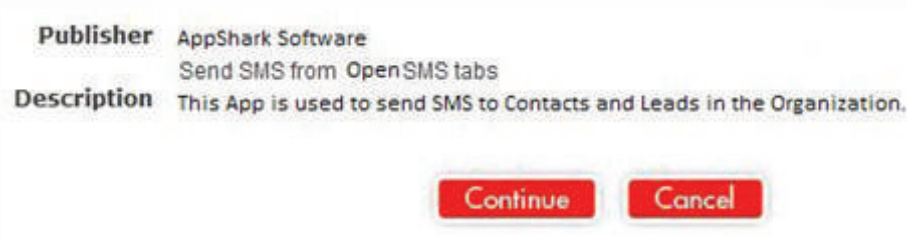


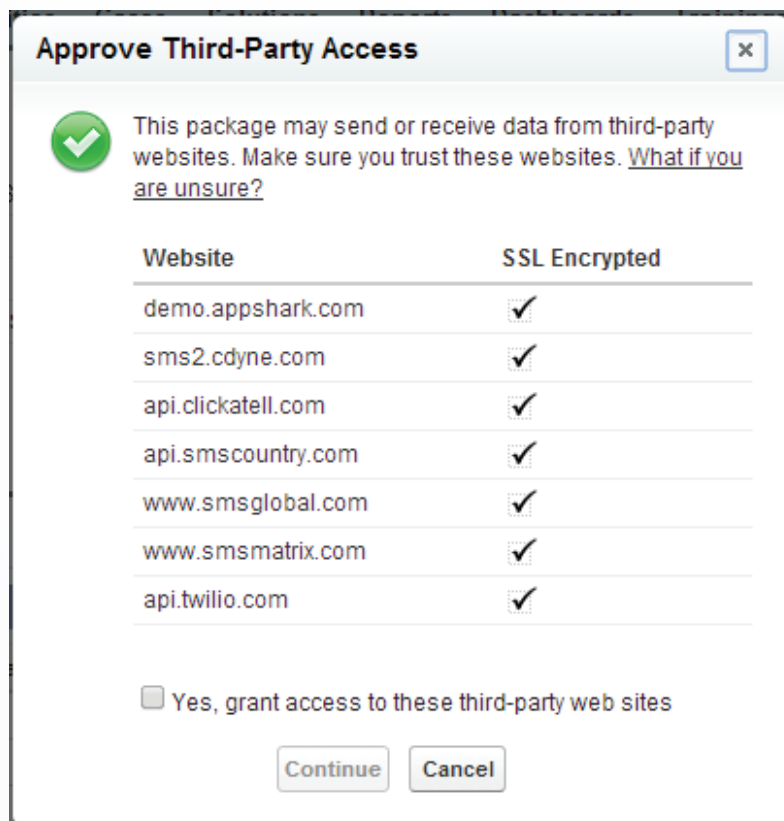
Open SMS Installation

This document provides step by step instructions for installing and setting up OpenSMS

