

Installing the Ideas Base Theme

In this document:

- **Requirements for Installing the “Ideas Base Theme”**
- **Links/passwords for installation.**

You may install the Ideas Base Theme **only after verifying you understand the points below and have signed off on the technical requirements in part 3**

Installation links are on page 2 of this document.

1. **The Ideas Base Theme can only be applied to 1 Ideas zone per org.** You can have other zones, but they need to use the out-of-the-box UI.
2. **Ideas Base Theme is an unmanaged and unsupported appexchange package.**
 1. You understand you will need to add any new features/functionality to the package themselves.
 2. You understand this package is not supported by Salesforce; any changes the application makes in your org are your responsibility.
 3. Adding new features into the Ideas Base Theme requires working with Visualforce code. While small modifications can be done using the configuration object, new features/custom features will need help from a developer.
3. **Installation Requirements :** The Ideas Base Theme will not install if the following features are not set correctly in the org. Before attempting installation, you must verify all of these items:
 1. The “Ideas Extended Standard Controllers” permission is turned on for the org in blacktab. This can be turned on by a SFDC admin with the correct blacktab permissions. This perm may only be turned on if you are accepted to the “Ideas Base Theme” pilot. Please contact Salesforce for more information.
 2. Ideas must be active in the org. (Settings > Customize > Ideas)
 3. All Ideas Zones must be active (during install).
 4. Categories must be on in your org (Settings > Customize > Ideas)
 5. The Rich Text Editor must be turned on for ideas. (Settings > Customize > Ideas)
 6. The org must have at least 1 free license.
 7. You must have 1 free custom object tab, and 1 free custom object, to be used by the Base Theme.
 8. The Customer Portal or community associated with your Force.com site must be enabled for self-registration.
 9. The installing Admin’s default language is English (you can change it back after install).
 10. There is no workflow or rules on the Ideas object referring to objects that the installer may not have permission to access. (Settings > Customize > Ideas)
 11. There are no custom fields - especially lookups - on Ideas that may interfere with an installer (Settings > Customize > Ideas)
 12. A Force.com site must be set up and configured for Salesforce CRM Ideas, as described in the Force.com Sites Implementation Guide.
 13. The Ideas site must be set up as described in the Salesforce CRM Ideas Implementation Guide.

14. The Installation user has access to all Ideas/Users fields and any objects associated to these objects through lookup relationships.

If the installation fails after all of the above have been verified: please contact Salesforce for assistance

4. Installation

- To install the latest, recommended version (looks like Chatter Answers):
 - Install directly from the AppExchange at this link:
<https://appexchange.salesforce.com/listingDetail?listingId=a0N3000000B5GwhEAF>
- To install the original version: use this installation link and password:
 - <https://login.salesforce.com/?startURL=%2Fpackaging%2FinstallPackage.apexp%3Fp0%3D04t800000000cZfK>
 - Password: basetheme09

5. Implementation and customization:

1. Implementation/customization guides are available for download on the 'details' tab of the AppExchange listing:
<https://appexchange.salesforce.com/listingDetail?listingId=a0N3000000B5GwhEAF>