

Print It – a new way of printing contact directories

1. What are the objects supported by the app Print It?

At the moment contact object is supported and you can create contact directories using Print It.

2. What are the charges for using this product?

This product is available free of cost from AppExchange.

3. Why Print It is a free app?

We want the customers to have it for free and make maximum use of the app.

Customers often ask us for customizations to the app based up on their requirements. We do charge for such customizations.

4. Will the Contact information be used by Astrea?

Once the app is installed at your instance, it does not send any information back to us. The app has only one goal – generating a printable view of selected contacts.

We at Astrea respect your concern, our customer's privacy is very important for us. The app is a Salesforce native app, and it does not share your data with any one else.

5. What kind of support is available for using Print It?

If you will like to receive a demo of the product or if you have any questions related to installation please contact us at PrintIt@astreait.com. We will respond ASAP.

6. Can we print all the contacts in the organization?

Yes. Just click on the Directory tab which is a component of this app and that is it; you will get the contact directory of all the contacts in your organization.

7. What is the maximum number of records we can show in the directory?

We can show a maximum of a ten thousand records in the directory. If there are more than Ten thousand records, the first ten thousand records are displayed.

8. What happen when more than 10000 records are present?

You will get a message in the directory page – “More than ten thousand records are not supported”.

9. Can we add the functionality of “Print It” for other objects?

Yes. If a customer wants any customization in Print It or want to enhance the scope of Print It by adding support for additional objects, it can be done by contacting PrintIt@astreait.com.