Quick Start Guide: LinkPoint Connect

IBM Notes + Salesforce Integration

Get Going with LinkPoint Connect in Just 3 Steps

It's easy to get going with your LinkPoint Connect subscription. Either your Welcome Email or your Account Executive included a link for you to download the LinkPoint Connect software. Now that you have the tech, here's how to get it up and running (hint: it takes 3 steps and under 5 minutes).

1. **Install the Software.** Follow the Installation Wizard to unpack the software and install it on your machine (or machines...you can install on up to 3 computers per license!)

   Step-by-Step Guide

2. **Enter Your License Key.** For trial users, your key is *Evaluation*. For new customers, your unique license key is included in your Welcome Email. Launch the app, enter the key, and gain access.

   Step-by-Step Guide Watch a Video Tutorial

3. **Connect to Salesforce.** Enter your Salesforce credentials and give LinkPoint Connect permission to view, record, and sync your CRM data.

   Step-by-Step Guide Watch a Video Tutorial

Now let's get started...

You can get started using LinkPoint Connect to its full potential. Here are some handy resources to help you along the way.

- Searchable Knowledge Base: Detailed articles for each LinkPoint Connect function
- Video Library: Guided tours of specific LinkPoint Connect features
- LinkPointers Webinars: Live demonstrations on various topics with audience Q&A

Need something else? We're here to support you.

Chat live with a support specialist or send a ticket via email to our support team. You can also call +1 732.212.8402 to speak with LinkPoint360 Support.

Questions about your subscription? Email us or call +1 732.212.8401 to connect with an Account Executive.

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