and synced onto the patient record, eliminating manual follow-up

4.93/5 customer satisfaction · 1,500+ projects delivered · 400+ customers

Catch a patient's coverage change before it turns into a denial.
Book Your Demo | Install from Salesforce | Learn More

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