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Locations

San Francisco

Los Angeles

Irvine

San Diego

Sydney, Australia



For Professional, Enterprise, and Unlimited Orgs.

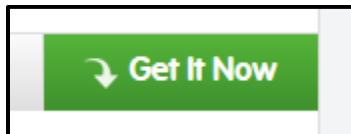
Simple. Fast. Affordable.

eTrickler v1.2
Application Installation Guide

INSTALLING THE APP

Follow the instructions below to install the Veltig eTrickler application to your Salesforce instance. You must be logged in as either a System Administrator or have the system permission "Download AppExchange Packages" in order to perform these steps.

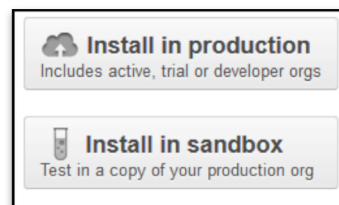
1. From the Salesforce App exchange, locate the **Veltig eTrickler App**
2. Select **Get It Now** to begin the installation process.



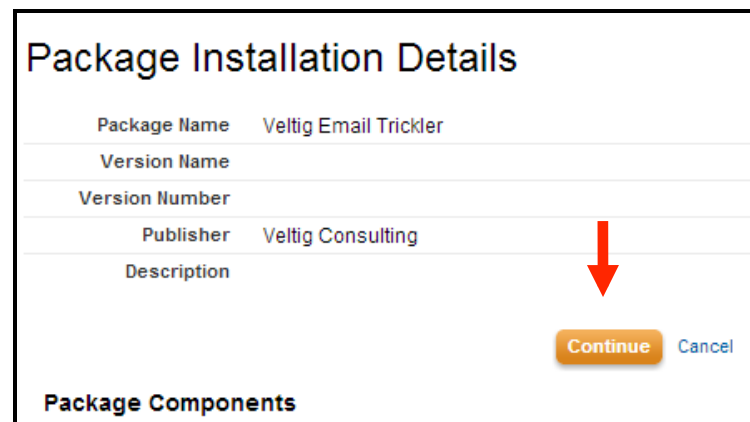
3. If/when prompted, log in to Salesforce.



4. Choose the instance into which you would like to install the eTrickler App by clicking on either **Install in production** or **Install in sandbox**



5. Next, the Package Installation Details page will display. Click the **Continue** button to proceed.



6. When **Step 1, Approve Package API Access** screen appears, select **Next** to continue.

Package Installer Help for this Page

Veltig Email Trickler

Step 1. Approve Package API Access Step 1 of 3

These settings control the access that s-controls and other components in this package have to standard objects via the API. The access will still be constrained by the user's profile. You can view and edit the package API access to standard objects after the package is installed from the package detail page. [Tell me more](#)

Package Custom Objects
This Package will have the user's access (via the API) to all Custom Objects in your Organization.

Extended Object Permissions

	Read	Create	Edit	Delete		Read	Create	Edit	Delete
Accounts	✓	✓	✓	✓	Ideas	✓	✓	✓	✓
Assets	✓	✓	✓	✓	Leads	✓	✓	✓	✓
Campaigns	✓	✓	✓	✓	Opportunities	✓	✓	✓	✓
Cases	✓	✓	✓	✓	Price Books	✓	✓	✓	✓
Contacts	✓	✓	✓	✓	Products	✓	✓	✓	✓
Contracts	✓	✓	✓	✓	Push Topics	✓	✓	✓	✓
Documents	✓	✓	✓	✓	Solutions	✓	✓	✓	✓

General User Permissions
This Package will be able to use all of the General User Permissions from the user's Profile.

Administrative Permissions
This Package will be able to use all of the Administrative Privileges from the user's Profile.

Next **Cancel**

7. Select "Grant access to all users" when **Step 2 Choose Security Level** screen appears. Click **Next** to continue. **NOTE:** If you are running Professional Edition, you will NOT see this step.

Step 2. Choose security level Step 2 of 3

Select security settings:

☐ Grant access to admins only Users with your profile get full access (best for limited deployments)
☒ Grant access to all users All internal custom profiles get full access
☐ Select security settings User access set by profile (recommended for most packages)

Previous **Next** **Cancel**

8. On the **Almost There** page, you will need to accept the Terms and Conditions by checking the box **I have read and agree to the terms and conditions.**

Almost there!

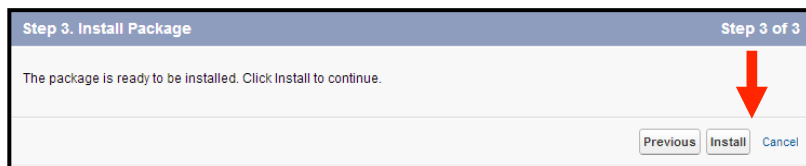
! Salesforce.com Inc. is not the provider of this application and has not conducted any review of it. Please [click here](#) to understand what this means with respect to security and trust.

! This app does not list support for your edition of Salesforce. You can continue installation, but it may fail later in the process.

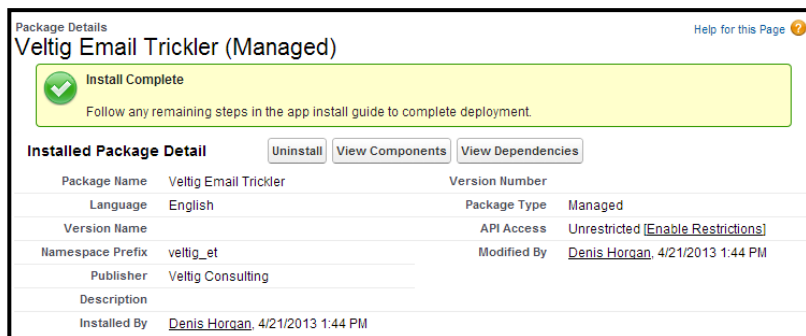
WHAT YOU ARE INSTALLING	WHERE YOU ARE INSTALLING
PACKAGE Veltig Email Trickler	Your Salesforce Sandbox
VERSION Veltig Email Trickler (Winter 2012 / 1.0.0)	
SUBSCRIPTION Free	
DURATION Does Not Expire	
NUMBER OF SUBSCRIBERS Site-wide	

☐ I have read and agree to the [terms and conditions](#).

9. Click **Confirm and Install** to continue or, select **Cancel Install** or **Back to previous step** if you do not wish to proceed with the installation. Note: For various reasons, you may be prompted to log in again at this stage of the installation.
10. On the screen **Step 3 Install Package** click **Install** to start the installation.



11. When the package has been successfully installed, the **Install Complete** message will be received.



12. The **eTrickler App** has now been successfully installed. For setup instructions, and user documentation, please refer to the document **Veltig eTrickler Setup & User Guide**.