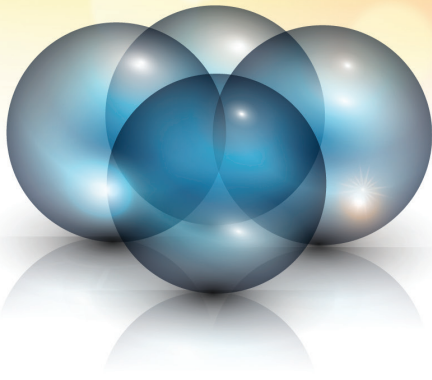




Covisint Cloud Identity Services

Cloud Identity Services reduce the burden of integrating complex systems, managing multiple IDs and passwords across a wide network of constituents, performing time-consuming administration, and reporting and ensuring compliance.

Identity and Access Management across the extended enterprise

Enterprise-wide security is a necessity, but not a core competency for most businesses. The need to manage individual identities across a broad network of internal and external employees, customers, partners, and other stakeholders takes time and resources away from normal business support activities. These barriers to providing simpler, more cost-effective solutions that allow your users to securely access the information they need, require a powerful and dedicated solution.

Covisint is Cloud-based Identity Services

Comprehensive: Engagement supporting multi-enterprise collaboration in the cloud

Trusted: with over twelve years of experience as a proven, reliable global service

Fast: with implementation completed in months, not years to achieve world-class federated identity and access management.

Open: standards based and vendor agnostic, allowing you to future-proof your enterprise

Simplified: with a straight-forward, enterprise class SLA and support model

Covisint at a Glance

- First Cloud IAM Provider
- Manage access for web, mobile and cloud applications
- 25 Million IDs Managed
- 500+ Customers
- Multifactor and risk-based authentication

For the Executive: Securely Enabling the Business

- Fast time-to-value
- Lower cost and complexity
- Extend business to partners, suppliers & customers
- Focus on core business not Identity & Access Management
- Drive greater usage of core applications

For the End-User: Access Any App on Any Device

- Single sign-on to key business applications
- One-stop shop for self-service password management
- One simple set of credentials to access many applications
- Works from any browser or device

For Internal IT: Simplicity & Control

- Single point of access to manage users and applications
- Delegated administration to scale IAM by authorizing internal and external users to manage access
- Audit reporting for compliance
- Endpoint management/monitoring
- API for reusing IAM capability for custom-developed web-based and mobile applications

How does Covisint address major problems facing technology and business leaders?

Productivity:

Too many passwords to manage:	Desktop and federated single sign-on eliminates password fatigue
Lack of mobile device access:	Our mobile application allows users to bring their own devices
Provisioning and managing access rights takes too long:	Zero-day provisioning eliminates the waiting game while automated workflows ensure efficient processes for managing access rights
Reliance on service desk for password maintenance:	Self-service password features alleviate resource constraints surrounding the reliance on traditional service desks

Cost & Compliance:

On-premise deployment can be time consuming and costly:	Our solution has a lower cost of deployment and faster deployments times than traditional on-premise software
Unpredictability of operating expenses:	Our usage-based subscription model is easy to understand and costs less than traditional on-premise solutions from Oracle, IBM and others
Traditional software must be capitalized:	SaaS can be written off immediately as an operating expense
Uncertainty around compliance of internal controls:	Built-in reporting, auditing, attestation, provisioning and risk-based authentication

Security & Support:

Other SaaS vendors have limited experience with hardened security:	Covisint has over 12 years of experience providing security as a managed service and is recognized by Gartner, Forrester and Burton Group as an industry leader
Vulnerability to an inside threat:	Privileged account management reduces the risk of administrative functions ending up in the wrong hands
Unreliable and intermittent service:	Enterprise-class operations, monitoring and support along with industry-leading SLAs and 99.999% uptime, ITIL-Based Processes, SAS-70 Type II Audit / SOC II Audit, fully redundant architecture, international data centers – Shanghai, Tokyo, Frankfurt, DR site – Detroit

Agility & User Experience:

Manual provisioning is slow and costly:	Real-time identity lifecycle processes including provisioning
Application tied to a specific datacenter:	Package distribution by VM means the solution is truly datacenter agnostic
Lack of good directory integration:	Directory integration from behind your firewall
Monolithic project timelines and resources:	Modular design makes it easy to phase in identity management
Depending on complicated networking rules:	Automated network provisioning for faster deployments
Complicated integrations for portal functionality:	Tight-knit integration with our portal offering gives your users space to collaborate

Partnership Relationships:

Focus on implementing identity instead of focusing on core application functionality:	AppCloud APIs allow your developers to focus on the core business processes in your applications instead of having to develop their own IDM
Developing your own identity solution is risky and costly:	Cloud IDaaS makes managing a suite of SaaS applications easy, low-risk and low-cost
Using a SaaS application can mean breaking the user's experience of your brand:	Branded themes and custom domain names mean identity can be transparent to the users

“Of all companies included in this Forrester Wave, Covisint has been in the market the longest ... It is the strongest player in identity management and attestation, has extensive strong authentication capabilities, and provides consumer identity...”

— “The Forrester Wave™: Enterprise Cloud Identity And Access Management, Q3 2012”,
Forrester Research, Inc., July, 2012



Covisint is a recognized pioneer in cloud computing, driving the digital shift in how industries and enterprises connect, engage, and collaborate with external business partners to achieve optimum performance.

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