



make*it*simple!



Essentials 2015



Started in 2009 from Proxis Contact Center IT dpt spin off, MakeITSimple became reference for Salesforce Service Cloud implementation services on Brazilian market – offering it services to major brands on retail, education and healthcare industries.



Focused on excellence, MIS team get involved from project first sketches and process mapping until solutions implementation and support, providing all the necessary to support the best solution adoption levels.

MISSION

Excellence on implementation, using simple and efficient IT solutions - to add benefit and value to our customer's business . Become a market reference.

VALUES

- # Efficient and passionate efforts.
 - # Use IT to simplify business.
 - # Promote ethical relationship in our value chain.
 - # Generate perceived value for customers.
 - # Keep an engaged and happy team.
- Innovate.

TEAM

30 fully dedicated Salesforce Specialists

Team includes; senior professionals on IDB, Code, Test, PM and Geolocation.

SFDC, ITIL, COBIT5, PMO Certified professionals and educational process ongoing

Full back office support for HR and Financial Dpt.

EXPERTISE

100+ SFDC delivered projects

8,6 average grade on customer satisfaction on our delivered projects

Onsite contact center operation for testing

SFDC ServiceCloud market reference in BR for Contact Centers.

CUSTOMERS



magazineluiza
vem ser feliz

LTMI
LOYALTY & TRADE MANAGEMENT

embratec
TECNOLOGIA EM CONVÊNIOS

Good
Card

AMGEN[®]

AstraZeneca

Lilly

GALDERMA



Casa do Psicólogo[®]
uma empresa PEARSON

PROXIS
CONTACT CENTER

UNIVERSIDADE
São Judas

SÃO LEOPOLDO MANDIC

UNIVERSIDADE
UNIGRANRIO

HIRASHIMA ASSOCIADOS

COSACNAIFY

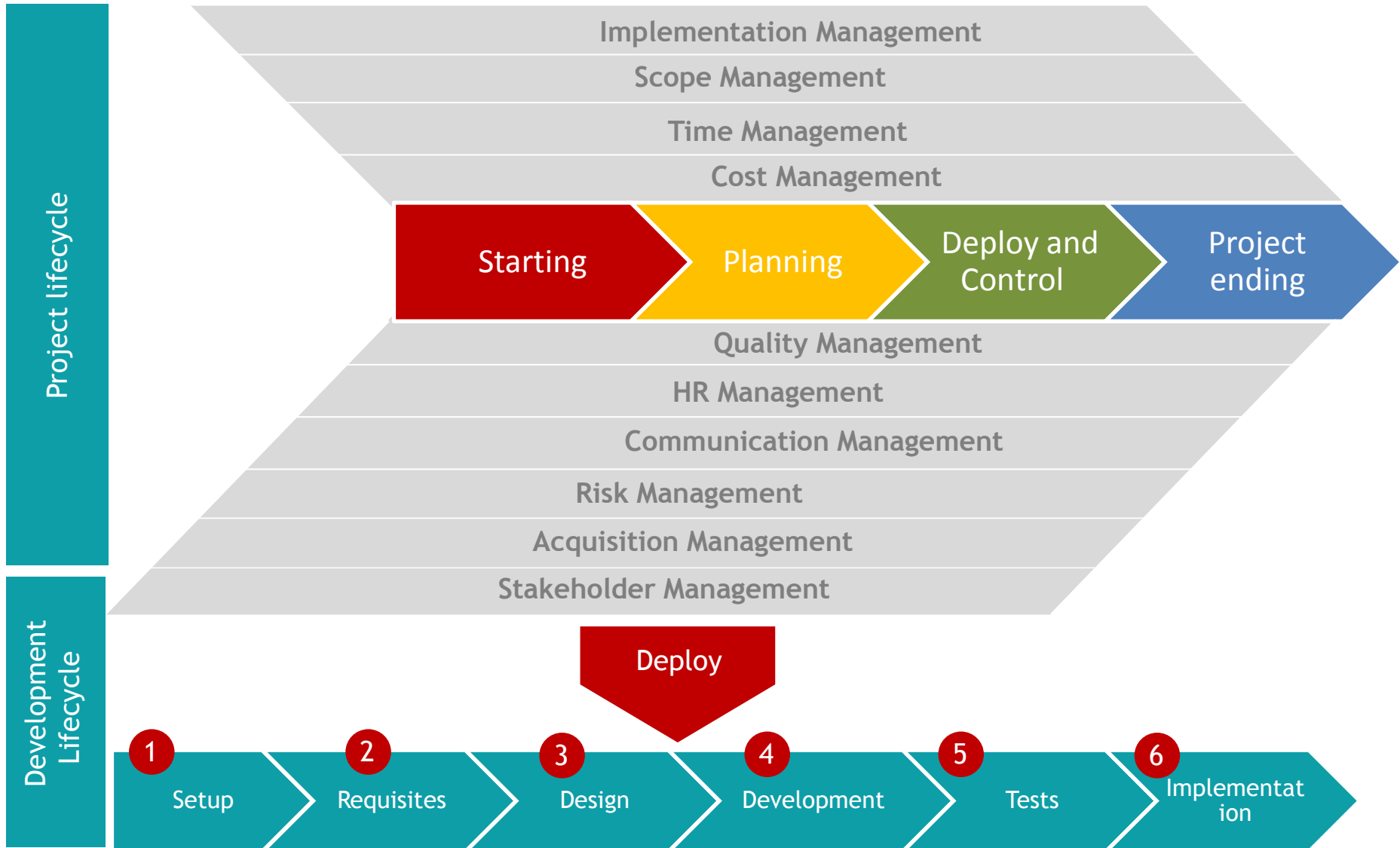
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educação em ciências

Nufarm

Agility Networks[®]

makeitsimple!

WORK MODEL



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