

Are you a CSO or CMO looking for new ways to grow your business? Our Application Management Program (AMP) is based on decades of experience maximizing our clients' CRM investment after go-live.

Overview

Tectonic's AMP service offering focuses on continuous improvement related to all CRM activities, both technical and managerial, to ensure your application continues to meet organizational needs and grows your business objectives in a cost-effective way.

We are not a call center that writes job tickets and then help you when you get to the top of the queue. We assign a team of experts dedicated to you.

YOUR QUESTION

- Have your business processes changes?
- Have you had employees join or leave?
- Do you hear your employees complain?
- Are you still seeing too many spreadsheet?
- Does your sandbox environment reflect your production environment?
- Are you getting the data you need to reach the right people?
- Are you forecasting?
- Are you getting email kickbacks from campaigns?
- Have you thought about the next step?
- Have you kept up with business growth goals and desired change?

TECTONIC'S SERVICES

Dedicated Coverage

On Demand Services, Call us when you need us!

Expert Consultants

Comprehensive Training

Developer Support

Continuous Improvement

Development

Change Management

Modernization

"Tectonic has improved our system and business processes worldwide. They provided experienced solutions and extra help in support and training on a flexible basis, which have been wonderfully performed. Thanks to the Tectonic Managed Services Team!"
- Tim Shalizi, Director of IT

Our Client Successes



Alcon

For New Technology Needs
NTN GLOBAL SITE

Our Customer Success Systems

 sales cloud

 marketing cloud

 service cloud

 blackbaud

Our Offerings

AMP Service*	12 Months	6 Months	3 Months
Starter	832 Hours Price/Month = \$4,150.67	416 Hours Price/Month = \$4,480.17	208 Hours Price/Month = \$4,644.92
Standard	1,716 Hours Price/Month = \$8,073.00	858 Hours Price/Month = \$8,880.30	429 Hours Price/Month = \$9,283.95
Premium	2,912 Hours Price/Month = \$14,525.33	1,456 Hours Price/Month = \$15,977.87	728 Hours Price/Month = \$16,704.13

*We also provide a great on demand "Call Us when You Need Us" service for the ultimate flexibility in time and budget.

Why Tectonic

Comprehensive Solutions

We are the only firm with the competency to implement all the clouds: Marketing Cloud, Analytics Cloud, Sales Cloud, Service Cloud and the know how to connect all of them.

Custom Solutions

We tailor our technology and services to fit your business, not the other way around.

Smart Solutions

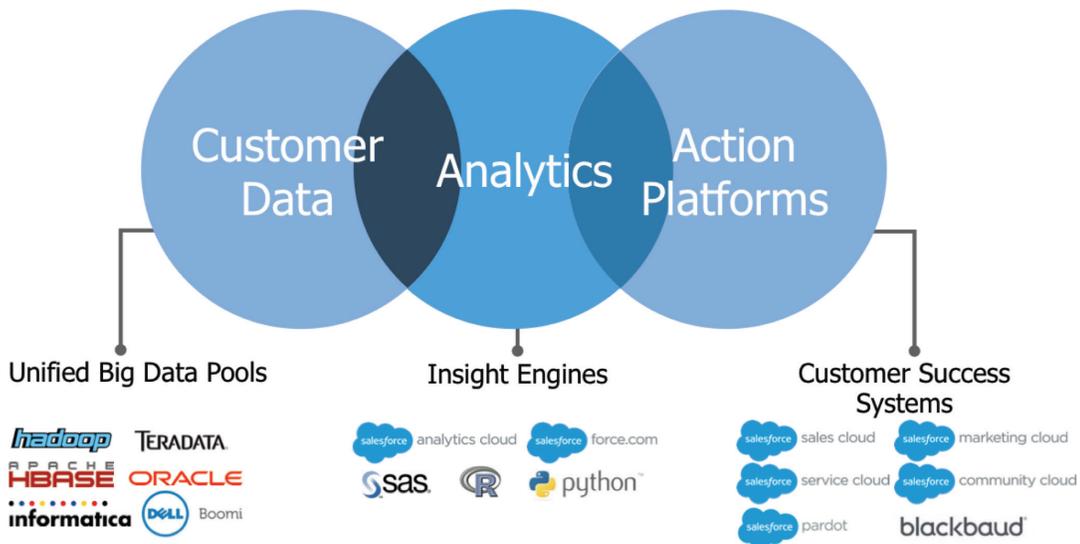
We create insightful business outcomes using your data, enabling you to make informed business decisions.

Strong Partnerships

We work with industry-leading Big Data and Analytics platforms such as Analytics Cloud, Hadoop, NoSQL Databases, SAS, and others to help clients draw insights about their customers and convert them to action.

Know How & Expertise

We use our industry and technical "know how" to deliver integrated business outcomes with Sales, Service, Marketing, Communities, Analytics, Apps and Big Data.



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