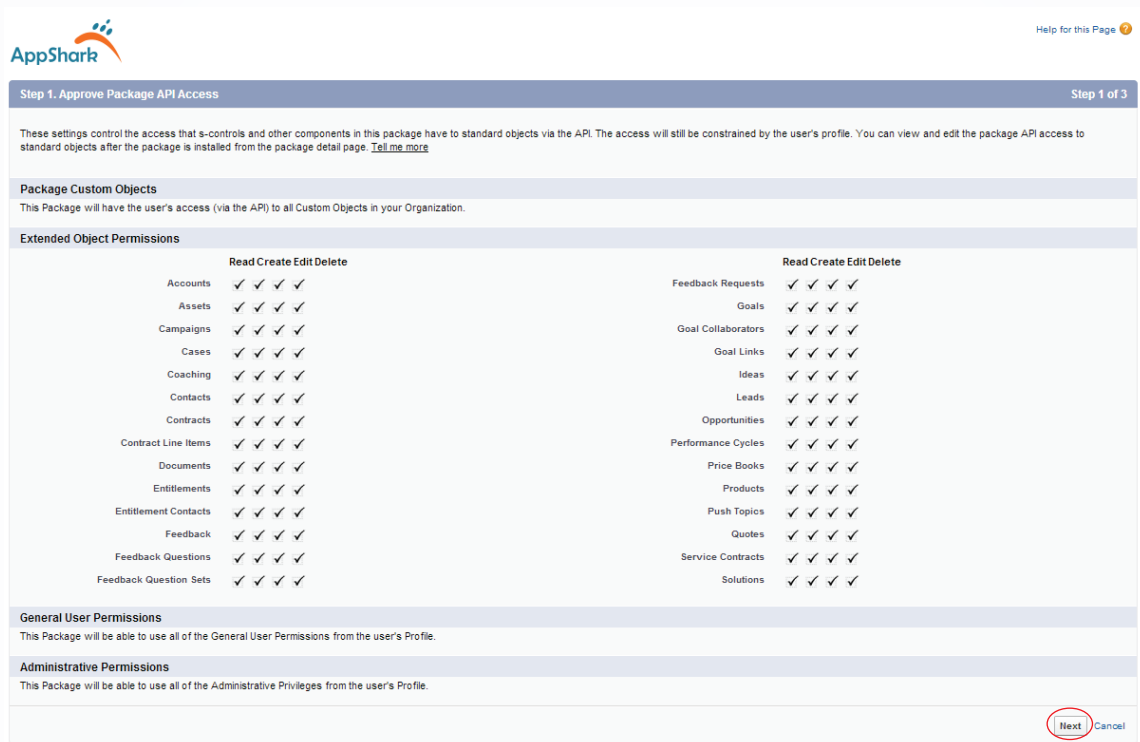
STEP 1 : To begin the installation, click the Get It Now button in AppExchange and select 'Continue' to install the application



STEP 2 : Grant third party access by checking the box and click 'Continue.' This is required so that OpenSMS can communicate with your SMS Gateway provider.



STEP 3 : The page will display a list of custom and standard objects permissions; to Approve Package API Access, click 'Next' and proceed.



Step 1. Approve Package API Access Step 1 of 3

These settings control the access that s-controls and other components in this package have to standard objects via the API. The access will still be constrained by the user's profile. You can view and edit the package API access to standard objects after the package is installed from the package detail page. [Tell me more](#)

Package Custom Objects
This Package will have the user's access (via the API) to all Custom Objects in your Organization.

Extended Object Permissions

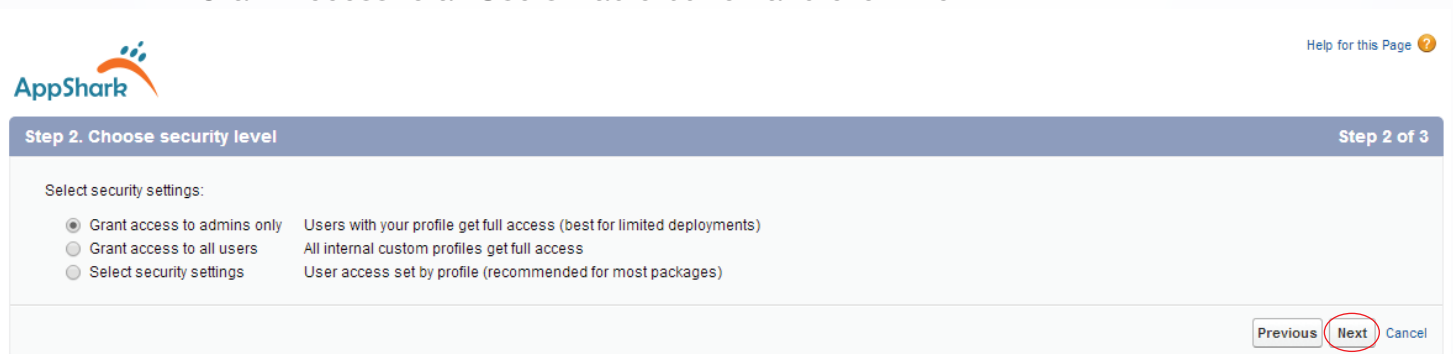
	Read	Create	Edit	Delete		Read	Create	Edit	Delete
Accounts	✓	✓	✓	✓	Feedback Requests	✓	✓	✓	✓
Assets	✓	✓	✓	✓	Goals	✓	✓	✓	✓
Campaigns	✓	✓	✓	✓	Goal Collaborators	✓	✓	✓	✓
Cases	✓	✓	✓	✓	Goal Links	✓	✓	✓	✓
Coaching	✓	✓	✓	✓	Ideas	✓	✓	✓	✓
Contacts	✓	✓	✓	✓	Leads	✓	✓	✓	✓
Contracts	✓	✓	✓	✓	Opportunities	✓	✓	✓	✓
Contract Line Items	✓	✓	✓	✓	Performance Cycles	✓	✓	✓	✓
Documents	✓	✓	✓	✓	Price Books	✓	✓	✓	✓
Entitlements	✓	✓	✓	✓	Products	✓	✓	✓	✓
Entitlement Contacts	✓	✓	✓	✓	Push Topics	✓	✓	✓	✓
Feedback	✓	✓	✓	✓	Quotes	✓	✓	✓	✓
Feedback Questions	✓	✓	✓	✓	Service Contracts	✓	✓	✓	✓
Feedback Question Sets	✓	✓	✓	✓	Solutions	✓	✓	✓	✓

