Providing Consulting & Technical Expertise to the Enterprise
Specializing in CRM, Information Management (BI)
& eCommerce Applications Development

CRM

As a company which maintains the largest (and growing) pool of onshore CRM expertise, Eagle Creek remains a company with the ability to provide services from new implementation all the way through to ongoing support and enhancement. This is true for the Oracle Siebel on premise CRM, Oracle's CRM On Demand suite and Salesforce.

eCommerce

Eagle Creek provides the consulting, design, development, testing and support resources as well as the capacity to deliver on a variety of complex projects using industry best practices. We possess the capability to support the latest eCommerce technologies and components available in the market today.

Information Management (BI)

Eagle Creek offers a broad spectrum of information management and business intelligence capabilities with a flexible delivery model. We are easy to engage and enable you to deploy the right mix of BI consulting and technical services that match your enterprise's requirements. Our team of BI consultants has worked on the most complex information management engagements and has experience in all implementation phases, from developing a master data management plan, to construction of data warehouses and the building of analytics platforms that support more informed decision making for your business.

Delivery Model

Eagle Creek's 3 Tier Service Delivery Model means we are uniquely positioned to help IT professionals by combining on site expertise and offshore support, with our "Dakota Model" U.S. based on shore delivery platforms. The Dakota Model utilizes on shore but offsite, project center based resources, which we developed in collaboration with the State Governments of North and South Dakota. Through this model we are able to achieve consistency and sustainability in the provision of technical and consulting capabilities to our clients.

CRM Services & Technologies

CRM Services include: new implementations, upgrades, expansions, migrations, customization, integration, testing, deployment, continuous enhancement & support (CES), Hosting & Managed Services. Eagle Creek remains one of the most experienced CRM services companies specializing in Oracle's Siebel CRM, CRM on Demand, Salesforce and the associated BI technologies.

Eagle Creek At a Glance for IT Executives

Eagle Creek helps IT Executives by developing, implementing and supporting enterprise applications and technologies which meet user expectations on time and within budget.

- Delivering solutions that meet expectations while eliminating project risk
- Worldwide implementation experience
- Reducing the total lifecycle cost of projects
- Optimal mix of on onsite and U.S. based project center resources – lowering cost and risk
- Depth of technical, consulting and management expertise ensuring high quality
- Zero defects methodology via rigorous QA, testing
- Reduced cost

eagle creek
software services
A Different View ... A Better Answer

eCommerce Services & Technologies

Services:
Project Definition – Requirements Definition – System Design & Build – Testing & Validation – Deployment – Enhancement & Support

Technologies:
Java – VB – C# - .Net – PHP – Spring – BizTalk – CTI (StarPound, Genesys)
– Oracle Cloud Services – MS SSIS, SSRS, SSAS, JSS, PrimeFaces

Information Management (BI) Services & Technologies

Services:
IM Roadmap / Strategy – Data Architecture – Data Management – Database Administration – Big Data – Data Mining – ETL – Business Intelligence / Analytics / Reporting

Technologies:
Oracle Universal Customer Master (UCM) – OBIEE Metadata – Rochade – OneData – Oracle – Teradata – IBM DB2 – MS SQL Server – Oracle Data Quality / Information Identity Resolution (IIR) / Oracle Transparent Gateway – Informatica / Address Doctor / Informatica Data Quality– PowerDesigner – OBIEE – Business Objects – COGNOS – Crystal Reports – BIP – MS SSIS / SSAS / SSRS – Essbase

Skill Sets:
Business Analysts – Solution Architects – Data Analysts – Data Architects – Data Modelers - Database Administrators – Data Profilers – ETL Developers – BI Developers – Report Developers

CRM Services	Information Management	eCommerce
ORACLE Gold Partner · salesforce · CLOUD ALLIANCE PARTNER Siebel - CRMOD - Fusion Salesforce	Cognos, BO, MicroStrategy, OBIEE, SSAS, SSRS, Informatica, SSISTeradata, DB2, Oracle, SQL Server	Web Services, Java, VB, C#, .Net PHP, Spring, BizTalk, IVR

Breadth
Integration - Data Migration - Testing - DBA - System Administration - Hosting - Implementation and Custom Development Methodologies

Technology Competencies
Software & Design Tools - Operating Systems - Internet & Communication tools - Languages - RDBMS - BI Tools - IVR

Technical Capabilities
Consultants - Analysts - Team Leads - Technical Leads - Project Leads Architects - Project Managers - Master Consultants

To learn more about our services and how we can help, visit us at www.eaglecrk.com or call our national sales office at 877-258-5997

Eagle Creek At a Glance for Business Executives

Eagle Creek helps business executives realize the promise of technology enabling them to better manage costs, revenue and overall business efficiencies and effectiveness.

- Focused on CRM, BI, and eCommerce

- Eagle Creek's unique model is able to combine high quality, with low price and no risk

- We work with our clients to deliver IT solutions addressing major business issues

- Deliver on new, upgraded and enhanced system requirements that meet and exceed customer expectations

- Provide services to develop, deploy, support & enhance critical business systems over time

- Flexible methodology enabling greater user collaboration

- Optimal mix of on onsite and U.S. based project center resources – understanding business needs and able to manage to the end user's expectations