

Silver Touch Technologies

TIME DEFINITE EXPRESS USES OPENTEXT CLOUDALLY SALESFORCE BACKUP SOLUTION TO MAKE DATA SAFE.

OVERVIEW

Silver Touch specialize in implementation of Digital Transformation for Enterprise customers. We provide services on Artificial Intelligence, Machine Learning, Big Data & Analytics, Robotic Process Automation (RPA).

We specialize in building large Enterprise applications on Mean stack, Microsoft, Open Source and Cloud Technologies like Azure, AWS. We help software products and SaaS companies to build, upgrade and support the Applications. Legacy application migration to the cloud is one of our specializations.

Silver Touch is a leading IT services and technology consulting provider in India since 1992 having subsidiaries in USA, UK and France

CHALLENGE

Silver Touch Technologies wants to use a Backup Solution for Salesforce and other solutions.



Prior to using OpenText CloudAlly, I had tweaked and worked with a couple of online backup services which at the best, required a medium to long term learning curve. Signing up to OpenText CloudAlly's service as a first time user, the simple, intuitive dashboard that clearly indicated the most important features - backup and restore was a pleasant discovery and a big relief. Navigation was a breeze and I got my backup procedure up and running in less than a minute (yes, less than 60 seconds). I concluded my entire backup exercise in a couple of minutes but I would definitely expect that the more data I need to backup, the longer this procedure would take. On a positive note, when you are done with the initial backup, OpenText CloudAlly will keep a tag of subsequent changes and add only new files or new versions of files when required.

Getapp Review - Oreofe Jason, manager at Silver Touch Technologies



RESULTS

Silver Touch Technologies has your Salesforce data comprehensively secure with cloud to cloud backup on Amazon AWS with OpenText CloudAlly.



Silver Touch
TECHNOLOGIES

Industry: Computer Software
Solution: Salesforce Backup & Recovery
Company name: Silver Touch Technologies
Company size: 1000 - 5000 employees
Location: United Kingdom

"Intuitive, flexible and fully functional. These are the words that aptly described my experience with OpenText CloudAlly's excellent backup service. The list of accounts I can backup is quite impressive. If you are looking at combining two or more services or accounts, it is easy to select which service or account you want to backup on OpenText CloudAlly."

Oreofe Jason

Manager
SILVER TOUCH TECHNOLOGIES

cloudally
by opentext

OpenText CloudAlly pioneered cloud-to-cloud backup in 2011 and now secures the SaaS data of over 30,000 organizations worldwide. Our robust, AWS-powered platform protects Microsoft 365, Google Workspace, Salesforce, Dropbox, and Box from data loss with seamless secure backup and flexible smart recovery.

With our ethos of "backup on your terms" we provide stringently encrypted, HIPAA- and GDPR-compliant backup, with unlimited retention and pay-as-you-go pricing. Backed by 24/7 real-person support, we ensure you never face SaaS data loss—giving you peace of mind to focus on what matters most.