

SUPPORT. ANYTIME. ANYWHERE.



SaaS Solutions offers full-service implementation and ongoing consulting services for clients of salesforce.com, the world leader in on-demand customer relationship management (CRM) applications. SaaS Solutions ensures that clients will take complete advantage of salesforce.com’s best in breed functionality and realize high adoption rates throughout their organization. By offering highly customized salesforce.com consulting, administration, training and continuous improvement services, SaaS Solution’s clients can more effectively manage and focus on faster, smarter service that will: reduce resolution times, raise retention, increase loyalty, and improve customer satisfaction. We work with clients across industries to understand their business challenges and provide solutions. SaaS Solutions core tenants for Support leverage predictive and time critical analysis to impact Success!



SERVICE IMPLEMENTATION PACKAGES:



For budgetary reasons, many organizations use their own resources to deploy their enterprise applications. However, they may encounter unexpected challenges: drawn out deployments, solutions that don’t meet business objectives, and limited user acceptance. Our Quick Success Implementation Packages are the perfect option for clients with a limited budget, who are looking to have a successful take off when deploying Salesforce.com. Add-On features and services are available for the packages listed below.

For More Information, Contact Our Team Today! [484.443.4560 or info@mysalesforcecrm.com]

Scope	Quick Success Lite	Quick Success Complete
Fixed Fee	\$ 4,000	\$ 7,500
SFDC Edition	Professional	Enterprise
Project Duration	1 Week	2 Weeks
Services Included	Business Process Review Conference Room Pilot End User Training	Business Process Review Conference Room Pilot End User Training & Materials
SFDC Features	Accounts & Contacts Cases & Solutions Activities Reports & Dashboards	QS Light ++ Web/Email to Case 1x Custom Object, Service Console App, Email Template, & Workflow Rule Users & Queues Mobile Data Migration