General User Permissions
This Package will be able to use all of the General User Permissions from the user's Profile.

Administrative Permissions
This Package will be able to use all of the Administrative Privileges from the user's Profile.

[Next](#) [Cancel](#)

STEP 4 : OpenSMS, by default, provides access to all user profiles in the organization. Select the "Grant Access to all Users" radio button and click 'Next'.



Step 2. Choose security level Step 2 of 3

Select security settings:

- ☒ Grant access to admins only Users with your profile get full access (best for limited deployments)
- ☐ Grant access to all users All internal custom profiles get full access
- ☐ Select security settings User access set by profile (recommended for most packages)

[Previous](#) [Next](#) [Cancel](#)

STEP 5 : Click Install to begin the installation.



Step 3. Install Package Step 3 of 3

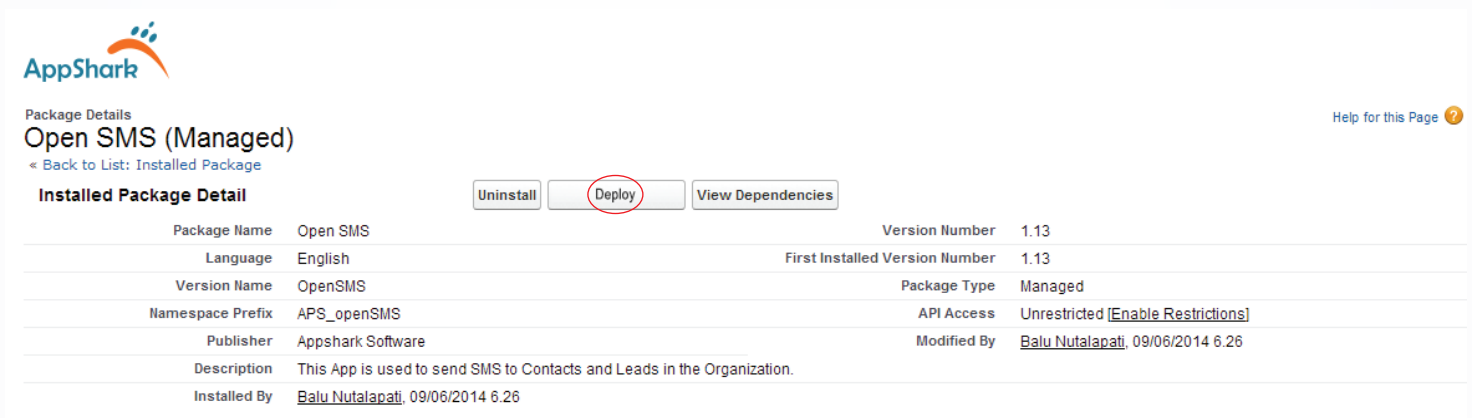
The package is ready to be installed. Click Install to continue.

[Previous](#) [Install](#) [Cancel](#)

If you are presented with the message below after clicking the Install button, you need to wait until you receive the email confirming that the package has been installed.



STEP 6 : Once the Installation process is completed, the package has to be deployed. Go to Setup and on the top left go to App Setup >Installed Packages. Click on the link under the Package Name heading and click Deploy.



Once the OpenSMS installation is complete and ready for use, the user can select it from the applications drop-down list as displayed in the screen below

